

## Summer Lee (LKK Auto)

---

**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 10 December, 2020 2:58 PM  
**To:** bonnie kwok  
**Cc:** Claims Dept of CTI; yeeauto pteltd; SUR; Admin-D (LKKAuto); assignments  
**Subject:** RE: SNM20D204731/C02/GBJ4660S/THAMYL / RE: Urgent: Pre-Repair Inspection:  
Your Insured Vehicle: GBJ4660S; Our Ref: YeeAuto-YN362K; Accident involving YN  
362 K & GBJ 4660 S on 7 December 2020

[Confidential]

### Without Prejudice

Dear ST

Thanks for reply

Dear LKK

Please conduct PRS.

Thanks.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

**From:** bonnie kwok <litigation@bonniekwok.com>

**Sent:** Thursday, December 10, 2020 2:35 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; yeeauto pteltd <yeeautopteltd@gmail.com>  
**Subject:** Re: SNM20D204731/C02/GBJ4660S/THAMYL / RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBJ4660S; Our Ref: YeeAuto-YN362K; Accident involving YN 362 K & GBJ 4660 S on 7 December 2020

Dear Sirs,

Our client agrees to Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd) as the Single Joint Expert (SJE).

Please let us have his report in due course.

Kindly request for the SJE to contact the repairers, M/s Yee Auto Pte Ltd at 6457 5768 to make the necessary arrangements.

Regards,  
ST

--

**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358  
TEL: 6536 6026  
FAX: 6536 2279  
email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)  
GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.

On Thu, 10 Dec 2020 at 14:16, Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)> wrote:

[Confidential]

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI

**Sent:** Thursday, December 10, 2020 1:51 PM

**To:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D204731/C02/GBJ4660S/THAMYL / RE: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBJ4660S; Our Ref: YeeAuto-YN362K; Accident involving YN 362 K & GBJ 4660 S on 7 December 2020

Dear Pauline,

Please conduct PRS for **YN362K**.

Note: officer in charge – Pauline Tham 63896541.

\*\*\* Kindly quote our reference number when replying.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

**From:** bonnie kwok <[litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)>

**Sent:** Wednesday, 9 December 2020 12:17 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBJ4660S; Our Ref: YeeAuto-YN362K; Accident involving YN 362 K & GBJ 4660 S on 7 December 2020

**Urgent**

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle no. YN 362 K at M/s Yee Auto Pte Ltd, Block 160 Sin Ming Drive #02-17 Sin Ming Autocity Singapore 575722.

Regards,  
ST

--

**BONNIE KWOK LLC**

Advocates & Solicitors  
101A Upper Cross Street  
#08-12 People's Park Centre  
Singapore 058358  
TEL: 6536 6026  
FAX: 6536 2279

email : [litigation@bonniekwok.com](mailto:litigation@bonniekwok.com)

GST Reg. No.: 201203547Z

We do not accept service of documents by facsimile or email. Our business hours are from Mondays to Fridays from 8.45 a.m. to 5.45 p.m. and we are closed on Saturday, Sundays and Public Holidays.

-- Email Disclaimer --

This message contains information that may be privileged and confidential. If you are not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this message is strictly prohibited. If you have received this message in error, please delete it from your system and notify the sender. You are advised to carry out your own checks on this message for computer viruses and other defects. Please note that we disclaim liability for any loss or damage caused by computer viruses and/or other defects.