

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 10 December, 2020 2:25 PM
To: Sg Motor; assignments; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Plse arrange PRI on bike FBQ 8392C as per attached.
(SNM20D204730/C02/SLU1768J/TOHHS)
Attachments: FBQ 8392C PRI.pdf; REPORT OF FBQ8392C.pdf

WITHOUT PREJUDICE

YOUR REF: FBQ8392C

OUR REF: SNM20D204730/C02/SLU1768J/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultant Pte Ltd., please assist to arrange survey on FBQ8392C (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Thursday, December 10, 2020 12:07 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Plse arrange PRI on bike FBQ 8392C as per attached. (SNM20D204730/C02/SLU1768J/TOHHS)

Hi all,

pls arrange LKK - Mr Marcus chua to survey bike for pre-repair.

Thank You

rose

Regards

S9 Motor Trading Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64524868

On Thursday, 10 December 2020, 11:42:04 am SGT, Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

YOUR REF: FBQ 8392C

OUR REF: SNM20D204730/C02/SLU1768J/TOHHS – ACCIDENT NOT REPORTED

Dear Sirs

We refer to your notification of 9 December 2020.

Take Notice that we shall not be accepting any of your surveyors as SJE.

While waiting for our Insured to file accident report, kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please and email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Sg Motor <sgmotor2000@yahoo.com.sg>
Sent: Wednesday, December 9, 2020 11:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sg_motor_enterprise@yahoo.com.sg
Subject: Plse arrange PRI on bike FBQ 8392C as per attached.

Attn: Motor Claims Dept

Plse arrange PRI on bike FBQ 8392C as per attached.

Thank You

Regards

Leena

S9 Motor Trading Pte Ltd

Blk 4001 #01-21

Ang Mo Kio Industrial Park 1

Singapore 569622

Tel: 64524898 Fax: 64524868