

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 5 May 2021 5:47 PM  
**To:** 'AU LEE TYNG'  
**Cc:** MT\_Claim\_SG; SUR; Huey Yon (LKKAUTO); GERALD POH WEE BIN  
**Subject:** RE: RE: Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771 [External Confidential]

Dear Lee Tyng,

There is no change in our opinion on the cost of repair, therefore we will not amend our survey report.

Upon your request we had propose an additional \$2,000 for amicably settlement.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AU LEE TYNG <ltau@lonpac.com>  
**Sent:** Wednesday, 5 May 2021 2:02 PM  
**To:** Veron Chen (LKKAUTO) <veronchen@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; SUR <sur@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Subject:** FW: RE: Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771 [External Confidential]

## Lonpac External - Confidential

Dear Veron,

Kindly let have your revised surveyor report with regards to the additional \$2000.

Thanks and regards,

Au Lee Tyng

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7718 F: 03-2034 2654 EMAIL :

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Tuesday, 20 April, 2021 12:21 PM  
**To:** AU LEE TYNG <[ltau@lonpac.com](mailto:ltau@lonpac.com)>; Reports (LKKAUTO) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** CM: RE: Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771 [External Confidential]

Dear Lee Tyng,

According to surveyor, additional of maximum \$2000 for amicably settlement.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AU LEE TYNG <[ltau@lonpac.com](mailto:ltau@lonpac.com)>

**Sent:** Tuesday, 20 April 2021 12:04 PM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Huey Yon (LKKAuto) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771 [External Confidential]

## **Lonpac External - Confidential**

Dear Veron,

Kindly advise us the status.

Thanks and regards,

Au Lee Tyng

**CLAIMS DEPARTMENT I LONPAC INSURANCE BHD**

T : 03-2723 7718 F: 03-2034 2654 EMAIL : [ltau@lonpac.com](mailto:ltau@lonpac.com)

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**From:** AU LEE TYNG

**Sent:** Friday, 9 April, 2021 6:54 PM

**To:** 'Veron Chen (LKKAuto)' <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; 'Reports (LKKAuto)' <[report@lkkauto.com](mailto:report@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** RE: Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771 [External Confidential]

## **Lonpac External - Confidential**

Without Prejudice

Dear Veron,

The TP solicitor insisted SGD45,500 (global) as minimum settlement.

Please review your revise mandate in order for us to close this matter.

Thanks and regards,

Au Lee Tyng

**CLAIMS DEPARTMENT I LONPAC INSURANCE BHD**

T : 03-2723 7718 F: 03-2034 2654 EMAIL : [ltau@lonpac.com](mailto:ltau@lonpac.com)

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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]  
**Sent:** Monday, 29 March, 2021 7:43 AM  
**To:** AU LEE TYNG ; Reports (LKKAUTO)  
**Cc:** MT\_Claim\_SG ; SUR ; Huey Yon (LKKAUTO) ; GERALD POH WEE BIN  
**Subject:** RE: Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771 [External Confidential]

Dear Lee Tyng,

According to surveyor maximum revised opinion \$33,000/

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AU LEE TYNG <[ltau@lonpac.com](mailto:ltau@lonpac.com)>  
**Sent:** Friday, 26 March 2021 9:17 AM  
**To:** Reports (LKKAUTO) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Huey Yon (LKKAUTO) <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** RE: Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771 [External Confidential]

## **Lonpac External - Confidential**

Dear Elaine,

Kindly let us have the maximum revised opinion on urgent basis.

Thanks and regards,

Au Lee Tyng

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7718 F: 03-2034 2654 EMAIL : [ltau@lonpac.com](mailto:ltau@lonpac.com)

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**From:** Elaine (LKK Auto) [<mailto:report@lkkauto.com>]  
**Sent:** Friday, 8 January, 2021 5:02 PM  
**To:** AU LEE TYNG <[ltau@lonpac.com](mailto:ltau@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAUTO)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** Evaluation Report of Vehicle SLA 7419H Ref: 20/20/20/VP96/317771

Dear Lee Tyng,

Enclose Evaluation Report of SLA 7419H.

Thank you.

Best Regards,

**Elaine** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933