

## Veron Chen (LKKAUTO)

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**From:** AU LEE TYNG <ltau@lonpac.com>  
**Sent:** Tuesday, 29 December 2020 6:21 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** GERALD POH WEE BIN  
**Subject:** RE: - SECOND OPINION FOR VEHICLE NO. SLA 7419 H ; OUR REF : 20/20/20/VP96/317771 [External Confidential]

### Lonpac External - Confidential

Dear Veron,

We don't have LTA rebate document.

Thanks and regards,

Au Lee Tyng

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7718 F: 03-2034 2654 EMAIL : [ltau@lonpac.com](mailto:ltau@lonpac.com)

*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]  
**Sent:** Tuesday, 29 December, 2020 8:54 AM  
**To:** AU LEE TYNG <ltau@lonpac.com>  
**Cc:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Subject:** FW: - SECOND OPINION FOR VEHICLE NO. SLA 7419 H ; OUR REF : 20/20/20/VP96/317771 [External Confidential]

Dear Lee Tyng,

This is not LTA rebate.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AU LEE TYNG <[ltau@lonpac.com](mailto:ltau@lonpac.com)>  
**Sent:** Tuesday, 15 December 2020 9:50 AM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>; Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: - SECOND OPINION FOR VEHICLE NO. SLA 7419 H ; OUR REF : 20/20/20/VP96/317771 [External Confidential]

### Lonpac External - Confidential

Dear Veron Chen,

Attached herewith the GIA reports and LTA rebate for your attention.

Thanks and regards,

Au Lee Tyng

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7718 F: 03-2034 2654 EMAIL : [ltau@lonpac.com](mailto:ltau@lonpac.com)

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**From:** Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

**Sent:** Monday, 14 December, 2020 10:09 AM

**To:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; AU LEE TYNG <[ltau@lonpac.com](mailto:ltau@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: - SECOND OPINION FOR VEHICLE NO. SLA 7419 H ; OUR REF : 20/20/20/VP96/317771 [External Confidential]

Dear Lee Tyng,

Our surveyor request for both GIA reports and LTA rebate.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Thursday, 10 December 2020 9:20 AM

**To:** 'AU LEE TYNG' <[ltau@lonpac.com](mailto:ltau@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: - SECOND OPINION FOR VEHICLE NO. SLA 7419 H ; OUR REF : 20/20/20/VP96/317771 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**"Best Wishes for Merry Christmas & Happy New Year 2021"**

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** AU LEE TYNG <[ltau@lonpac.com](mailto:ltau@lonpac.com)>

**Sent:** Wednesday, 9 December 2020 7:41 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** - SECOND OPINION FOR VEHICLE NO. SLA 7419 H ; OUR REF : 20/20/20/VP96/317771 [External Confidential]

**Lonpac External - Confidential**

Dear sir,

Refer to the above.

Attached herewith the documents for the second opinion for your attention.

Thanks and regards,

Au Lee Tyng

**CLAIMS DEPARTMENT | LONPAC INSURANCE BHD**

T : 03-2723 7718 F: 03-2034 2654 EMAIL : [ltau@lonpac.com](mailto:ltau@lonpac.com)

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[www.avg.com](http://www.avg.com)