

Shiau Chan (LKKAuto)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 21 July 2021 4:51 pm
To: Shiau Chan (LKKAuto)
Cc: MT_Claim_SG
Subject: FW: SDQ407Z - OD survey [External Confidential]

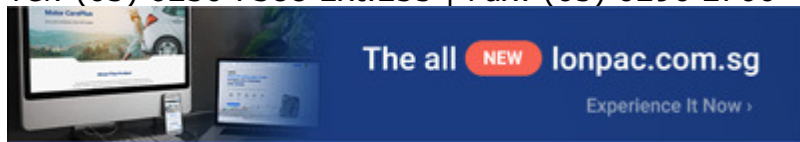
Lonpac External - Confidential

Our Ref: 20/20/20/VP05/023991

Dear Shiau Chan,

Please proceed as adjusted.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: CHEW BENG KEE
Sent: Wednesday, 21 July 2021 4:46 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: SDQ407Z - OD survey [External Confidential]

Lonpac External - Confidential

Hi Gerald

OK, pls proceed with OD repairs as proposed.
Thank you.

Best Regards
Chew Beng Kee
Head of Claims | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext. 246 | Fax: (65) 6296 2706

In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 21 July 2021 4:35 pm
To: CHEW BENG KEE <bkchew@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: SDQ407Z - OD survey [External Confidential]

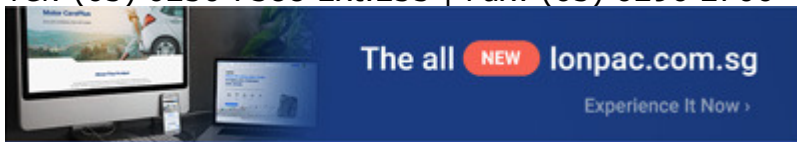
Lonpac External - Confidential

Our Ref: 20/21/21/VP05/023991

Hi Chew,

Attached authorization form for OD claim inclusive of supplementary items for your approval.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



In view of the return to "Heightened Alert" Phase 2 on COVID-19 measures, more than 50% of our staff will be working from home from 22 July to 18 August 2021. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

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From: Shiao Chan (LKKAuto) [<mailto:siewsc@lkkauto.com>]
Sent: Wednesday, 21 July 2021 2:14 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]RE: SDQ407Z - OD survey [External Confidential]

Dear Gerald,

Enclosed herewith 2nd preliminary advice of SDQ 407Z.
Kindly approve on supplementary.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto)
Sent: Friday, 11 December 2020 10:26 am
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: SDQ407Z - OD survey [External Confidential]

Dear Gerald,

Re-send.

Enclosed herewith preliminary advice of SDQ 407Z.
We have not authorise repair.

Kindly advise the authorisation.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 10 December 2020 11:33 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: SDQ407Z - OD survey [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 10 December 2020 10:46 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'mttan' <mttan@kanfs.net>
Subject: FW: SDQ407Z - OD survey [External Confidential]

Lonpac External - Confidential

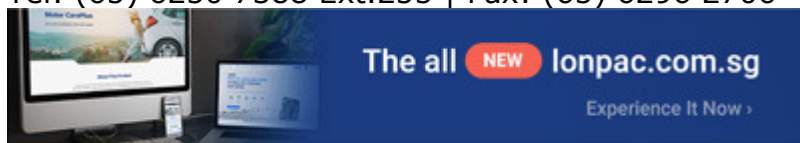
Our Ref : 20/20/20/VP05/023991

Dear Nivitha,

Kindly proceed to survey the vehicle at Kan Fook Sing Motor Workshop and revert.

The excess applicable is \$500.00 (Section I of the Motor policy).

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: mttan [<mailto:mttan@kanfs.net>]
Sent: Thursday, 10 December 2020 10:16 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: SDQ407Z - OD survey

Dear Sir/Mdm

Kindly arrange for an OD survey for vehicle SDQ407Z at 61 Defu Lane 12 SE539147

Documents attached

Thank you

Mr Tan
KFS
67479560



This email has been checked for viruses by AVG antivirus software.
www.avg.com