



**Teamwork Garage Pte Ltd**  
53 Ubi Avenue 1 #01-23/24 Singapore 408934  
Paya Ubi Industrial Park  
Tel: 6844 2475 Fax: 6844 2474  
Email: [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)  
GST Register No: 201015366H

21<sup>th</sup> January 2021

Our reference: 2012-16

Your reference: GBG2653S

**AIG Asia Pacific Insurance Pte Ltd**

**BY HAND**

78 Shenton Way

#08-16

Singapore 079120

**Attn: Motor Claims Department**

Dear Sir/ Madam,

Claimant : ROSET LIMOUSINE SERVICES PTE LTD

Address : 53 UBI AVENUE 1 #03-47 PAYA UBI INDUSTRIAL PARK S(408934)

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on **5 DECEMBER 2020** along **NEAR ANG MO KIO AVENUE 5** involving our client's vehicle registration number **SGT2806R** and vehicle registrations number **GBG2653S** driven by you/your insured's driver at the material time.

The accident was caused by your insured negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$ 3,424.00
Loss of Rental	:	\$ 1,980.00
LTA Search Fee	:	\$ 7.49
Total	:	\$ 5,411.49

A copy of each of the following supporting documents is enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Certificate of Insurance
- f) Tax Invoice;
- g) LTA Search Tax Invoice;
- h) Rental Agreement & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Please send to us an acknowledgement of receipt of this letter with 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice to you or your insurer. Our client's claim is quantified based on the supporting documents in our file. Until a settlement is reached, all negotiations are conducted on the basis that the damages quantified herein are subject to revision if so instructed by our client.

Yours faithfully,



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Teamwork Garage Pte Ltd

Encl.

## LETTER OF AUTHORIZATION

To : AIG & TEAMWORK GARAGE PTE LTD (Third party insurance & Workshop)  
Claimant : Roset Limousine Services Pte Ltd

Dear Sirs,

I/We, Roset Limousine Services Pte Ltd owner of vehicle no. SGT2806R  
hereby authorize my/our repairer, Teamwork Garage Pte Ltd  
act as my/our agent and proceed on behalf for me/us with respect to my/our claim for repair costs and/or rental and/or  
loss of use ("claim") for my/our vehicle no. SGT2806R that was damage pursuant to the  
accident \_\_\_\_\_ which \_\_\_\_\_ occurred \_\_\_\_\_ at/along  
Near Ang Mo Kio Avenue 5

involving vehicle nos. SGT2806R & GBG2653S

I/We hereby irrevocably assign absolutely to you that I/we have authorized and assigned all compensation monies  
pertaining the above mentioned accident due to me/us to my/our repairer/solicitors  
Teamwork Garage Pte Ltd. I/We hereby authorize you to forward and release all  
compensation settlement cheques(s) due to the settlement to my/our repairer/solicitors  
Teamwork Garage Pte Ltd pertaining to above said accident whom I/we  
authorized and assigned to collect the said compensation monies.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a without prejudice  
and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s concerned.

I/We acknowledge that the Discharge Voucher applies only to my/our property damage and will not affect any of the  
personal injuries claim(s) involved and/or uninsured losses claim in a later date. Further the settlement terms herein  
should not be used as an evidence to prejudice to any personal injuries claim(s) involved and/or other uninsured  
losses claim arising of the subject matter in the action.

Thank you.

Dated this 08 day of 12 (month) 2020 (year)

Signature of owner vehicle (claimant): \_\_\_\_\_

Name of owner of vehicle (claimant) : Roset Limousine Services Pte Ltd

NRIC Number (claimant): 200406722Z



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **TEAMWORK GARAGE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,000.00** (Global Sum) for vehicle no. **SGT 2806R** that was damaged pursuant to the accident which occurred on **05/12/2020** (date) along **ANG MO KIO AVE 5** (location) involving vehicle no/s **GBG 2653S**.

This is pursuant to the inspection conducted on **11/12/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **ROSET LIMOUSINE SERVICES PTE LTD** (the third party claimant”) of vehicle no. **SGT 2806R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGT 2806R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 26th (day) of March (month) 2021 (year)



LKP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in the action.

CUSTOMER'S SIGNATURE

# K & t Cars

53 Ubi Ave 1 #01-23 Paya Ubi Ind Park Singapore 408934  
Tel: 6844 5938 Fax: 6285 5228 Email : kntcars@gmail.com  
Biz Reg. No.: 53208965X

No.: 3827

## OFFICIAL RECEIPT

Date: 21 January 2021

Received from Roset Limousine Services Pte Ltd

The Sum of Dollars One Thousand Nine Hundred and Eighty Dollars Only.

Being payment of SJQ491H (5/12/2020-15/12/2020)

\$ 1980

Cheque No.: \_\_\_\_\_

K & t Cars



Authorised Signature



# K & t Cars

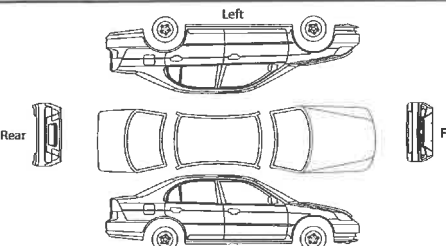
53 Ubi Ave 1 #01-23 Paya Ubi Ind Park  
Singapore 408934  
Tel: 6844 5938 Fax: 6285 5228  
Email: kntcars@gmail.com  
Biz Reg. No.: 53208965X

## VEHICLE RENTAL AGREEMENT

NO.: KT-05156

Veh. No.: SJQ491H	Replace Veh. No.: SGT2806R
Veh. M / M: Toyota Wish	Replace Veh. M / M: Toyota Wish

HIRER'S PARTICULAR		<input type="checkbox"/> SAME AS HIRER DRIVER'S PARTICULAR	
Name: Roset Limousine Services Pte Ltd		Name: Nur SYUHADA BINTE EMANAN	
Address: 53 Ubi Avenue 1 #03-47 Paya Ubi Industrial Park S(408934)		Address: BLK 26B ST. GEORGE'S Lane #28-27	
I/C: 200406722 *Z	D.O.B:	I/C: 59030319H	D.O.B: 17 Aug 1990
Contact:	Pass Date:	Contact: 98898565	Pass Date: 11 Apr 2011

	A - ACCIDENT	Hirer's acceptance
	C - CRACKED	
	D - DENTS	Driver's acceptance
	S - SCRATCHES	



RENTAL DETAILS					
Mileage Out		REMARKS	Mileage In		REMARKS
Date Out	5/12/2020		Date In	15/12/2020	
Time Out			Time In		
ASSIGNED BY			CHECKED BY		

RENTAL CHARGES					PETROL / DIESEL LEVEL						
Daily	@ \$	180	11	Days @ \$	1980	OUT	E	¼	½	¾	F
Weekly	@ \$			Wks @ \$							
Monthly	@ \$			Mth @ \$		IN	E	¼	½	¾	F
Hours	@ \$			Hrs @ \$							
*Inclusive of additional charges (if any)			Amt payable* \$ 1980		Petrol Charges		YES	NO	AMT: _____		
					CDW		YES	NO	AMT: _____		
Payment: <input type="checkbox"/> CASH <input type="checkbox"/> NETS <input type="checkbox"/> CHQ <input type="checkbox"/> VISA <input type="checkbox"/> MAST						Security Deposit		YES	NO	AMT: _____	
Bank / Cheque No.:						Advance Payment		YES	NO	AMT: _____	

I/We have read and agree to the terms and conditions stated on this page and overleaf. I/We am/are also aware that should there be any parking and/or traffic offence committed during the leasing period when the vehicle is in my/our possession, we will be billed accordingly. Subsequently, our personal details may be tender accordingly to the government parking and/or traffic offence department. With us undersigning below, I/We am/are sure that all information I/We have given to K & t CARS in connection with this agreement are true and accurate.

### IMPORTANT INFORMATION (To be go through by the personnel of K & t CARS to the hirer and/or driver upon leasing of vehicle)

- ❖ Only persons above 26 and below 60 years of age with 2 years driving experience, authorised, licensed and signing this agreement may drive the vehicle.
- ❖ Vehicle is strictly for Singapore use only and may not be driven out of Singapore without prior consent of the company K & t CARS.
- ❖ Use of the vehicle illegal purpose such as in connection with theft, drug peddling or trafficking, smuggling is strictly prohibited.
- ❖ Additional drivers are required to register with us before they are allowed to drive the vehicle. Otherwise, he/she will not be protected by the insurance cover.
- ❖ The hirer shall be liable for excess charges for any late return of the rate shown per hour or on a per day basis.
- ❖ In case of any accident, the hirer MUST report to K & t CARS immediately regardless of the seriousness of the impact occurred. If there are bodily injuries, a police report MUST be made within the next 24 hours.
- ❖ In view of all accident, the hirer will bear the full responsibility for the SGD\$3,500/- excess payable to K & t CARS and also the first SGD\$3,500/- excess for damaged to the third party vehicle.

ACKNOWLEDGEMENT	
 <b>Signature of hirer / driver (company stamp if any)</b>	 <b>For and on behalf of K &amp; t CARS (authorised signature only)</b>

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 09 Dec 2020 / 09:38:34

Receipt Date/Time : 09 Dec 2020 / 09:38:34

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201209-000578

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG2653S				
As at 05 Dec 2020/08:30:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBG2653S Enquiry Fee 20201209093746081604	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
512972XXXXXX5903		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 2 February 2021 11:44 AM  
**To:** LCHUANTAN@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING GBG 2653S(AIG) AND SGT 2806R AT/ALONG AMG MO KIO AVE 5 ON 05/12/2020

02 Feb 2021

**LC Maintenance Service**

[By Email Only]

Dear Sir/Madam,

**You Ref: GBG2653S**

**Our Ref: CC4/AIG20013668/Aps3**

**ACCIDENT INVOLVING GBG 2653S(AIG) AND SGT 2806R AT/ALONG AMG MO KIO AVE 5 ON 05/12/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SGT2806R against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Dec 2020 13:48	<b>Clim Dtl Modified</b>	Claimant's Name: -> -.	[A] LEE SU THING
2	10 Dec 2020 13:48	<b>Clim Veh Model Changed</b>	(201999) HONDA ACCORD 1.6 (M).	[A] LEE SU THING
3	10 Dec 2020 13:48	<b>Clim Created</b>	Reg No: SGT2806R. Acct Date: 2020/12/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Teamwork Garage Pte Ltd (HQ)	[A] LEE SU THING
4	10 Dec 2020 13:48	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
5	10 Dec 2020 13:48	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/21	[A] LEE SU THING
6	10 Dec 2020 13:48	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] LEE SU THING
7	10 Dec 2020 13:48	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	10 Dec 2020 13:48	<b>Label Added</b>	(62):PRI.	[A] LEE SU THING
9	10 Dec 2020 13:48	<b>Adj Adjuster Assigned</b>	[None] -> XING GUO QIANG	[A] LEE SU THING
10	14 Dec 2020 14:16	<b>Adj Adjuster Assigned</b>	XING GUO QIANG -> ADRIAN LING	[A] SHIAU CHAN
11	21 Jan 2021 16:03	<b>Clim Registration Modified</b>	Rep:201328->205898.	[A] Lee Su Li
12	21 Jan 2021 16:03	<b>Label Removed</b>	(62):PRI.	[A] Lee Su Li
13	21 Jan 2021 16:03	<b>Label Added</b>	(19):Fastlane.	[A] Lee Su Li
14	21 Jan 2021 16:05	<b>Clim Registration Modified</b>	Rep:205898->201328.	[A] Lee Su Li
15	02 Feb 2021 12:23	<b>Video Downloaded</b>	Downloaded SGT2806R vs GBG2653S_TP SCENE VIDEO AFTER ACCIDENT	[I] Goh, Jeremy-CX
16	26 Feb 2021 15:28	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
17	26 Feb 2021 15:28	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
18	26 Feb 2021 15:28	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2007/04/05.	[A] JOANNE LEE KHANG MIN
19	26 Feb 2021 15:28	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
20	28 Feb 2021 10:53	<b>Clim Veh Model Changed</b>	(201999) -> (201172) TOYOTA WISH 1.8 (A).	[A] CHEW HSIAO TONG
21	28 Feb 2021 10:59	<b>Adj Mandate Request</b>	Cur.Req:4271.45:Liability: 100% *Quantum: (a)CORw/GST: \$3,424.00 + (b)LOR(7days x \$120.00): \$8 40.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,271.45 *5 recommendation repair days + + 1Sunday + 1PRS = 7days *For your approval please.	[A] CHEW HSIAO TONG
22	02 Mar 2021 16:01	<b>Video Downloaded</b>	Downloaded SGT2806R vs GBG2653S_TP SCENE VIDEO AFTER ACCIDENT	[I] Goh, Jeremy-CX
23	02 Mar 2021 16:23	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/21. Mandate Remarks: Mandate approved. Subject to all documents in order. Settle at best.	[I] Goh, Jeremy-CX
24	02 Mar 2021 16:23	<b>Adj Mandate Set</b>	Approved:4264.00:Mandate approved. Subject to all documents in order. Settle at best.	[I] Goh, Jeremy-CX

Date From  Date To  Audit Type

### ACTIVITY

No record

**Merimen Billing for this case - Transaction History**

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2653503	12 Dec 2020 23:50:42	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGT2806R	GBG2653S	11.00
2667097	02 Feb 2021 11:31:33	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SGT2806R	CHEW HSIAO TONG	xx.xx
2673037	26 Feb 2021 15:28:05	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGT2806R	GBG2653S	11.00