

## Denise Tay (LKKAUTO)

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**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Tuesday, 22 December 2020 11:09 AM  
**To:** Denise Tay (LKKAUTO)  
**Cc:** SUR  
**Subject:** RE: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 9534B, INSURED VEHICLE: FBK926Y, DOA: 08/12/2020) (DM20HO01931-JG)

Dear Denise

Please be informed that our insured has not reported this accident.

### Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachabl

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be cond

Best Regards,  
Joel Goh

Senior Executive | Claims



**EQ Insurance Company Limited**

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**From:** Denise Tay (LKKAUTO) <denisetay@lkkauto.com>  
**Sent:** Friday, 18 December 2020 9:30 AM  
**To:** EQI PRS <EQIPRS@eqinsurance.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 9534B, INSURED VEHICLE: FBK926Y, DOA: 08/12/2020)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SHD 9534B at M/s: TRANS-CAB AUTO SERVICES PTE LTD, NO 2 ANG MO KIO STREET 63, SINGAPORE 569111 on 10/12/20.

Enclosed herewith a copy of TP's GIA, estimate and preliminary advised.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: 6256-4315

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