

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 28 January 2021 1:54 PM
To: Steve Lim
Cc: SUR
Subject: RE: DM20HO01931 / JG: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 9534B, INSURED VEHICLE: FBK926Y, DOA: 08/12/2020)
Attachments: LKK REPORT _ PHOTO.pdf

Dear Steve,

Enclosed full set of survey report

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Steve Lim <steve.lim@eqinsurance.com.sg>
Sent: Monday, 25 January 2021 9:28 AM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Ref: DM20HO01931 / JG: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 9534B, INSURED VEHICLE: FBK926Y, DOA: 08/12/2020)

Hi Denise,

Final report ready?

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Steve Lim

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

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From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]

Sent: Friday, 18 December 2020 9:30 AM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: DIRECT SURVEY INSPECTION ON WORKSHOP - TRANS-CAB AUTO SERVICES PTE LTD (TP VEHICLE: SHD 9534B, INSURED VEHICLE: FBK926Y, DOA: 08/12/2020)

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SHD 9534B at M/s: TRANS-CAB AUTO SERVICES PTE LTD, NO 2 ANG MO KIO STREET 63, SINGAPORE 569111 on 10/12/20.

Enclosed herewith a copy of TP's GIA, estimate and preliminary advised.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

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