

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Tuesday, 22 December 2020 1:48 PM
To: ONG LI LI; Cecilia Chong (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020 Our Ref: 20/20/20/VC05/023988 LKK REF : CC4/LPC20013658/g3 [External General]
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMJ 9124K at M/s MUNICH AUTOCARE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Monday, 14 December 2020 2:25 PM
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020 Our Ref: 20/20/20/VC05/023988 LKK REF : CC4/LPC20013658/g3 [External General]

Lonpac External - General

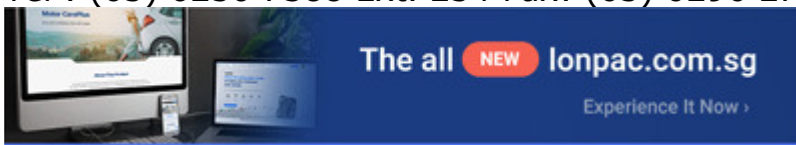
Dear Cecilia

The accident scene photographs were provided by Insured.

Since both parties were filtering lane at the material time, liability should be shared as in the market agreement.

Alternatively, you may request for the Police Investigation result.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Monday, 14 December 2020 12:57 PM
To: ONG LI LI <llong@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020 Our Ref: 20/20/20/VC05/023988 LKK REF : CC4/LPC20013658/g3 [External General]

Dear LiLi,

TP have got no Video footage.

However, submitted accident scene photo.

Refer to attached for your review.

We are in the view that OI seems to have swipe against TP vehicle when changing of lane.

Kindly let us have your instruction / approval.

Thanks

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 10 December 2020 12:28 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020 Our Ref: 20/20/20/VC05/023988 LKK REF : CC4/LPC20013658/g3 [External General]

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

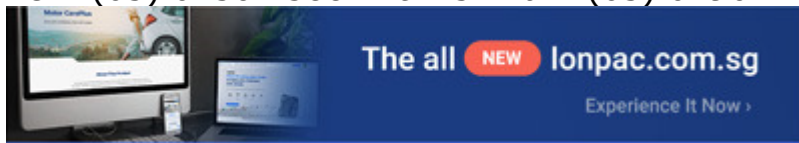
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Thursday, 10 December 2020 11:54 AM

To: ONG LI LI <llong@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020 Our Ref: 20/20/20/VC05/023988 [External General] LKK REF : CC4/LPC20013658/g3

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAuto)

Sent: Thursday, 10 December 2020 11:18 AM

To: 'ONG LI LI'; 'MT_Claim_SG'; assignments; Admin A

Subject: RE: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020 Our Ref: 20/20/20/VC05/023988 [External General]

Dear Sir/Madam,

Thank you for the assignment.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>

Sent: Thursday, 10 December, 2020 10:56 AM

To: Angela Tan <angela.tan@munichautocare.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>;

'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: William Teh <william.teh@munichautocare.com.sg>

Subject: RE: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020 Our Ref: 20/20/20/VC05/023988 [External General]

Lonpac External - General

Without Prejudice

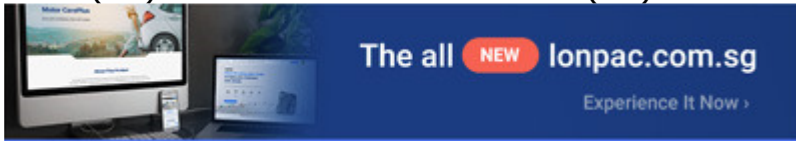
Dear Angela

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Angela Tan [<mailto:angela.tan@munichautocare.com.sg>]
Sent: Thursday, 10 December 2020 10:29 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: William Teh <william.teh@munichautocare.com.sg>
Subject: THIRD PARTY CLAIM SMJ9124K & XD8115U ACCIDENT ON 8.12.2020

To: Lonpac Motor Claims Dept. (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH PHOTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING SMJ9124K & XD8115U ALONG PIE EXIT JALAN BAHAR ON 08/12/2020

We are repairer for BIS MOTORING PTE LTD the owner of vehicle no SMJ9124K.

Munich Autocare Pte Ltd
60 Jalan Lam Huat #06-43 Singapore 737869
Mobile No: 96443110 Email: angela.tan@munichautocare.com.sg

Contact Person: Angela Tan

PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

Thank you

Regards
Angela Tan
Motor claims Executive (B&P Dept)

Email: angela.tan@munichautocare.com.sg

Phone: +65 9644 3110

60, Jalan Lam Huat #07-43, Carros Centre, Singapore 737869

