

Summer Lee (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 10 December, 2020 9:39 AM
To: Kwan Shushi; Admin-D (LKKAuto (admin-d@lkkauto.com)); Kwan Ying Mun; Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com))
Cc: Ivy Yong; Phoebe Xie
Subject: Claims ref no. CDMCG20001817 Claim Against Insured GBK815J

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Kwan Shushi <firstladyss@hotmail.com>
Sent: Thursday, 10 December 2020 9:32 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Kwan Ying Mun <kwanying@singnet.com.sg>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Re: Claim Against Insured GBK815J

Hi Pauline,

We will take LKK.

Regards
Shushi

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, December 10, 2020 9:31:32 AM
To: Kwan Ying Mun <kwanying@singnet.com.sg>; 'Kwan Shushi' <firstladyss@hotmail.com>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: Claim Against Insured GBK815J

Hi Ms Kwan

U choose and we will do the appointed at our side.

Warmest Regards,
Pauline Soh
Executive

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From: Kwan Ying Mun <kwanying@singnet.com.sg>
Sent: Wednesday, 9 December 2020 2:37 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; 'Kwan Shushi' <firstladyss@hotmail.com>
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: Claim Against Insured GBK815J

Hi Pauline,

Do you mean we will contact any of the surveyors below?
Or your side will choose either of them?
We are ok with any of the below

Regards
Ms Kwan
90263688

From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Monday, 7 December, 2020 8:53 AM
To: kwanying@singnet.com.sg
Cc: Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: FW: Claim Against Insured GBK815J

Importance: High

Dear Ms Kwan,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Kwan Ying Mun <kwanying@singnet.com.sg>

Sent: Monday, 7 December 2020 8:32 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: Claim Against Insured GBK815J

Importance: High

Hi Sir/Mdm,

On behalf of our client Mr. Koh of owned vehicle YM6384M, we would like to offer a direct claim against one of your insured of vehicle GBK815J.

Attached, pls find GIA report of our client made and arrange survey and claim status.

Name of Workshop: Kwan Ying Mun Motor Service
Address: Blk 3023A Ubi Rd 1 #01-57 S(408717)

Regards
Ms Kwan
90263688

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