

**Veron Chen (LKKAUTO)**

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**From:** Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>  
**Sent:** Monday, 14 December 2020 3:14 PM  
**To:** Mohd Rizal, Nur Mariah Huibrechts  
**Cc:** Lim, Sheng Yang; Parthiban, Theerthan; Don Bong Kiong Hua; Edwin Abcede Caina; Coco Lu Ting; Andre Chow En De  
**Subject:** RE: OD CLAIM : SMS7698L DOA : 23.11.2020

Dear All,

Owner request us to change back to claim TP insurance company.  
Kindly close case from your end.

Thank You & Best regards

Kevin Leong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339  
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**From:** Mohd Rizal, Nur Mariah Huibrechts [mailto:NurMariahHuibrechts.MohdRizal@aig.com]  
**Sent:** Monday, 14 December, 2020 2:48 PM  
**To:** Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>  
**Cc:** Lim, Sheng Yang <ShengYang.Lim@aig.com>; Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>  
**Subject:** FW: OD CLAIM : SMS7698L DOA : 23.11.2020

**This email was sent from outside of your organisation**

Hi Kevin,

We have received an addendum stating that insured would like to convert to TP claim from Own Damage claim.

Kindly confirm.

Thank You.

Regards,

**Mariah Huibrechts**  
**AIG**

Senior Claims Examiner II  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1002211  
[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Sent:** Friday, December 11, 2020 4:43 PM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** [EXTERNAL] RE: OD CLAIM : SMS7698L DOA : 23.11.2020

This message is from an external sender; be cautious with links and attachments.

Dear All,

Any update on excess coverage for this vehicle ?

Thank You & Best regards

Kevin Leong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



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**From:** AIG SGP, Claims-Survey [[mailto:AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)]  
**Sent:** Thursday, 10 December, 2020 10:21 AM  
**To:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Cc:** Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** RE: OD CLAIM : SMS7698L DOA : 23.11.2020

**This email was sent from outside of your organisation**

Hi Kevin,

We will be appointing LKK to conduct the survey.

Thank you.

AIG Claims Survey.

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**From:** Kevin Leong Wai Kit <[kevin.leong@cyclecarriage.com.sg](mailto:kevin.leong@cyclecarriage.com.sg)>  
**Sent:** Thursday, December 10, 2020 10:17 AM  
**To:** AIG SGP, Claims-Survey <[AIGSGP\\_ClaimsSurvey@aig.com](mailto:AIGSGP_ClaimsSurvey@aig.com)>  
**Cc:** Don Bong Kiong Hua <[kionghua.bong@cyclecarriage.com.sg](mailto:kionghua.bong@cyclecarriage.com.sg)>; Edwin Abcede Caina <[edwin.caina@cyclecarriage.com.sg](mailto:edwin.caina@cyclecarriage.com.sg)>; Coco Lu Ting <[coco.lu@cyclecarriage.com.sg](mailto:coco.lu@cyclecarriage.com.sg)>; Andre Chow En De <[andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg)>  
**Subject:** [EXTERNAL] OD CLAIM : SMS7698L DOA : 23.11.2020

This message is from an external sender; be cautious with links and attachments.

Dear All,

Our client would like to proceed an OD claim revert.

Attached is the GIA report and estimate.

Thank You & Best regards

Kevin Leong  
Claim Division Operations  
209 Pandan Gardens  
Singapore 609339



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