



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 08/02/2021

Your Ref : **GBF9866D**

To : **AIG ASIA PACIFIC INSURANCE PTE LTD**

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SJE4245P & GBF9866D ON 07/12/2020 AT  
ALONG BKE TOWARDS JOHOR BEFORE SLE (CTE) EXIT.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.218026 @ S\$8,346.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$3,200.00 (16 Days x S\$200)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

AUTHORIZATION TO ACT  
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, LOW YEW HONG ("the third party claimant")  
of BLK 315 SEMBAWANG VISTA #09-175 S(750315) (address),  
owner of SJE 4245P (vehicle no.) hereby authorize  
MG SOLUTION PTE LTD  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SJE4245P that was  
damaged pursuant to the accident which occurred on 07/12/2020 (date) along  
BKE TOWARDS JOHOR BEFORE SLE (CTE) EXIT (location)  
involving vehicle no/s GBF 9866D ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 08 day of Dec (month) 20 21 (year)

Signed by "the third party claimant"



Signed by "the workshop"

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, MG SOLUTION PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$9,300.00 (Global Sum) for vehicle no. SJE 4245P that was damaged pursuant to the accident which occurred on 07/12/2020 (date) along BKE TWRDS JOHOR BEFORE SLE(CTE) EXIT (location) involving vehicle no/s GBF 9866D.

This is pursuant to the inspection conducted on 08/12/2020 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner LOW YEW HONG (the third party claimant”) of vehicle no. SJE 4245P make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJE 4245P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of May (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.





## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

## TAX INVOICE

Bill To:

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 219066

PB No : 218026

Date : 03-May-2021

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SJE 4245P

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 7,800.00
BEFORE GST		7,800.00
7% GST		546.00
TOTAL		\$ 8,346.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 07 Dec 2020 / 18:24:55

Receipt Date/Time : 07 Dec 2020 / 18:24:55

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-201207-003645

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBF9866D				
As at 07 Dec 2020/17:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBF9866D Enquiry Fee 20201207182356174780	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
20201207182405190		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Hsiao Tong (LKKAUTO)**

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Monday, 14 December 2020 4:51 PM  
**To:** MHDHABIB@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING GBF 9866D(AIG) / SJE 4245P/ OTHERS AT/ALONG BKE NEAR EXIT 8 ON 07/12/2020

14 Dec 2020

**M/s MOHAMMAD SHAFI & SHARIF TRADERS PTE. LTD**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: GBF9866D**

**Our Ref: CC6/AIG20013648/Apa3**

**ACCIDENT INVOLVING GBF 9866D(AIG) / SJE 4245P/ OTHERS AT/ALONG BKE NEAR EXIT 8 ON 07/12/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SJE4245P against your insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

We would like to request the following documents for our necessary action: -

- Video footage of accident (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**


Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Dec 2020 11:17	<b>Clim Dtl Modified</b>	Claimant's Name: -> LOW YEW HONG.	[A] HOW MEI KWAN
2	10 Dec 2020 11:17	<b>Clim Veh Model Changed</b>	(203311) TOYOTA COROLLA ALTIS 1.6 (A).	[A] HOW MEI KWAN
3	10 Dec 2020 11:17	<b>Clim Created</b>	Reg No: SJE4245P. Acct Date: 2020/12/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Mg Solution Pte Ltd - Kaki Bukit (HQ)	[A] HOW MEI KWAN
4	10 Dec 2020 11:17	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Dec 2020 11:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/21	[A] HOW MEI KWAN
6	10 Dec 2020 11:17	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Dec 2020 11:17	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	10 Dec 2020 11:19	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	10 Dec 2020 11:19	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	24 Feb 2021 09:04	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
11	24 Feb 2021 09:04	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	24 Feb 2021 09:04	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2008/04/25.	[A] JOANNE LEE KHANG MIN
13	24 Feb 2021 09:04	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	19 Mar 2021 08:49	<b>Adj Mandate Request</b>	Cur Req:9313.45:Liability: 100%(BOLA 28: 3 cars cc, OID last car) *Quantum: (a)CORw/GST: \$8,346.00 + (b)LOU(16days x \$60.00): \$960.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$9,313.45 *14 recommendations on repair days +2Sunday= 16days *For your appro	[A] CHEW HSIAO TONG
15	29 Mar 2021 10:10	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/21. Mandate Remarks: please proceed with settlement @ \$9,313.45 [COR-\$8346 LOU-\$960 LTA/GIA-\$7.45] **subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
16	29 Mar 2021 10:10	<b>Adj Mandate Set</b>	Approved:9313.45:please proceed with settlement @ \$9,313.45 [COR-\$8346 LOU-\$960 LTA/GIA-\$7.45] *subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type None 

### ACTIVITY

[17/03/2021 08:42] CHEW HSIAO TONG:  
Spoke to PIC Mariah, Video footage not working.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2653023	10 Dec 2020 11:24:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJE4245P	GBF9866D	11.00
2672134	24 Feb 2021 09:04:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJE4245P	GBF9866D	11.00



