

**Summer Lee (LKK Auto)**

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 9 December, 2020 6:24 PM  
**To:** assignments  
**Cc:** JWG CLAIMS; Claims Dept of CTI  
**Subject:** RE: SNM20D204722/C02/GBJ2T/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SJX8396K

Dear LKK

Please refer to below email and liaise with third party workshop.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** JWG CLAIMS <jwg.claims@yahoo.com>  
**Sent:** Wednesday, 9 December 2020 5:29 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: SNM20D204722/C02/GBJ2T/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SJX8396K

Dear Sir/Madam,

We would like to engage LKK Auto Consultants Pte Ltd to conduct PRI.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

**TEL: 8498 0038 | FAX: 6909 9592**

On Wednesday, 9 December 2020, 04:47:32 pm SGT, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM20D204722C02/ GBJ2T/Chngpw**

**Your reference: SJX8396K**

Dear Sirs

**ACCIDENT INVOLVING GBJ2T & SJX8396K ON 08/12/2020**

We refer to your email of 08/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)

6. Marcus Chua (LKK)

2. Chow Bo Xiong (FTA)

7. Kenneth Kong (LKK)

3. Ben Chua (FTA)

8. Adrian Ling (LKK)

4. Ng You Han (FTA)

9. Mohd Taufikh (LKK)

5. Henry Ng (FTA)

10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, 9 December 2020 4:23 PM  
**To:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D204722/C02/GBJ2T/CHNGPW / RE: PRI ARRANGEMENT FOR VEHICLE: SJX8396K

Dear Adeline,

Please conduct PRS for **SJX8396K**.

Note: officer in charge – Adeline Chng 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** JWG CLAIMS <[jwg.claims@yahoo.com](mailto:jwg.claims@yahoo.com)>  
**Sent:** Tuesday, 8 December 2020 5:28 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** PRI ARRANGEMENT FOR VEHICLE: SJX8396K

Dear Sir/Madam,

ACCIDENT INVOLVING SJX8396K & GBJ2T ALONG 523 ANG MO KIO AVE 10 CARPARK ON  
08/12/2020 @ 1200HRS

We are instructed to notify you of a road accident on 08 December 2020 at about 12:00 hours along 523 Ang Mo Kio Ave 10 Carpark involving our client's vehicle registration number SJX8396K and vehicle registration number GBJ2T driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

***Thanks & Warmest Regards,***

**JWG INTERNATIONAL PTE. LTD.**

10, Ang Mo Kio Ind Park 2A  
#03-08 AMK AutoPoint  
Singapore 568047

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