

## Su Li (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Monday, 14 December 2020 11:12 AM  
**To:** 'KENNY LIM CHING GHEE'; Cecilia Chong (LKK Auto)  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** RE: New Assignment (PRS) - (Direct Settlement) - Accident involving SLJ1963U & XD4629E (OI) along Francis Road on 04/12/2020 - Oref: 20/20/20/VC05/023969 [External Confidential] LKK REF : CC4/LPC20013628/R1gs3  
**Attachments:** TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf; TP GIA REPORT.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLJ 1963U at M/s WEARNES AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 9 December 2020 3:59 PM  
**To:** 'KENNY LIM CHING GHEE'; assignments  
**Cc:** 'MT\_Claim\_SG'; Admin A  
**Subject:** RE: New Assignment (PRS) - (Direct Settlement) - Accident involving SLJ1963U & XD4629E (OI) along Francis Road on 04/12/2020 - Oref: 20/20/20/VC05/023969 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer agreed to survey on 10/12/2020.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Wednesday, 9 December 2020 3:15 PM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** New Assignment (PRS) - (Direct Settlement) - Accident involving SLJ1963U & XD4629E (OI) along Francis Road on 04/12/2020 - Oref: 20/20/20/VC05/023969 [External Confidential]

**Lonpac External - Confidential**

Dear team

Please arrange for a PRS of t/p vehicle SLJ193U at Wearnes Automotive @ 249 Alexandra Road. PIC is Richmond Ho.

Thank you.

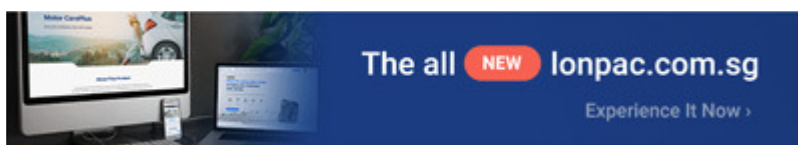
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Sent:** Wednesday, 9 December 2020 2:15 pm  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ1963U & XD4629E - Oref: 20/20/20/VC05/023969 [External Confidential]

Hi Kenny

Noted, vehicle is with us @ 249 Alexandra road. Thanks

**Richmond Ho**  
Senior Service Consultant  
Body & Paint – Insurance Claim



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Wednesday, 9 December, 2020 10:02 AM  
**To:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ1963U & XD4629E - Oref: 20/20/20/VC05/023969 [External Confidential]

## Lonpac External - Confidential

Without Prejudice

Dear Richmon

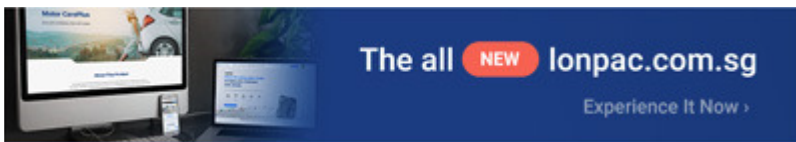
We confirm liability and propose direct settlement and will appoint LKK Auto Consultants for the survey.

Appreciate if you can let us have the details for the survey.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Sent:** Wednesday, 9 December 2020 8:57 am  
**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ1963U & XD4629E - Oref: 20/20/20/VC05/023969 [External Confidential]  
**Importance:** High

Hi Kenny

Just confirmed with owner, he will inform VAG to withdraw the claim from their end. So please update us once there's any outcome. thanks

**Richmond Ho**  
Senior Service Consultant  
Body & Paint – Insurance Claim



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 8 December, 2020 5:34 PM  
**To:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ1963U & XD4629E - Oref: 20/20/20/VC05/023969 [External Confidential]

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Without Prejudice

Dear Richmond

We just received another request for survey for the same vehicle from VAG Singapore. Could you check with your client on this?

Thanks.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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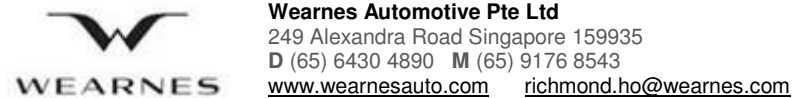
**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Sent:** Tuesday, 8 December 2020 5:16 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ1963U & XD4629E - Oref: 20/20/20/VC05/023969 [External Confidential]

Hi Kenny

Please see attached

**Richmond Ho**  
Senior Service Consultant  
Body & Paint – Insurance Claim



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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>  
**Sent:** Tuesday, 8 December, 2020 3:09 PM  
**To:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: Direct Settlement For SLJ1963U & XD4629E - Oref: 20/20/20/VC05/023969 [External Confidential]

## **Lonpac External - Confidential**

Without Prejudice

Dear Richmond

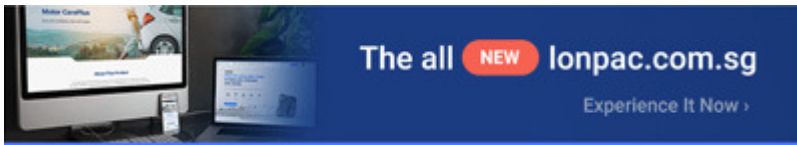
Our insured driver was also making a turn when the accident occurred.

We do note that your client has video footage of the accident. Therefore, we appreciate if you can forward it to us for our assessment.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Richmond Ho <[richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)>  
**Sent:** Tuesday, 8 December 2020 12:19 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Direct Settlement For SLJ1963U & XD4629E  
**Importance:** High

Hi

Please see attached and check if possible for direct settlement.

**Richmond Ho**  
Senior Service Consultant  
Body & Paint – Insurance Claim



**Wearnes Automotive Pte Ltd**  
249 Alexandra Road Singapore 159935  
D (65) 6430 4890 M (65) 9176 8543  
[www.wearnesauto.com](http://www.wearnesauto.com) [richmond.ho@wearnes.com](mailto:richmond.ho@wearnes.com)

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