

LOD Re: Accident on 4/12/2020 involving SHB 5976X & SLR 6140C (AIG's insured) (Our Ref: TAX/12/20/2017/lg)

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Wed 3/2/2021 2:27 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

📎 1 attachments (593 KB)

0116_001.pdf;

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1,500.00
Loss of Rental	\$463.85 (4.25 days x \$109.14)
LTA Search Fee	\$7.00
Total	\$1,970.85

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Police investigation result
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) Hirer's letter of authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 5976X (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 5976X that was damaged pursuant to the accident which occurred on 04/12/2020 (date) along SEMBAWANG ROAD (location) involving vehicle no/s SLR 6140C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 5 (day) of April (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Date: 7/12/2020

Our Ref. No.:

Letter of Authorisation

I, Wong Loong Hoi (NRIC No. [REDACTED])
registered hirer / relief driver / ~~taxi share driver~~ of SMRT taxi registration number
SAB 5916X hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and SLR 6140 C (Third party vehicle no. [REDACTED]) happened on 04/12/2020 2:00pm
along Sembawang Road (Place [REDACTED])
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name

Wong Loong Hoi

Signature:

[Signature]

NRIC No.

Tel No.

Address

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,900.00 (Global Sum) for vehicle no. SHB 5976X that was damaged pursuant to the accident which occurred on 04/12/2020 (date) along SEMBAWANG ROAD (location) involving vehicle no/s SLR 6140C.

This is pursuant to the inspection conducted on 08/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SMRT TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 5976X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 5976X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 5 (day) of April (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV210100381
Date : 26.01.2021
Vehicle No. : SHB5976X
Your Ref No. : TAX/12/20/2017
Our Ref No. : 24109067
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 1,500.00
GRAND TOTAL					\$ 1,500.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 04.12.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jan 26, 2021 15:40 GMT+8)

Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/20/2017

From: SMRT Taxis Pte Ltd

Date: 21/12/2020

ACCIDENT ON 04/12/2020 INVOLVING SHB 5976X & SLR 6140C ALONG SEMBAWANG RD

This is to confirm that the daily rental rate for SHB 5976X is \$109.14 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/12/2020

Date Generated : 18/12/2020

Accident End Date : 18/12/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/20/2017	SHB5976X	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24109067	07/12/2020 3:04 PM	12/12/2020 8:42 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	08 Dec 2020 / 10:02:08	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SLR6140C	Business Transaction Reference No.:	20201208100208135094
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 04 Dec 2020 14:00:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 December 2020 5:16 PM
To: NENGQU@YAHOO.COM
Subject: ACCIDENT INVOLVING SLR 6140C(AIG) AND SHB 5976X AT/ALONG SEMBAWANG ROAD TOWARD YISHUN AVE 1 ON 04/12/2020

14 Dec 2020

Mr Deng NengQu/ Ms Peng QiZhen

[By Email Only]

Dear Sir/Madam,

You Ref: SLR6140C

Our Ref: CC3/AIG20013624/Qps3

ACCIDENT INVOLVING SLR 6140C(AIG) AND SHB 5976X AT/ALONG SEMBAWANG ROAD TOWARD YISHUN AVE 1 ON 04/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SHB5976X against your insurance policy.

Based on both parties report and all the available information on hand, we are of the view that liability is not in your driver's favour as your driver changed lane and collided with third party. Under Motor Accident Guide, vehicle should keep in the proper lane and change lane only when it is safe. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Dec 2020 17:14	CIm Dtl Modified	Claimant's Name: -> SMRT TAXIS PTE LTD. Claimant's ID: -> 198905369K.	[A] Lee Su Li
2	09 Dec 2020 17:14	CIm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	09 Dec 2020 17:14	CIm Created	Reg No: SHB5976X. Acct Date: 2020/12/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. L td. (SG). Workshop: SMRT Automotive Services Pte Ltd (Woodlands)	[A] Lee Su Li
4	09 Dec 2020 17:14	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	09 Dec 2020 17:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/18	[A] Lee Su Li
6	09 Dec 2020 17:14	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	09 Dec 2020 17:14	CIm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[I] Merimen Administrator
8	09 Dec 2020 17:14	Label Added	(23):Express.	[A] Lee Su Li
9	09 Dec 2020 17:14	Adj Adjuster Assigned	[None] -> OI SUN PIN	[A] Lee Su Li
10	13 Dec 2020 22:30	CIm Registration Modified	Acct Time:14:00:00->13:00:00.	[I] AIG OneClaim Integration User
11	24 Feb 2021 09:14	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	24 Feb 2021 09:15	CIm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	24 Feb 2021 09:15	CIm Dtl Modified	JPJ Reg. Date: -> 2016/07/27.	[A] JOANNE LEE KHANG MIN
14	24 Feb 2021 09:15	CIm Details Notified		[A] JOANNE LEE KHANG MIN
15	28 Feb 2021 13:29	Adj Mandate Request	Cur Req:1943.56:Liability: 100%(B15) *Quantum: (a)COR: \$1,500.00 + (b)LOR(4days x \$109.14): \$436.56 + (c)LTA/GIA search fee: \$7.00 = Total: \$1,943.56 *3 recommendation repair days + 1PRS = 4days *For your approval please.	[A] CHEW HSIAO TONG
16	29 Mar 2021 08:42	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/18. Mandate Remarks: please proceed with settlement in merim en @ \$1,943.56 [COR-\$1500 LOR-\$436.56 LTA-\$7.49]	[I] Syed-Yusoff, Saliha
17	29 Mar 2021 08:42	Adj Mandate Set	Approved:1943.56:please proceed with settlement in merimen @ \$1,943.56 [COR-\$1500 LOR-\$436.56 LTA-\$7.49]	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2652875	09 Dec 2020 17:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB5976X	SLR6140C	11.00
2672140	24 Feb 2021 09:15:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB5976X	SLR6140C	11.00

