

Re: Acceptance of offer Re: Accident on 4/12/2020 involving SHB 5976X & SLR 6140C (AIG's insured) (Our Ref: TAX/12/20/2017/lg)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 2/4/2021 1:08 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

 2 attachments (384 KB)

ATA_SHB5976X.pdf; DV_SHB 5976X.pdf;

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at a global sum of **\$1,900.00(all-in)**.

Please duly sign the documents enclosed and return us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Wednesday, 31 March 2021 10:57 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Acceptance of offer Re: Accident on 4/12/2020 involving SHB 5976X & SLR 6140C (AIG's insured) (Our Ref: TAX/12/20/2017/lg)

Dear Hsiao Tong,

We agreed to accept your global offer of \$1,900.00 (all in). Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Tuesday, 30 March 2021 5:05 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Subject: RE: URGENT / REMINDER Re: Accident on 4/12/2020 involving SHB 5976X & SLR 6140C (AIG's insured) (Our Ref: TAX/12/20/2017/lg)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$1,900.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Friday, 5 March 2021 11:53 AM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: URGENT / REMINDER Re: Accident on 4/12/2020 involving SHB 5976X & SLR 6140C (AIG's insured) (Our Ref: TAX/12/20/2017/lg)

**URGENT
REMINDER**

Dear Hsiao Tong,

Please let us have your offer by **12th March 2021**. Thanks.

Regards
Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]
Sent: Wednesday, 3 February, 2021 3:18 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis); Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Fw: LOD Re: Accident on 4/12/2020 involving SHB 5976X & SLR 6140C (AIG's insured) (Our Ref: TAX/12/20/2017/lg)

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC3/AIG20013624/Qps3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Wednesday, February 3, 2021 2:25 PM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 4/12/2020 involving SHB 5976X & SLR 6140C (AIG's insured) (Our Ref: TAX/12/20/2017/lg)

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1,500.00
Loss of Rental	\$463.85 (4.25 days x \$109.14)
LTA Search Fee	\$7.00
Total	\$1,970.85

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Police investigation result
- 5) Accident vehicle laid-up report
- 6) LTA search
- 7) Hirer's letter of authorisation

Our hirer is claiming his injury and loss of income through his own lawyer.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd

