

## Asher Sng (LKKAUTO)

---

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 17 February 2021 12:09 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 5/12/2020 involving SHC 4574Z & EJ 6116Z (China Taiping's insured) Our Ref: TAX/12/20/2016/lg  
**Attachments:** 0473\_001.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$4,900.00
Loss of Rental	\$2,006.25 ( 15 days x \$133.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$6,913.25</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



## **AUTHORIZATION TO ACT**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHC 4574Z** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4574Z** that was damaged pursuant to the accident which occurred on **05/12/2020** (date) along **MOULMEIN ROAD** (location) involving vehicle no/s **EJ 6116Z** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of April (month) 2021 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00150622000 Claim No : SNM20D204839/C02/EJ6116Z/TANKL

Claimant : SMRT TAXIS PTE LTD

Amount : S\$6,240.00  
DOLLARS SIX THOUSAND TWO HUNDRED AND FORTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4574Z

Insured Vehicle No. : EJ 6116Z

Date of Loss : 05/12/2020

Place of Accident : MOULMEIN ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YEO CHOR HENG

Driver Name : YEO CHOR MENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

---

(1) Global Sum	S\$ 6,240.00
	=====
TOTAL . . . . .	S\$ 6,240.00
	=====

---

Claimant Name: SMRT TAXIS PTE LTD

NRIC No : 198905369K

Signature :



Date :

19 APR 2021

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



AUTOMOTIVE

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd

~~2 Tanjong Katong Road, Tower 3, Paya~~

~~Lebar Quarter, #08-01, Singapore 437161~~

Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7

CRN : 199004280Z

Invoice No. : IV210200059

Date : 05.02.2021

Vehicle No. : SHC4574Z

Your Ref No. : TAX/12/20/2016

Our Ref No. : 24109066

Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 4,900.00

**GRAND TOTAL** \$ 4,900.00

Remark :

Make/Model : TOYOTA PRIUS

Accident Date : 05.12.2020

Payment instructions:-

By cheque: crossed and made payable to

**SMRT TAXIS PTE LTD**

and mail to:-

**Claims Department**

**No.60 Woodlands Industrial Park E4**

**Singapore 757705**

*Koo Yew Chung*

Koo Yew Chung (Feb 8, 2021 12:00 GMT+8)

Authorised Signature

for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/12/20/2016

From: SMRT Taxis Pte Ltd

Date: 21/12/2020

**ACCIDENT ON 5/12/2020 INVOLVING SHC 4574Z & EJ 6116Z ALONG MOULMEIN RD**

This is to confirm that the daily rental rate for SHC 4574Z is \$133.75 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 01/12/2020

Accident End Date : 22/12/2020

Date Generated : 22/12/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/20/2016	SHC4574Z	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24109066	05/12/2020 3:30 PM	21/12/2020 10:36 AM

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	08 Dec 2020 / 10:11:37	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	EJ6116Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20201208101137850587

Search Date / Time: 05 Dec 2020 14:15:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

**Asher Sng (LKKAuto)**

---

**From:** Asher Sng (LKKAuto)  
**Sent:** Monday, 22 February 2021 10:43 AM  
**To:** 'chyeo64@hotmail.com'  
**Subject:** ACCIDENT INVOLVING EJ 6116Z AND SHC 4574Z ON 05/12/2020

**Our Ref:** CC3/CTI20013611/Qes3

22 FEB 2021

**YEO CHOR HENG / YEO CHOR MENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING EJ 6116Z AND SHC 4574Z ON 05/12/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



## Asher Sng (LKKAuto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Wednesday, 14 April 2021 3:55 PM  
**To:** Asher Sng (LKKAuto)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: SNM20D204839/C02/EJ6116Z/TANKL / Direct Settlement - Accident Involving EJ 6116Z (OI : CTI - TBA) and SHC 4574Z (TP : LKK REF - CC3/CTI20013611/Qes3) on 05/12/2020

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

[Confidential]

Dear Asher,

We refer to your email below.

Please proceed to offer at \$6,244.50(all-in) for the third party claim.

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

---

**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Monday, April 12, 2021 3:00 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: [MANDATE REQUEST] RE: SNM20D204839/C02/EJ6116Z/TANKL / Direct Settlement - Accident Involving EJ 6116Z (OI : CTI - TBA) and SHC 4574Z (TP : LKK REF - CC3/CTI20013611/Qes3) on 05/12/2020

[Confidential]

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to our email dated 30/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Asher Sng (LKKAuto)

**Sent:** Tuesday, 30 March 2021 2:26 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [MANDATE REQUEST] RE: SNM20D204839/C02/EJ6116Z/TANKL / Direct Settlement - Accident Involving EJ 6116Z (OI : CTI - TBA) and SHC 4574Z (TP : LKK REF - CC3/CTI20013611/Qes3) on 05/12/2020

Your ref : SNM20D204839/C02/EJ6116Z/TANKL

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from the slip road and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **SMRT AUTOMOTIVE SERVICES PTE LTD**" at **\$6,244.50(all-in)**.

The summary is as follows: -

Amount Claimed   **Amount Revised**

1. Cost of Repairs (with GST)	\$ 15,378.94	\$ 4,900.00
2. Loss of Rental (15days x \$133.75)	\$ 2,006.25	\$ 1,337.50 (10days x \$133.75)
3. LTA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 17,392.19	\$ 6,244.50

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Tuesday, 15 December 2020 9:37 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D204839/C02/EJ6116Z/TANKL / Direct Settlement - Accident Involving EJ 6116Z (OI : CTI - TBA) and SHC 4574Z (TP : LKK REF - CC3/CTI20013611/Qes3) on 05/12/2020

[Confidential]

**Without Prejudice**

Dear Su Li,

We refer to your email below.

Attached is our insured's accident report strictly for claim settlement and your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, December 14, 2020 4:58 PM  
**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com);  
Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D204839/C02/EJ6116Z/TANKL / Direct Settlement - Accident Involving EJ 6116Z (OI : CTI - TBA) and SHC 4574Z (TP : LKK REF - CC3/CTI20013611/Qes3) on 05/12/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D204839/C02/EJ6116Z/TANKL.

Dear Tan Kah Leong,

Pls revert LKK.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅  
城 Taiping SG

*Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 10 December 2020 5:30 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving EJ 6116Z (OI : CTI - TBA) and SHC 4574Z (TP : LKK REF - CC3/CTI20013611/Qes3) on 05/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 4574Z at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)