

## Su Li (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Thursday, 10 December 2020 5:30 PM  
**To:** Claims Dept of CTI  
**Cc:** Admin A; Asher Sng (LKKAuto)  
**Subject:** Direct Settlement - Accident Involving EJ 6116Z (OI : CTI - TBA) and SHC 4574Z (TP : LKK REF - CC3/CTI20013611/Qes3) on 05/12/2020  
**Attachments:** TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 4574Z at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

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