

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 8 December 2020 5:07 PM
To: Pang Scooter
Cc: Claims Dept of CTI; Chong Boon Sen; SUR; Admin-D (LKKAuto); assignments
Subject: RE: SNM20D203330/C02/GV3751Y/THAMYL / FW: REQUEST FOR SURVEY [OUR VEHICLE - FBH 1669Z]

[Confidential]

Without Prejudice

Dear Michael

Thanks for your reply

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pang Scooter <pang_s_s_m@singnet.com.sg>
Sent: Tuesday, December 8, 2020 5:04 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM20D203330/C02/GV3751Y/THAMYL / FW: REQUEST FOR SURVEY [OUR VEHICLE - FBH 1669Z]

Dear Pauline

We refer to your email below.

We would like to assign LKK Auto Consultants, Mr Mohd Taufikh, as the surveyor.

Thank you.

Regards

MICHAEL TEO
Pang Scooter Service

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Tuesday, 8 December 2020 2:52 PM
To: Pang Scooter <pang_s_s_m@singnet.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM20D203330/C02/GV3751Y/THAMYL / FW: REQUEST FOR SURVEY [OUR VEHICLE - FBH 1669Z]
Importance: High

[Confidential]

Without Prejudice

Dear Michael

Please reply soon for our assignment of surveyor.

Thanks.

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Thanks.

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From: Pauline Tham
Sent: Tuesday, December 8, 2020 9:51 AM
To: Pang Scooter <pang_s_s_m@singnet.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM20D203330/C02/GV3751Y/THAMYL / FW: REQUEST FOR SURVEY [OUR VEHICLE - FBH 1669Z]

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

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From: Chong Boon Sen

Sent: Tuesday, December 8, 2020 9:50 AM

To: Pang Scooter <pang_s_s_m@singnet.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OR/: SNM20D203330/C02/GV3751Y/THAMYL / FW: REQUEST FOR SURVEY [OUR VEHICLE - FBH 1669Z]

Dear Pauline,

Please conduct PRS for **FBH1669Z**.

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: pang_s_s_m@singnet.com.sg <pang_s_s_m@singnet.com.sg>

Sent: Friday, 4 December 2020 4:21 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: REQUEST FOR SURVEY [OUR VEHICLE - FBH 1669Z]

Dear Boon Sen

I have attached the police report in this email .

Thank you
Micheal teo

On Fri Dec 04 2020 15:03:00 GMT+0800 (+08) Claims Dept of CTI <claimsdept@sg.cntaiping.com> wrote:

----- Original Message -----

Dear Sir,

Pls provide our vehicle, date of accident, accident timing, and your client gia report for us to process pri.

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Thank you

Chong Boon Sen
Claims Department

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From:

Pang Scooter <pang_s_s_m@singnet.com.sg>

Sent: Thursday, 3 December 2020 6:16 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: REQUEST FOR SURVEY [OUR VEHICLE - FBH 1669Z]

Dear Sirs

We refer to the above matter.

We attached herewith our Estimate Repair for your attention.

Kindly arrange for survey for the said vehicle.

We look forward to hearing from you soonest possible.

Regards

Michael Teo

PANG SCOOTER SERVICE