

Denise Tay (LKKAuto)

From: service <service@kkimhin.com.sg>
Sent: Thursday, 10 December 2020 4:53 PM
To: GERALD POH WEE BIN
Cc: Denise Tay (LKKAuto); service@kkimhin.com.sg; Sandra (Gmail)
Subject: re: Fwd: XD 6634 B - OD claim (DOA: 7 Dec 2020) [External Confidential]

Dear Gerald

Good day to you.

Noted your authorization with thanks.

We will update our clients accordingly.

Best Regards
Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd

----- Forwarded message -----

From: **GERALD POH WEE BIN** <geraldpoh@lonpac.com>
Date: Thu, Dec 10, 2020 at 4:45 PM
Subject: RE: XD 6634 B - OD claim (DOA: 7 Dec 2020) [External Confidential]
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>, Sandra Khong <sandrakhong@gmail.com>

Lonpac External - Confidential

Our Ref : 19/20/20/VC06/023985

Dear Denise,

Please proceed to authorize repairs not exceeding \$27,000.00.

The excess applicable is \$1,500.00 (Section I).

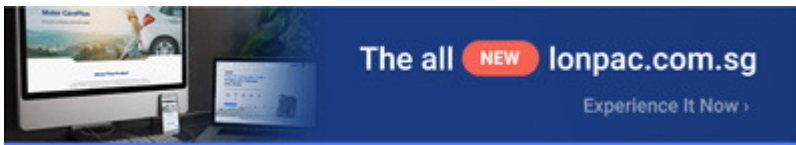
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Denise Tay (LKKAUTO) [mailto:denisetay@lkkauto.com]

Sent: Thursday, 10 December 2020 1:09 pm

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: XD 6634 B - OD claim (DOA: 7 Dec 2020) [External Confidential]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle XD 6634D

Date of survey: 09/12/20

Number of days (estimated) : 16 days

Repairer will repair on lump sum not exceed \$27,000/-

We have not authorise.

Meanwhile please provide your claim number and excess

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 9 December 2020 11:58 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: XD 6634 B - OD claim (DOA: 7 Dec 2020) [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 9 December, 2020 11:44 AM

To: 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Sandra Khong' <sandrakhong@gmail.com>

Subject: FW: XD 6634 B - OD claim (DOA: 7 Dec 2020) [External Confidential]

Lonpac External - Confidential

Our Ref : 19/20/20/VC06/023985

Dear Nivtha/Summer,

Kindly proceed to survey the vehicle lying at K Kim Hin Auto Pte Ltd

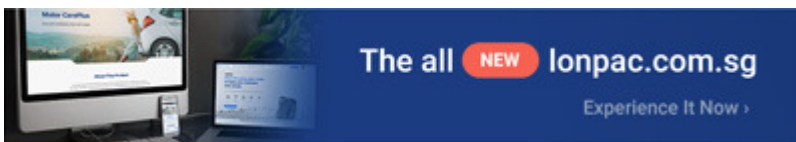
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: service [<mailto:service@kkinhin.com.sg>]

Sent: Tuesday, 8 December 2020 7:32 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: service@kkinhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com>; Sandra (Gmail) <sandrakhong@gmail.com>

Subject: XD 6634 B - OD claim (DOA: 7 Dec 2020)

Dear Officer

Good day to you.

Enclosed the estimate for XD 6634 B Own Damage Claim. Date of accident: 7 Dec 2020.

Vehicle has been towed in.

Please kindly arrange for survey.

Many thanks

Sandra

6452 7018

9622 2116

K. Kim Hin Auto Pte Ltd