

Nivitha (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 8 December 2020 6:04 PM
To: assignments
Cc: Claims Dept of CTI; speedy_motor1877@yahoo.com.sg; Tan Mei Ling
Subject: RE: SNM20D204709/C02/GBD730G/CHNGPW/ FW: Notice of Proceedings - FBF5169J

Without Prejudice

Dear Sirs

We refer to your email of 08.12.2020

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Mei Ling <ml_tan@juseq.com.sg>
Sent: Tuesday, 8 December 2020 4:55 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; speedy_motor1877@yahoo.com.sg
Subject: Re: SNM20D204709/C02/GBD730G/CHNGPW/ FW: Notice of Proceedings - FBF5169J

Dear Sirs

We refer to your email of even date.

We are instructed that our client is not agreeable to all the surveyors proposed by you.

Pursuant to Appendix C, pre-action protocol for NIMA cases, we are also instructed to furnish you our client's list of motor surveyors for your selection:-

- 1) **UNITED Appraisal And Management Pte Ltd**
- 2) **SK Auto Consultants**
- 3) **Chartered Auto Assessors**
- 4) **LCW APPRAISER PTE LTD**
- 5) **Sincere Appraisal Services**
- 6) **Pal's Appraisal Pte Ltd**
- 7) **Mc-Coy Appraiser Pte Ltd**
- 8) **CM Automotive Consultancy**

Please be informed that if the above is not agreeable by you, our client's motor vehicle is available for pre-repair inspection at the under-stated workshop:-

Speedy Motor Cycle Service Centre

Blk 10 Ang Mo Kio Industrial Park 2A

#05-21 Singapore 568047

Person In-Charge: Mr Lim Sam Hee at Tel: [6481 5567 / 9388 6867](tel:64815567)

Fax No. [6482 5567](tel:64825567)

*Further, please remind your appointed surveyor to request for post repair inspection if you wish to do so under NIMA Protocol Appendix C paragraph 2.11.

-

In the event that you wish to conduct post-repair inspection, please request your surveyor to contact our client's repairer without delay. Please note that our client will not be held liable whatsoever if no post-repair inspection is requested and carried out by your surveyor.

Warmest Regards

Tan Mei Ling

Sent for and on behalf of


JusEquity Law Corporation

Advocates & Solicitors

Commissioner For Oaths

133 New Bridge Road #10-03 Chinatown Point Singapore 059413

 : (65) 6536 9339 | DID : (65) 6506 6063

 : (65) 6536 5368

 : ml_tan@juseq.com.sg

CONFIDENTIALITY CAUTION

This message is intended only for the use of the individual or entity to whom it is addressed and contains information that is privileged and confidential. If you, the reader of this message, are not the intended recipient, you should not disseminate, distribute or copy this communication. If you have received this communication in error, please notify us immediately by telephone and return the original message to us at the above address at our expense. Thank you.

On Tue, Dec 8, 2020 at 4:48 PM Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: **SNM20D204709C02/GBD730G/Chngpw**

Your reference: FBF5169J

Dear Sirs

ACCIDENT INVOLVING GBD730G & FBF5169J ON 28/11/2020

We refer to your email of 07/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 8 December 2020 4:17 PM
To: ml_tan@juseq.com.sg; speedy_motor1877@yahoo.com.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D204709/C02/GBD730G/CHNGPW/ FW: Notice of Proceedings - FBF5169J

Dear Adeline,

Please conduct PRS for **FBF5169J**.

Note: officer in charge – Adeline Tham 63896155.

*** Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Tan Mei Ling <ml_tan@juseq.com.sg>
Sent: Monday, 7 December 2020 4:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: speedy speedy motor <speedy_motor1877@yahoo.com.sg>
Subject: Notice of Proceedings - FBF5169J

Dear Sirs

ACCIDENT INVOLVING FBF5169J & GBD730G ON 28.11.2020


We act for the owner of vehicle no. FBF5169J.

We hereby notify you of a road traffic accident on 28/11/20 at about 0600 hours along West Coast Road involving our client's vehicle and vehicle registration no. GBD730G driven by your insured at the material time. A copy of our client's accident report is enclosed.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know **within 2 working days of your receipt of this notice** whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Warmest Regards
Tan Mei Ling
Sent for and on behalf of

JusEquity Law Corporation
Advocates & Solicitors
Commissioner For Oaths
133 New Bridge Road #10-03 Chinatown Point Singapore 059413

 : (65) 6536 9339 | DID : (65) 6506 6063
 : (65) 6536 5368
 : ml_tan@juseq.com.sg

CONFIDENTIALITY CAUTION

This message is intended only for the use of the individual or entity to whom it is addressed and contains information that is privileged and confidential. If you, the reader of this message, are not the intended recipient, you should not disseminate, distribute or copy this communication. If you have received this communication in error, please notify us immediately by telephone and return the original message to us at the above address at our expense. Thank you.