Summer Lee (LKK Auto)

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Sent: Tuesday, 8 December, 2020 6:31 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Hor, Yinrul; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni

Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED

VEHICLE SLE1381A AND SMH9824J ON 06/12/2020

Hi LKK,

Kindly assist on attached PRI.

Besides, you may notify us once the TP claim is created in merimen, then we will assist to upload the PRI letter, OI GIA for your reference. This is because we tried to send multiple times but were rejected by the server.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong

Sent: Tuesday, December 8, 2020 6:17 PM

To: kitty tan@rssolomon.com

Cc: natalie ng@rssolomon.com; lua siewhui@rssolomon.com; wendy jiang@rssolomon.com; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni

<Divyashni.Subramaniam@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE1381A AND SMH9824J ON 06/12/2020

Re-send

From: Teo, Ericweihong

Sent: Tuesday, December 8, 2020 6:10 PM

To: kitty tan@rssolomon.com

Cc: natalie ng@rssolomon.com; lua siewhui@rssolomon.com; wendy jiang@rssolomon.com; Abu Kassim, Noor Mariesa

< NoorMariesa. AbuKassim@aig.com >; Hor, Yinrul < Yinrul. Hor@aig.com >; Subramaniam, Divyashni

<Divyashni.Subramaniam@aig.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE1381A AND SMH9824J ON 06/12/2020

Re-send

Without Prejudice

Your Reference: 2012-7827 (SLL)(PD) Our Reference: 3498912353SG003 Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors. Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II, Singapore– Auto Express & FNOL Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: kitty tan@rssolomon.com < kitty tan@rssolomon.com >

Sent: Tuesday, December 8, 2020 4:39 PM

To: Teo, Ericweihong < Ericweihong.Teo@aig.com>

Cc: natalie ng@rssolomon.com; lua siewhui@rssolomon.com; wendy jiang@rssolomon.com; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni

<Divyashni.Subramaniam@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE1381A AND SMH9824J ON 06/12/2020

Dear Mr. Teo,

We refer to your email of even date.

We write to inform that our client will be appointing his own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Low Eng Chong of Sheng Li Lai at mobile no. 9111 9222 for a pre-repair survey of our client's vehicle located at Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921.

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC | 正氣律师事务所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from

your computer system. Thank you.

From: Teo, Ericweihong

Sent: Tue, 8 Dec 2020 08:30:49 +0000

To: kitty tan@rssolomon.com

Cc: Natalie Ng, Lua Siew Hui, Wendy Jiang, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLE1381A AND SMH9824J ON 06/12/2020

RE-SEND

Without Prejudice

Your Reference: 2012-7827 (SLL)(PD)

Our Reference: 3498912353SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

3

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:



LKK Auto Consultants Pte Ltd

Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thank you.
Kind regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 Ext: 1002213
Ericweihong.Teo@aig.com www.aig.com

From: Kitty Tan < kitty tan@rssolomon.com>

Sent: Tuesday, December 8, 2020 11:22 AM

To: Hor, Yinrul < Yinrul < Yinrul.Hor@aig.com>

Cc: Natalie Ng <<u>natalie ng@rssolomon.com</u>>; Lua Siew Hui <<u>lua siewhui@rssolomon.com</u>>; Wendy Jiang <<u>wendy_jiang@rssolomon.com</u>>

Subject: [EXTERNAL] RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SMH 9824J AND SLE 1381A ON 6TH DECEMBER 2020 AT ABOUT 1040 HRS [2012-7827 (SLL)(PD)]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMH 9824J.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SLE 1381A at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

- 1. Our letter of even date; and
- 2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Sheng Li Lai

Address : Kaki Bukit Auto Hub 2 Kaki Bukit Ave 2 #01-36 Singapore 417921

Contact : Mr. Low Eng Chong Mobile no. 9111 9222

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | **正氣律**师事务所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

This email has been scanned by the Symantec Email Security.cloud service.

For more information please visit http://www.symanteccloud.com

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.