

Summer Lee (LKK Auto)

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Tuesday, 8 December, 2020 5:49 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Hor, Yinrul; Abu Kassim, Noor Mariesa; Subramaniam, Divyashni
Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK2864D AND SJJ7934M ON 07/12/2020
Attachments: 2020.12.7-PRI letter to AIG for SJJ7934M.pdf; GIA report of SJJ7934M.pdf; aigencrypt FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJJ 7934M AND GBK 28... (1.88 KB)

Hi LKK,

Kindly assist on attached PRI.

Due to file size, you may notify us once the TP claim is created in merimen and we will assist to upload the OI GIA.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: Teo, Ericweihong
Sent: Tuesday, December 8, 2020 5:43 PM
To: 'kitty_tan@rssolomon.com' <kitty_tan@rssolomon.com>
Cc: natalie_ng@rssolomon.com; lua_siewhui@rssolomon.com; wendy_jiang@rssolomon.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK2864D AND SJJ7934M ON 07/12/2020

Without Prejudice

Your Reference: RSS/2012-7825 (GA)(PD)

Our Reference : GBK2864D

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

From: kitty_tan@rssolomon.com <kitty_tan@rssolomon.com>
Sent: Tuesday, December 8, 2020 4:30 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: natalie_ng@rssolomon.com; lua_siewhui@rssolomon.com; wendy_jiang@rssolomon.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; kitty_tan@rssolomon.com
Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK2864D AND SJJ7934M ON 07/12/2020

Dear Mr Teo,

We refer to your email dated 8 December 2020.

We write to inform that our client will be appointing her own surveyors.

In this respect, please arrange your surveyors to contact Mr. William Ang of Galaxy Auto Care Pte Ltd at mobile no. 90108488 for a pre-repair survey of our client's vehicle located at 13 Kaki Bukit Road 4 #01-23 Bartley Biz Centre Singapore 417807.

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

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From: Teo, Ericweihong

Sent: Tue, 8 Dec 2020 08:15:26 +0000

To: kitty_tan@rssolomon.com

Cc: Natalie Ng, Lua Siew Hui, Wendy Jiang, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBK2864D AND SJJ7934M ON 07/12/2020

Without Prejudice

-

Your Reference: RSS/2012-7825 (GA)(PD)

Our Reference : GBK2864D

Dear Kitty,

Thank you for your email.

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Kitty Tan <kitty_tan@rssolomon.com>

Sent: Tuesday, December 8, 2020 4:04 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: [EXTERNAL] RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJJ 7934M AND GBK 2864D ON 7TH DECEMBER 2020 AT ABOUT 0720 HRS [2012-7825 (GA)(PD)]

This message is from an external sender; be cautious with links and attachments.

Good Afternoon Mr. Teo,

We refer to the above matter.

Please see hereinbelow for the PRI.

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

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From: Kitty Tan

Sent: Monday, December 7, 2020 3:11 PM

To: 'Yinrul.Hor@aig.com' <Yinrul.Hor@aig.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJJ 7934M AND GBK 2864D ON 7TH DECEMBER 2020 AT ABOUT 0720 HRS [2012-7825 (GA)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJJ 7934M.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBK 2864D at the material time.

As a result, our Client's vehicle was damaged and before our Client proceeds to repair her vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client's driver.

Please be informed that the said vehicle can be inspected at:

Name of workshop : **Galaxy Auto Care Pte Ltd**

Address : 13 Kaki Bukit Road 4 #01-23 Bartley Biz Centre Singapore 417807

Contact : Mr. William Ang at Mobile no. 90108488

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

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From: Ericweihong.Teo@aig.com

To: kitty_tan@rssolomon.com

Subject: aigencrypt FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJJ 7934M AND GBK 2864D ON 7TH DECEMBER 2020 AT ABOUT 0720 HRS [2012-7825 (GA)(PD)]

Date: Tue, 8 Dec 2020 08:09:08 +0000

Dear Kitty,

Kindly send me the PRI request for this case again as I did not have the full content.
Thank you.

Regards,
Eric Teo Wei Hong
AIG
Claim Adjuster II,
Singapore- Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

-----Original Message-----

From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Monday, December 7, 2020 3:08 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: [EXTERNAL] Recall: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJJ 7934M AND GBK 2864D ON 7TH DECEMBER 2020 AT ABOUT 0720 HRS [2012-7825 (GA)(PD)]

This message is from an external sender; be cautious with links and attachments.

Kitty Tan would like to recall the message, "PRE-REPAIR SURVEY ACCIDENT INVOLVING SJJ 7934M AND GBK 2864D ON 7TH DECEMBER 2020 AT ABOUT 0720 HRS [2012-7825 (GA)(PD)]".

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