

Our Ref : T 1220 / SH 6115X /KS(st)
Your Ref: _____
Date : 4-Jan-2021

COMFORTDELGRO
ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SH 6115X YOUR INSURED SLR5308T
AND OTHER _____ ON 8-Dec-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SH 6115X which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLR5308T** we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	3,638.00
2	3 days Loss of Rental @ \$ 114.95 per day	\$	344.85
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	3,984.85

HIRER'S CLAIM

7	0 days Loss of Income @ \$ 80.00 per days	\$	-
Total Claims :		\$	3,984.85

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLR5308T
- c) GIA / Police report/s of : SH 6115X
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING i 40 SH6115X , SLR5308T ON 08-Dec-20 12:00
ALONG ALONG CHOA CHU KANGW AY TWDS SUNGEI KADUT DRIVE

I / We **ABDUL JABBAR MAIDE...** (Hirer) NRIC No.: **SXXXX450G**

and/or (Relief) NRIC No.: **SXXXX450G**

Taxi Number **SH6115X**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

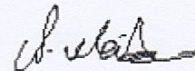
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **08-Dec-2020**

Name of Hirer **ABDUL JABBAR MAIDEEN ABDUL KADAR**

Hirer NRIC **SXXXX450G**

Signature :



Address **57 LENGKOK BAHRU #12-485**
151057

Contact No. **92215400**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,900.00** (Global Sum) for vehicle no. **SH 6115X** that was damaged pursuant to the accident which occurred on **08/12/2020** (date) along **CHOA CHU KANG WAY TWDS SUNGEI KADUT DRIVE** (location) involving vehicle no/s **SLR 5308T**.

This is pursuant to the inspection conducted on **08/12/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 6115X** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 6115X** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 6th (day) of August (month) 2021 (year)



Signed by appointed surveyor


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SH 6115X

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
19.11.2015

CHASSIS CODE
KMHLB41UMGU080269

NO/DATE
91538023 22.12.2020

JOB NO.
305437875

ODOMETER READING

JOB TYPE

Description : 3P 08.12.2020

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	3,400.00
Add GST @ 7.000 %	238.00
Total Invoice amount	3,638.00

Issued by : CHEWBEELING 22.12.2020 16:51:42
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20120142

Date: 22 December 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	08/12/2020 @ 12:00 hrs
ALONG	ALONG CHOA CHU KANG WAY TWDS SUNGEI KADUT DRIVE
INVOLVING	SLR5308T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6115X** (the "Taxi"). The Taxi was hired to **ABDUL JABBAR MAIDEEN ABDUL KADAR IC NO SXXXX450G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLR5308T

Date of Accident

08/12/2020 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **26/10/2020 - 25/10/2021**Requested By **Janet Lim Siang Gek (COMFOR...**Requested Date **08/12/2020 14:36****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 21 December 2020 11:22 AM
To: FSYANG1@GMAIL.COM
Subject: ACCIDENT INVOLVING SLR 5308T(AIG) AND SH 6115X AT/ALONG CHOA CHU KANG WAY ON 08/12/2020

21 Dec 2020

Mr Yang FengShan *[By Email Only]*

Dear Sir/Madam,

You Ref: SLR5308T

Our Ref: CC4/AIG20013569/T1pa3

ACCIDENT INVOLVING SLR 5308T(AIG) AND SH 6115X AT/ALONG CHOA CHU KANG WAY ON 08/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SH6115X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was moving into the major road and collided with third party who was on main road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **04/01/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Dec 2020 19:13	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	08 Dec 2020 19:13	Clim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	08 Dec 2020 19:13	Clim Created	Reg No: SH6115X. Acct Date: 2020/12/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	08 Dec 2020 19:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Dec 2020 19:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/17	[A] HOW MEI KWAN
6	08 Dec 2020 19:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Dec 2020 19:13	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	08 Dec 2020 19:14	Label Added	(23):Express.	[A] HOW MEI KWAN
9	08 Dec 2020 19:14	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	25 Jan 2021 11:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	25 Jan 2021 11:33	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	25 Jan 2021 11:33	Clim Dtl Modified	JPJ Reg. Date: -> 2015/11/19.	[A] JOANNE LEE KHANG MIN
13	25 Jan 2021 11:33	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	26 Mar 2021 17:08	Adj Mandate Request	Cur.Reg:4052.38:Liability: 100%(OI turned out and filtered into 3rd party lane) *Quantum: (a)CORw/GST: \$3,638.00 + (b)LOR(2.5days x \$114.95): \$287.38 + LOI(2.5days x \$50.00):\$ 125.00 + (d)LTA/GIA search fee: \$2.00 = Total: \$4,052.38 *3 recommendati	[A] CHEW HSIAO TONG
15	29 Mar 2021 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/17. Mandate Remarks: pls confirm if hirer is claiming on LOI as it was not quantified in LOD	[I] Syed-Yusoff, Saliha
16	29 Mar 2021 09:48	Adj Mandate Set	Maintained:pls confirm if hirer is claiming on LOI as it was not quantified in LOD	[I] Syed-Yusoff, Saliha
17	29 Mar 2021 15:53	Adj Mandate Request	Cur.Reg:3927.38:Liability: 100%(OI turned out and filtered into 3rd party lane) *Quantum: (a)CORw/GST: \$3,638.00 + (b)LOR(2.5days x \$114.95): \$287.38 + (c)LTA/GIA search fee: \$2.00 = Total: \$3,927.38	[A] CHEW HSIAO TONG
18	01 Apr 2021 09:50	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/12/17. Mandate Remarks: please proceed with settlement @ \$3,927.38 [COR- \$3,638 LOR-\$287.38 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	01 Apr 2021 09:50	Adj Mandate Set	Approved:3927.38:please proceed with settlement @ \$3,927.38 [COR- \$3,638 LOR-\$287.38 LTA-\$2] ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From    Date To    Audit Type 

ACTIVITY

[26/03/2021 15:23] CHEW HSIAO TONG:
TP refused to provide video as insured had admitted 1) coming out from the station and 2) also across the yellow box to 3) move out into the path of our principal's taxi.

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2652584	08 Dec 2020 19:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SH6115X	SLR5308T	11.00
2663925	25 Jan 2021 11:33:56	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SH6115X	SLR5308T	11.00

