

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, 14 January, 2021 11:39 AM
To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: LOD Re: Accident on 4/12/2020 involving SHB 5218B, XD 256Z & YN 7681T (China Taiping's insured) Our Ref: TAX/12/20/2007/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,591.46
Loss of Rental	\$731.88 (6 days x \$121.98)
Loss of Income	\$360.00 (6 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3,690.34

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search

Please let us have your offer soon. Thanks.

AUTHORIZATION TO ACT

I, **STRIDES TAXI PTE LTD** (the third party claimant”) of **BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705** (address), owner of **SHB 5218B** (vehicle no.) hereby authorize **STRIDES AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no **SHB 5218B** that was damaged pursuant to the accident which occurred on **04/12/2020** (date) along **BKE TOWARDS MANDAI ROAD** (location) involving vehicle no/s **YN 7681T** (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 27 (day) of Sept (month) 2021 (year)



Signed by “the third party claimant”
(with chop if applicable)



Signed by “the workshop”
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00023732003

Claim No : SNM20D204725/LKKDS

Claimant : STRIDES TAXI PTE LTD

Amount : S\$ 3,286.38

SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED EIGHTY SIX AND
CENTS THIRTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 5218B

Insured Vehicle No. : YN 7681T

Date of Loss : 04/12/2020

Place of Accident : BKE TOWARDS MANDAI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TKB C-E CONTRACTOR PTE LTD

Driver Name : GOPAL ALAGAPPAN

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	2,591.46
(3) Loss of Use /Rental/Earning	S\$	687.92
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	3,286.38

Claimant Name : STRIDES TAXI PTE LTD

NRIC No : 1XXXXXX369K

Signature :

Date :

22 SEP 2021

*** This Discharge Voucher applies only to the claimant's claim
or his property damage and will not affect his personal
injuries claim and/or uninsured losses claim in a later date.
Further, the settlement terms herein should not be used as
an evidence to prejudice to the claimant's personal injuries
claim and/or other uninsured losses claim arising of the
subject matter in this action.

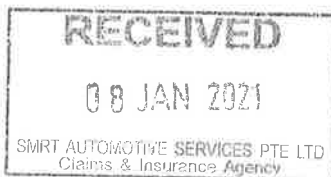


Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



SMRT Automotive Services Pte Ltd

~~2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161~~

Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV210100078
Date : 06.01.2021
Vehicle No. : SHB5218B
Your Ref No. : TAX/12/20/2007
Our Ref No. : 24109050
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
Parts					
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 913.60	(25.00)	\$ 228.40	\$ 685.20
REVERSE SENSOR, REAR BUMPER COVER, RR BUMPER ASSY	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
STOPPER, RR BUMPER, RH & LH	1.00	\$ 485.60	(25.00)	\$ 121.40	\$ 364.20
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 4.50	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.00	(25.00)	\$ 5.50	\$ 16.50
CLIPS PIECE, FRT & RR BUMPER	2.00	\$ 11.30	(25.00)	\$ 5.65	\$ 16.95
RETAINER, RR BUMPER, LH	10.00	\$ 4.50	(25.00)	\$ 11.25	\$ 33.75
GUARD, RR BUMPER, LOWER	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, CTR	1.00	\$ 374.50	(25.00)	\$ 93.62	\$ 280.88
SEAL, RR BUMPER , LH	3.00	\$ 11.00	(25.00)	\$ 8.25	\$ 24.75
REAR BUMPER REINFORCEMENT	0.00	\$ 118.30	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
EMBLEM SUB-ASSY REAR	1.00	\$ 913.60	(100.00)	\$ 913.60	\$ 0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 47.90	(25.00)	\$ 11.97	\$ 35.93
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
SMRT LOGO	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
STICKER DECAL 6555 8888	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
SPOILER SUB-ASSY, REAR	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
	1.00	\$1575.40	(100.00)	\$1575.40	\$ 0.00

Payment instructions:-

By cheque: crossed and made payable to
SMRT TAXIS PTE LTD

and mail to:-

Claims Department
No.60 Woodlands Industrial Park E4
Singapore 757705

Koo Yew Chung

Koo Yew Chung, (Jan 6, 2021 16:20 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd

2 Tanjong Katong Road, Tower 3, Paya-

Lebar Quarter, #08-01, Singapore 437161

Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Tax Invoice

GST Reg No. : MR-8500001-7

CRN : 1990042802

Invoice No. : IV210100078

Date : 06.01.2021

Vehicle No. : SHB5218B

Your Ref No. : TAX/12/20/2007

Our Ref No. : 24109050

Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
TAIL GATE PANEL SUB-ASSY, BACK DOOR	0.00	\$1147.80	0.00	\$	0.00	\$ 0.00
AUTO TAILGATE SYSTEM	0.00	\$2520.00	0.00	\$	0.00	\$ 0.00
TAIL GATE BACK DOOR HINGE ASSY, LH	0.00	\$ 61.00	0.00	\$	0.00	\$ 0.00
TAIL GATE BACK DOOR HINGE ASSY, RH	0.00	\$ 61.00	0.00	\$	0.00	\$ 0.00
TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$ 467.00	0.00	\$	0.00	\$ 0.00
TAIL GATE LOCK COVER, BACK DOOR	0.00	\$ 30.20	0.00	\$	0.00	\$ 0.00
TAIL GATE STRIKER ASSY, BACK DOOR	0.00	\$ 25.80	0.00	\$	0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$	0.00	\$ 0.00
REVERSE SENSOR, REAR BUMPER	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, LH	0.00	\$ 339.60	0.00	\$	0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, LH	0.00	\$ 69.90	0.00	\$	0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 LH	0.00	\$ 261.00	0.00	\$	0.00	\$ 0.00
LAMP ASSY, REAR, LH	0.00	\$ 293.60	0.00	\$	0.00	\$ 0.00
PANEL SUB-ASSY, FENDER REAR LH	0.00	\$ 871.50	0.00	\$	0.00	\$ 0.00
TROUGH, BACK DOOR, LH	0.00	\$ 103.40	0.00	\$	0.00	\$ 0.00
Sub-Total						\$ 1881.46

Labour

TO REPAIR LH REAR PORTION	1.00	\$ 300.00	0.00	\$	0.00	\$ 300.00
---------------------------	------	-----------	------	----	------	-----------

Others

TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$ 200.00
TO RESPRAY REAR BUMPER REINFORCEMENT	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00

Payment instructions:-

By cheque: crossed and made payable to
SMRT TAXIS PTE LTD

and mail to:-

Claims Department

No.60 Woodlands Industrial Park E4

Singapore 757705

Koo Yew Chung

Koo Yew Chung (Jan 6, 2021 16:20 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

SMRT Automotive Services Pte Ltd

~~2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161~~

Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7

CRN : 1990042802

Invoice No. : IV210100078

Date : 06.01.2021

Vehicle No. : SHB5218B

Your Ref No. : TAX/12/20/2007

Our Ref No. : 24109050

Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY REAR SPOILER	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR FENDER LH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TROUGH BACK DOOR LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 2,591.46

Remark :

Make/Model :

Accident Date : 04.12.2020

Payment instructions:-

By cheque: crossed and made payable to

SMRT TAXIS PTE LTD

and mail to:-

Claims Department

No.60 Woodlands Industrial Park E4

Singapore 757705

Koo Yew Chung

Koo Yew Chung (Jan 6, 2021 16:20 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/12/20/2007

From: SMRT Taxis Pte Ltd

Date: 21/12/2020

ACCIDENT ON 4/12/2020 INVOLVING SHB 5218B & XD 256Z ALONG BKE TOWARDS MANDAI RD

This is to confirm that the daily rental rate for SHB 5218B is \$121.98 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 01/12/2020

Date Generated : 18/12/2020

Accident End Date : 18/12/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/12/20/2007	SHB5218B	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24109050	05/12/2020 9:32 AM	11/12/2020 8:13 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	07 Dec 2020 / 09:42:51	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	YN7681T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20201207094251417606

Search Date / Time: 04 Dec 2020 14:00:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Monday, 21 December 2020 11:12 AM
To: admin@tkbgroup.com
Cc: Admin A
Subject: ACCIDENT INVOLVING YN 7681T & SHB 5218B ALONG/AT BKE TOWARDS MANDAI ROAD ON 04/12/2020

Our Ref: CC3/CTI20013565/Gra3

TKB C-E CONTRACTOR PTE LTD- BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING YN 7681T & SHB 5218B ALONG/AT BKE TOWARDS MANDAI ROAD ON 04/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHB 5218B against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RE: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Alfred Toh <alfred.toh@sg.cntaiping.com>

Tue 9/21/2021 4:24 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

LKK REF - CC3/CTI20013565/Gra3

CTI REF - SNM20D204725/C02/YN7681T/TOHHS

Dear Jaslin

We refer to your emails pertaining to the above matter.

You may proceed to resolve the claim up to \$3,286.38.

Our sincere apologies on the delay due to the mis-communication.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, September 21, 2021 3:25 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

We refer to our mandate request on 31/08/2021

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, September 20, 2021 12:19 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Dear Alfred

We refer to our mandate request on 31/08/2021

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, August 31, 2021 2:22 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN7681T (CTI) AND SHB5218B (TP) ON 04/12/2020

We refer to the above matter.

We seek your approval to offer repairer as follows: -

	Amount Offered	Amount Revised
1. Cost of Repair	\$ 2,591.46	\$ 2,591.46
2. Loss of Rental (4 days x \$121.98)	\$ 487.92	\$ 487.92 (4 days x \$121.98)
3. Loss of Income	CLAIM UNDER INJURY	\$ 200.00 (4 days x \$50.00)
4. LTA / GIA Search Fee	CLAIM UNDER INJURY	\$ 7.00
Total	\$ 3,079.38	\$ 3,286.38

Kindly refer to Workshop explanation as below:

LOI claim - Our relief driver Mr Yeo Siew Fatt (NRIC No. SXXXX754E) was injured and had engaged his own lawyer to claim for his injury and loss of income based on his 3 days of medical leave. We are claiming the loss of income based on the downtime on behalf of our hirer Mr Ong Kay Lim (NRIC No. SXXXX639I). They are 2 different persons.

LTA search – it is necessary as we need to know who is the third party insurer in order to request the relevant insurer to conduct a pre-repair survey on our taxi. Lawyers also need to make their own LTA search as they need the address of the third party's owner.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, June 9, 2021 11:07 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

LKK REF - CC3/CTI20013565/Gra3

CTI REF - SNM20D204725/C02/YN7681T/TOHHS

Dear Sirs

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim up to \$3,079.38.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, June 9, 2021 10:20 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T (OI : CTI - TBA) and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred

We refer to our mandate request on 20/04/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, May 24, 2021 4:39 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T (OI : CTI - TBA) and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Dear Alfred

We refer to our mandate request on 20/04/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, April 20, 2021 5:11 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T (OI : CTI - TBA) and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN7681T (CTI) AND SHB5218B (TP) ON 04/12/2020

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$ 3,079.38 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 12,977.56	\$ 2,591.46

2. Loss of Rental (6 days x \$121.98)	\$ 731.88	\$ 487.92 (4 days x \$121.98)
3. Loss of Income	CLAIM UNDER INJURY	CLAIM UNDER INJURY
4. LTA / GIA Search Fee	CLAIM UNDER INJURY	CLAIM UNDER INJURY
Total	\$ 13,709.44	<u>\$ 3,079.38</u>

Surveyor recommended 3 days for repair + 1 PRS = 4 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Sunday, 20 December 2020 10:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; admin@tkbgroup.com; Alfred Toh <alfred.toh@sg.cntaiping.com>; lee. kokleong (lee.kokleong@tkbgroup.com) <lee.kokleong@tkbgroup.com>

Subject: RE: SNM20D204725/C02/YN7681T/TOHHS /Direct Settlement - Accident Involving YN7681T (OI : CTI - TBA) and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

LKK REF - CC3/CTI20013565/Gra3

CTI REF - SNM20D204725/C02/YN7681T/TOHHS

Dear Sirs

We refer to the above matter.

Attach herewith Insured' s SAS report for your attention and necessary action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, December 20, 2020 5:01 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D204725/C02/YN7681T/TOHHS / FW: Direct Settlement - Accident Involving YN7681T (OI : CTI - TBA) and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: Wednesday, 9 December 2020 5:51 PM

To: Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A; Alfred Toh

Cc: Claims Dept of CTI

Subject: OR/: SNM20D204725/C02/YN7681T/TOHHS / FW: Direct Settlement - Accident Involving YN7681T (OI : CTI - TBA) and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM20D204725/C02/YN7681T/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should

be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 8 December 2020 7:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN7681T (OI : CTI - TBA) and SHB5218B (TP : LKK REF - CC3/CTI20013565/Gra3) on 04/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 5218B at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)