

Fw: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 9/21/2021 3:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

 1 attachments (684 KB)

SNM20D204725C03 DISCHARGE VOUCHER.pdf;

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, April 5, 2021 9:06 AM

To: Ashley (Mr) <ashley@legaloptions.biz>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

WITHOUT PREJUDICE

YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

OUR REF: SNM20D204725/C03/YN7681T/TOHHS

Dear Sirs

We refer to your email of 1 April 2021.

Please return the attached **Discharge Voucher for the sum of \$5,450.45 originally signed by YEO SIEW FATT via email** for our next course of action.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Ashley (Mr) <ashley@legaloptions.biz>

Sent: Thursday, April 1, 2021 5:16 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

Importance: High

Dear Alfred,

We refer to our email dated 15th March 2021.

Kindly let us have your DV urgently.

Your prompt action will be very much appreciated.

Thanks & regards,

Ashley (Mr)

Senior Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

From: Ashley (Mr) <ashley@legaloptions.biz>

Sent: Monday, 15 March 2021 3:19 pm

To: 'Alfred Toh' <alfred.toh@sg.cntaiping.com>

Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

Importance: High

WITHOUT PREJUDICE, SAVE AS TO COSTS

Dear Alfred,

We refer to your email dated 15th March 2021.

We write to confirm settlement at \$5,450.45 all in inclusive of costs and disbursements for our client's injury claim.

Kindly let us have your discharge voucher on an urgent basis.

Your prompt action will be very much appreciated.

Thanks & regards,
Ashley (Mr)
Senior Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Monday, 15 March 2021 10:06 am

To: Ashley (Mr) <ashley@legaloptions.biz>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

WITHOUT PREJUDICE

YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

OUR REF: SNM20D204725/C03/YN7681T/TOHHS (CC3/CTI20013565/Gra3)

Dear Ashley

We refer to your email of 4 March 2021.

Purely for amicable settlement purposes, we are prepared to revise offer as follow:

General damages	\$3,000.00
Medical expenses	\$ 47.00
Transport expenses	\$ 20.00
Loss of income (3 days x \$50/day)	\$ 150.00
Medical report fee	\$ 300.00
LTA	\$ 7.45
Costs & incidentals (inclusive of GST)	\$1,926.00
	\$5,450.45

Please confirm whether there is settlement.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive

Claims Department**China Taiping Insurance (Singapore) Pte. Ltd.****3 Anson Road #15-00 Springleaf Tower Singapore 079909****Email: claimsdept@sg.cntaiping.com****alfred.toh@sg.cntaiping.com****W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG*****Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.*****From:** Ashley (Mr) <ashley@legaloptions.biz>**Sent:** Thursday, March 4, 2021 4:45 PM**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>**Subject:** RE: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI**Importance:** High**WITHOUT PREJUDICE**

Dear Alfred,

Thank you for your email dated 18th February 2021.

Our client is a taxi driver and is claiming for loss of income during the period when he was on medical leave, i.e. 04.12.20 – 06.12.20.

Strictly subject to our client's confirmation, we are prepared to advise our client as follows :-

General damages	\$3,000.00
Medical expenses	\$ 47.00
Transport expenses	\$ 20.00
Loss of income (3 days x \$80/day)	\$ 240.00
Medical report fee	\$ 300.00
LTA	\$ 7.49
Costs & incidentals (inclusive of GST)	<u>\$2,247.00</u>
	<u>\$5,861.49</u>

Kindly let us have your reply on an urgent basis.

Your prompt reply will be very much appreciated.

Thanks & regards,

Ashley (Mr)

Senior Legal Executive

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record of it from your system, and notify the sender immediately.

----- Forwarded message -----

From: **Alfred Toh** <alfred.toh@sg.cntaiping.com>

Date: Thu, Feb 18, 2021 at 12:04 PM

Subject: RE: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI

To: krystal@legaloptions.biz <krystal@legaloptions.biz>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>, Alfred Toh <alfred.toh@sg.cntaiping.com>

WITHOUT PREJUDICE

**YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI
OUR REF: SNM20D204725/C03/YN7681T/TOHHS**

Dear Sirs

We refer to the above matter.

Append herewith our offer as follow:

General Damages	\$2,000.00
Medical Expenses	\$ 47.00
Transport fees	\$ 30.00
LTA search fees	\$ 7.45 (subject to proof)
GIA Search fees	\$ 29.00 (subject to proof)
Police Report fees	\$ 30.00 (subject to proof)
Cost & disbursements	<u>\$1,605.00</u>
Total	<u>\$3,748.45</u>

Please confirm whether there is settlement.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Monday, January 4, 2021 9:10 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; krystal@legaloptions.biz

Subject: OUR REF: SNM20D204725/C03/YN7681T/TOHHS & YOUR REF: 20-A40-11642-VL.ts.kl -YEO SIEW FATT (DRIVER OF SHB5218B) TPI-LOD ACKNOWLEDGEMENT

via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving your letter of demand dated 23rd December 2020 with enclosures on 23rd December 2020.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Alfred Toh** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Krystal Lok <krystal@legaloptions.biz>

Sent: Wednesday, 23 December 2020 5:04 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Letter of Demand - Your Ref: YN 7681T; Our Ref: 20-A40-11642-VL.ts.kl

Dear Sir/Madam,

In view of the current Covid-19 situation, we are required to adopt a telecommuting policy for our practice. As such, all letter of demand shall be forwarded by way of email. Kindly forward to the claims executive in charge of this case urgently.

CLAIMANT : YEO SIEW FATT

ACCIDENT INVOLVING VEHICLE NOS. SHB 5218B & YN 7681T ALONG MANDAI ROAD ON 04/12/2020

We act for **MR YEO SIEW FATT** who was the driver of motor vehicle No. **SHB 5218B**. We are instructed that you were the insurer and/or owner of vehicle no. **YN 7681T** which was involved in the above road traffic accident **ALONG MANDAI ROAD ON 04/12/2020 ON OR ABOUT 14:00 HOURS**. By reason of your insured's servant and/or agent act or omission, our client has sustained injuries and incurred loss and damage. Subject to our client's confirmation and subject to revision, we now quantify our client's claim as follows:-

A. GENERAL DAMAGES

1.	Whiplash Grade 1	-	\$ 5,000.00
----	------------------	---	-------------

B. SPECIAL DAMAGES

1.	Medical expenses (still continuing)	-	\$ 47.00
2.	Transport expenses (still continuing)	-	\$ 30.00
3.	Pre-trial loss of earning	-	To be assessed

C.	<u>COST CONTRIBUTION (AT THIS STAGE)</u>	-	\$ 3.959.00
	(Inclusive of 7% GST)		

D. DISBURSEMENTS

(a)	Medical report fees	-	\$ 300.00
(b)	LTA search fees	-	\$ 10.00
(c)	Public Trustee Fee	-	\$ 225.00
(d)	GIA/Traffic Police search/report fees	-	\$ 59.00
(e)	Other incidentals (Inclusive of 7% GST)	-	\$ 128.40
			<u>\$ 9,758.40</u>

We attached herewith all supporting documents for your attention:-

1. Police report lodged by our client;
2. LTA search invoice(s);
3. Medical report dated 17/12/2020 and receipt from 818 Family Clinic & Surgery; and
4. Medical invoice(s) and certificate(s) from Intemedical 818 Family Clinic & Surgery.
5. Our client's Warrant To Act.

In compliance with the pre-action protocol under paragraph 25C of the State Courts' Practice Directions, we propose using the following medical expert as a single joint expert:

DR YEONG CHENG HONG FROM 818 FAMILY CLINIC & SURGERY

Please note that you or your insurer should send to us an acknowledgment or receipt of this letter within 14 days of your receipt of this letter. Please also inform us, within 14 days of your acknowledgement of receipt of this letter, whether you have any objections to our proposed medical experts or whether you wish to propose other medical experts.

Should you fail to acknowledge receipt of this letter within 14 days, our client can commence court proceedings against you without further notice to you or your insurer.

Please also note that if you have a counterclaim against our client arising out of the accident, you are required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

(Please also note that our office is closed on 24th and 31st December 2020 respectively.)

On behalf of M/s Legal Options LLC, we wish each and everyone a Merry Christmas and A Happy 2021 New Year.

Warmest regards,

Krystal

Junior Secretary

LEGAL OPTIONS LLC

(GST Registration/UEN No. 201203825R)

Tel (65) 6513-2800 DID (65) 6513-2807 Fax (65) 6438-8275

Information in this message is confidential and may be legally privileged. It is intended solely for the person(s) to whom it is addressed. If you are not the intended recipient, please delete the message and any other record

of it from your system, and notify the sender immediately.