



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 05/02/2021

Your Ref : SMN8889Y

To : AIG ASIA PACIFIC INSURANCE PTE LTD

Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SGZ7595J & SMN8889Y ON 04/12/2020 AT  
SLIP ROAD FROM CHOA CHU KANG DRIVE TOWARDS TECK WHYE  
CRESCENT.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.218025 @ S\$2,354.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$1,000.00 (4 Days x S\$250)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 9188 6931

E-mail: mg3solution@gmail.com



Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.


**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)**

I, Teo Chai Lan ("the third party claimant")  
of Blk 272 Pasir Ris Street 21 #01-484 S(510272) (address),  
owner of SGZ 7595J (vehicle no.) hereby authorize  
MG Solution Pte Ltd  
("the workshop") to act for me with respect to my claim for repair costs and/or  
rental and/or loss of use ("claim") for my vehicle no. SGZ 7595J that was  
damaged pursuant to the accident which occurred on 04/12/2020 (date) along  
Slip Road from Choa Chua Kang Drive towards Teck Whye Crescent (location)  
involving vehicle no/s SMN 8889Y ("the accident").

I further authorize the workshop to settle the above mentioned claim in a  
manner that they deem fit and the workshop is further authorized to receive  
payment further to settlement of my claim with payment cheque/s being made in  
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my  
behalf is on a without prejudice and without admission of liability basis insofar  
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 08 day of 12 (month) 20 20 (year)

  
Signed by "the third party claimant"

  
Signed by "the workshop"



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **MG SOLUTION PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,720.00** (Global Sum) for vehicle no. **SGZ 7595J** that was damaged pursuant to the accident which occurred on **04/12/2020** (date) along **SLIP ROAD FROM CHOACHU KANG DRIVE TWDS TECK WHYE CRESCENT** involving vehicle no/s **SMN 8889Y**.

This is pursuant to the inspection conducted on **07/12/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **TEO CHAI LAN** (“the third party claimant”) of vehicle no. **SGZ 7595J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGZ 7595J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 05 (day) of April (month) 2021 (year)

  
Signed by appointed surveyor

  
Signed by “the workshop” (with chop)

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.



## MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

**AIG ASIA PACIFIC INSURANCE PTE LTD**

78 SHENTON WAY

#07-12 AIG BUILDING

SINGAPORE 079120

INVOICE No : TI 219043

PB No : 218025

Date : 05-April-2021

ATTN : MOTOR CLAIMS DEPARTMENT

Vehicle Number : SGZ 7595J

QTY	DESCRIPTION	AMOUNT
1	To carried out accident repair as per surveyor's recommendation (Lump Sum)	\$ 2,200.00
BEFORE GST		2,200.00
7% GST		154.00
TOTAL		\$ 2,354.00

Cheque should be made payable to **MG Solution Pte Ltd**



Co's stamp & Authorised Signature

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 04 Dec 2020 / 16:38:01

Receipt Date/Time : 04 Dec 2020 / 16:38:01

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-201204-002959

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMN8889Y				
As at 04 Dec 2020/08:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMN8889Y Enquiry Fee 20201204163704465447	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	20201204163721158	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 14 December 2020 4:14 PM  
**To:** YEOYQ@HOTMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMN 8889Y(AIG) AND SGZ 7595J AT/ALONG CHOA CHU KANG DR ON 04/12/2020

14 Dec 2020

**Mr Yeo Yong Quan**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SMN8889Y**

**Our Ref: CC6/AIG20013552/Apa3**

**ACCIDENT INVOLVING SMN 8889Y(AIG) AND SGZ 7595J AT/ALONG CHOA CHU KANG DR ON 04/12/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third party claim against your policy.

We have received a claim from SGZ7595J against your insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Dec 2020 16:38	<b>Clim Dtl Modified</b>	Claimant's Name: -> SGZ 7595J.	[A] HOW MEI KWAN
2	08 Dec 2020 16:38	<b>Clim Veh Model Changed</b>	(200263) HONDA ACCORD 2.0 Euro R (CL7) (M).	[A] HOW MEI KWAN
3	08 Dec 2020 16:38	<b>Clim Created</b>	Reg No: SGZ7595J. Acct Date: 2020/12/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Mg Solution Pte Ltd - Kaki Bukit (HQ)	[A] HOW MEI KWAN
4	08 Dec 2020 16:38	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Dec 2020 16:38	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/17	[A] HOW MEI KWAN
6	08 Dec 2020 16:38	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Dec 2020 16:38	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	08 Dec 2020 16:38	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
9	08 Dec 2020 16:38	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	16 Dec 2020 16:47	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	18 Dec 2020 08:24	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	30 Dec 2020 16:53	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Loh, Chee-Heng
13	26 Feb 2021 16:41	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
14	26 Feb 2021 16:41	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	26 Feb 2021 16:41	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2007/11/15.	[A] JOANNE LEE KHANG MIN
16	26 Feb 2021 16:41	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
17	08 Mar 2021 10:52	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	17 Mar 2021 08:40	<b>Adj Mandate Request</b>	Cur.Req:2761.45:Liability: 100% (BOLA 27) *Quantum: (a)CORw/GST: \$2,354.00 + (b)LOU(4days x \$1 00.00): \$400.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$2,761.45 *3 recommendation repair days + 1PRS = 4days *For your approval please.	[A] CHEW HSIAO TONG
19	17 Mar 2021 09:16	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/12/17	[I] Loh, Chee-Heng
20	17 Mar 2021 09:16	<b>Adj Mandate Set</b>	Approved:2761.45.	[I] Loh, Chee-Heng

Date From  Date To  Audit Type

### ACTIVITY

[15/03/2021 10:12] CHEW HSIAO TONG:  
OI Mr Yeo called in. He wants to check the update as he received lawyer letter. Advise him that the lawyer letter likely is for injury claim, AIG will act on it. As for PD, informed him that RC is abt \$2,200.00, Total amount will be less than \$3K. He noted and will let AIG to settle.

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2652541	08 Dec 2020 16:42:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGZ7595J	SMN8889Y	11.00
2654030	14 Dec 2020 16:24:42	Video Upload	Motor	AIG Asia Pacific	AIG Asia Pacific	SGZ7595J	Low, Xianyu	xx.xx

				Insurance Pte. Ltd.	Insurance Pte. Ltd. (SG)			
2673074	26 Feb 2021 16:41:14	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGZ7595J	SMN8889Y	11.00