

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Dec 2020 12:02	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	10 Dec 2020 12:02	Clim Veh Model Changed	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	10 Dec 2020 12:02	Clim Created	Reg No: SHB6629S. Acct Date: 2020/12/06. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	10 Dec 2020 12:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Dec 2020 12:02	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/21	[A] HOW MEI KWAN
6	10 Dec 2020 12:02	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Dec 2020 12:03	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Dec 2020 12:03	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
9	18 Jan 2021 08:29	Adj Mandate Request	Cur.Reg:0.00:PODS Liability: 100% (BOLA 27) Remarks: Insured driver rear-ended third party	[A] CHEW HSIAO TONG
10	20 Jan 2021 11:17	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/21. Mandate Remarks: We are checking on the DL of IV. till that time to hold on to the case	[I] Sundari Nagarajan
11	20 Jan 2021 11:17	Adj Mandate Set	Maintained:We are checking on the DL of IV. till that time to hold on to the case	[I] Sundari Nagarajan
12	23 Jan 2021 14:03	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/12/21. Mandate Remarks: Driver of IV as per TP does not have a valid DL. Hence we would be repudiating the claim.	[I] Sundari Nagarajan
13	23 Jan 2021 14:03	Adj Mandate Set	Approved:0.00:Driver of IV as per TP does not have a valid DL. Hence we would be repudiating the claim.	[I] Sundari Nagarajan
14	04 Feb 2021 16:37	Adj Rpt Initiated		[A] HUEY YON
15	04 Feb 2021 16:37	Clim Dtl Modified	Insured ID: -> -.	[A] HUEY YON
16	04 Feb 2021 16:37	Clim Dtl Modified	JPJ Reg. Date: -> 2020/01/23.	[A] HUEY YON
17	04 Feb 2021 16:37	Clim Details Notified		[A] HUEY YON

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2653216	11 Dec 2020 09:05:25	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHB6629S	GBG9593K	11.00
2667982	04 Feb 2021 16:37:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB6629S	GBG9593K	11.00

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 8 February 2021 8:34 AM
To: Kazali Haji Selahudin
Subject: [Repudiate Claim] - Your Ref: T 1220/ SHB6629S/ KS(st) // LKK Ref: CC3/III20013538/T1pa3 [ACCIDENT INVOLVING GBG 9593K(III) & SHB 6629S ON 06/12/2020]

Your Ref: **T 1220/ SHB6629S/ KS(st)**
LKK Ref: CC3/III20013538/T1pa3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBG 9593K(III) & SHB 6629S ON 06/12/2020

We refer to the above matter.

Please be informed that our principal M/s India International Insurance Pte Ltd would be repudiating the claim in view of our insured has breach of policy terms and conditions.

Kindly re-direct your client's claim to our insured for redress.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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