

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: SJY 4620 J

Norah Khai From
6768 9911 Telephone +65 -
6841 1183 Telefax +65 -
Nora.khai@premiumauto.com.sg Email
Body & Paint Dept Our Dept
PA/TP/0965/2020/NH Our Ref

17-Mar-2021 Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SGQ 1414 K - Audi TTSC 2.0 TFSI QU

With reference to the above-mentioned vehicle, no. **SGQ 1414 K**, claimant, **Ms. Chua Su Shua Sophia**, please find the related document per attached.

1. A copy of the Original invoice no. 85016088 – S\$ 2,571.00.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 462.40 (3 Working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SGQ 1414 K


AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, MS CHUA SU SHUA SOPHIA (the third party claimant) of 273B PUNGGOL PLACE
#02-872, S 822273 (address), owner of SGQ1414K (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SGQ 1414 K that was damaged pursuant to the accident which occurred on 07/12/2020
(date) along TRAFFIC JUNCTION AT 298 PUNGGOL CENTRAL (location) involving vehicle no/s
SJY4620J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 20 (day) of APR (month) 2021 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **Premium Automobiles Pte Ltd** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,571.00** (Repair Cost), **S\$321.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SGQ 1414K** that was damaged pursuant to the accident which occurred on **07/12/2020** (date) along **TRAFFIC JUNCTION AT 298 PUNGGOL CENTRAL** (location) involving vehicle no/s **SJY 4620J**.

This is pursuant to the inspection conducted on **09/12/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHUA SU SHIA SOPHIA** ("the third party claimant") of vehicle no. **SGQ 1414K** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

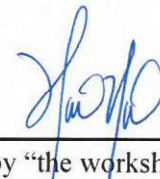
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGQ 1414K** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 20th (day) of Apr (month) 2021 (year)


Signed by appointed surveyor


Signed by "the workshop" (with chop)

**WITHOUT PREJUDICE
TO INJURY CLAIM**

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 15:34

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016088 Date: 15/03/2021 Order: SGQ1414K Term: 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SGQ1414K (V 14413)	Regn Date: 13/01/2012	Mileage: 103324	WIP No.: 61548
Model: TTSC 2.0T FSI QU 8J3S3L	Chassis: TRUZZZ8J2B1012054	Engine: CDL042227	Dept: U
You have been assisted by :- UB-Lim Kee Siang (43)			

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER REAR PARKING AID. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW REAR BUMPER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	500.00	1.00	500.00
S	BODYWORK	M: TO RESPRAY REAR BUMPER.	550.00	1.00	550.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8J0807421F 1RR	(A) (SK) COVER 16/12/2	1.00	673.50	538.80
X	A8J0807514 X7W	008565/(V) (GER) SPOIL	1.00	427.50	342.00

Parts 880.80
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 2,402.80

7% GST 168.20

Grand Total 2,571.00



Received by

For & on behalf of
Premium Automobiles Pte Ltd



← Booking ID #595710441818

☐ Is Auto Generate Invoice

Detail

Start date	Start time
<input type="text" value="Jan 07, 2021"/>	<input type="text" value="10:00 AM"/>
End date	End time
<input type="text" value="Jan 09, 2021"/>	<input type="text" value="10:00 AM"/>

Locations

☐ Delivery

Handover Location

☒ Retrieval

Return Location

Customer

[Open customer details](#)

Name	User Id
<input type="text" value="David SOH"/>	<input type="text" value="0000492028"/>

Customer Comment

Comment

Return Details

Damage	Condition
<input type="text"/>	<input type="text"/>
Mileage	Fuel
<input type="text"/>	<input type="text"/>

Vehicle

[Open vehicle details](#)

Licence plate	Model
<input type="text" value="SMV859U"/>	<input type="text" value="Q2"/>
VIN	
<input type="text" value="WAUZZZGAXLA001054"/>	
Fob code	
<input type="text" value="689"/>	



Booking Status

Event	Time
Created	Jan 06, 2021 03:47 PM by Benedict Teo
Confirmed	Jan 06, 2021 03:47 PM by Benedict Teo
Edited	Jan 06, 2021 03:47 PM by Benedict Teo

Charge and invoice

Planned

Invoice Profile

☒ Private ☐ Business

Item	Amount
Rental fee (2 days)	SGD 396.00
Discount (15MAW)	SGD -59.40
Order Total	SGD 336.60
Tax Total	SGD 22.02

Invoices

[Show all invoices](#)



← Booking ID #633362601799

☐ Is Auto Generate Invoice

Detail

Start date

Jan 06, 2021

Start time

10:00 AM

End date

Jan 07, 2021

End time

10:00 AM

Locations

☒ Delivery

Handover Location

55 UBI ROAD 1 SINGAPORE 408699

☐ Retrieval

Return Location

Audi Centre Singapore

Customer

[Open customer details](#)

Name

David SOH

User Id

0000492028

Customer Comment

Comment

Return Details

Damage

Yes

Condition

Benedict

Mileage

18769

Fuel

Full

Vehicle

[Open vehicle details](#)

Licence plate

SMS4472R

Model

A1 Sportback

VIN

WAUZZZGB6LR010571

Fob code

670



Charge and invoice

Planned Actual

Invoice Profile

☒ Private ☐ Business

Item	Amount
Rental fee (1 days)	SGD 148.00
Discount (15MAW)	SGD -22.20
Order Total	SGD 125.80
Tax Total	SGD 8.23

Booking Status

Event	Time
Created	Dec 30, 2020 01:46 PM by David SOH
Confirmed	Dec 30, 2020 01:47 PM by David SOH
Active	Jan 06, 2021 10:22 AM by Audi Valet
Edited	Jan 06, 2021 03:46 PM by Benedict Teo
Completed	Jan 07, 2021 10:45 AM by Audi Valet
Closed	Jan 07, 2021 11:00 AM by Audi Valet

Invoices

[Show all invoices](#)

Cecilia Chong (LKK Auto)

From: DAVID SOH <david.sohcw@gmail.com>
Sent: Wednesday, 7 April 2021 8:28 PM
To: Claims@premiumauto.com.sg
Subject: Fwd: We are happy to confirm your Audi on demand booking.

Dear Nadia,

Please see below on booking details.

Regards
David SOH

----- Forwarded message -----

From: Support Audi on demand <contact@audiondemand.com.sg>
Date: Tue, 2 Mar 2021 at 12:26 AM
Subject: We are happy to confirm your Audi on demand booking.
To: David SOH <david.sohcw@gmail.com>



Audi on demand

David

We are happy to confirm your Audi on demand booking and we hope you enjoy your experience. Please find attached your booking information.

Booking is subject to your Audi on demand
[Agreement](#)
[Partnership Agreement](#)
[Privacy Policy](#)

Yours,
Audi on demand team



king No. 022453872180

e	A3 Sedan
e plate	SMX8283S
ner	David SOH
n demand Hub	Audi on demand 281 Alexandra Road Singapore

	Amou
fee (1 days 3 hours)	SGD217.2
tion(15MAW)	- SGD32.5
ax	SGD184.6 SGD12.0

have any questions, please take a look at the [Car Rental Agreement](#) or the [FAQ](#) on the [audiondemand.com.sg](#) website.
 act our Audi on demand Hotline +65 6690 0280.

up

on [273B PUNGGOL PLACE PUNGGOL](#) REGALIA SINGAPORE 822273

Fri, Mar 05, 2021 03:00 PM

urn

on

[273B PUNGGOL PLACE PUNGGOL](#) REGALIA SINGAPORE 822273

Sat, Mar 06, 2021 06:00 PM

Please show this QR code to our staff.



Audi on demand team will collect your payment of the total Rental fee during vehicle handover. Please bring along a valid credit card.

Please note that your booking code expires 60 minutes after your scheduled start time.

If you are running late for your booking, please contact the Audi on demand team on 6690 0280.

What works

Go to the agreed delivery location. If you are collecting your car, please go to the Audi Centre Singapore.

Meet your Audi on demand Concierge. We will personally hand over your Audi, the keys and explain the most important rules.

Enjoy your drive with Audi on demand. Once complete, you can hand back the vehicle to your Audi on demand Concierge at the agreed return location.

Audi Centre Singapore

[Alexandra Road](#)
[Singapore](#)

[3](#)
nce via Leng Kee Road)

ting hours:

Sat: 9.00am to 8.00pm

0.00am to 7.00pm



Audi on demand Hotline
+65 6690 0280 (SG)



Visit website
www.audiondemand.com.sg



Send email
contact@audiondemand.com.sg



Imprint

Privacy policy

Legal

Audi Centre Singapore
[281 Alexandra Road](#)
Singapore 159938

Domicile: Singapore

GST ID: 19-9902271-W
CO: 199902271W

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David Soh
273B Punggol Place, #02-872
Singapore 822273
david.sohcw@gmail.com

Date of Invoice: 7 January 2021
Hotline: 6690 0280
Address: 281 Alexandra Road
Singapore 159938

Invoice Number: M21/01/015

Invoice Period: 6 Jan to 9 Jan 2021
Hub Name: Audi Centre Singapore
Payment Method: Credit Card

Cost Item	Booking Code	Qty (Unit)	Amount excl. GST	GST (7.00%)	Total
Additional top up charge from A1 Sportback SMS4472R to Q2 SMV859U					
	5957-1044-1818	2 days	\$93.46	\$6.54	\$100.00
Promotion Code: 15MAW (15% off)					
	5957-1044-1818	1 pc	-\$14.02	-\$0.98	-\$15.00
Start: 7 Jan 2021, 10am End: 9 Jan 2021, 10am					
Total			\$79.44	\$5.56	\$85.00

If further costs shall incur related to your booking, we will contact you with any appropriate charge via a separate invoice.

As soon as the vehicle has been handed over to you and is under your care during your booking period, you are responsible for the vehicle

Should there be any new damages found during the return handover vehicle check, you will be liable for the damages, cost of repair or insurance claim excess (from \$3,000 onwards).

Domicile: Singapore
Audi Centre Singapore
281 Alexandra Road Singapore 159938

GST ID: 19-9902271-W
CO: 199902271W

Website: www.audiondemand.com.sg

Email: contact@audiondemand.com.sg



David Soh
273B Punggol Place, #02-872
Singapore 822273
david.sohcw@gmail.com

Date of Invoice: 6 January 2021
Hotline: 6690 0280
Address: 281 Alexandra Road
Singapore 159938

Invoice Number: M21/01/011

Invoice Period: 6 Jan to 9 Jan 2021
Hub Name: Audi Centre Singapore
Payment Method: Credit Card

Cost Item	Booking Code	Qty (Unit)	Amount excl. GST	GST (7.00%)	Total
Booking charge for usage of A1 Sportback SMS4472R	6333-6260-1799	3 days	\$414.95	\$29.05	\$444.00
Promotion Code: 15MAW (15% off)	6333-6260-1799	1 pc	-\$62.24	-\$4.36	-\$66.60
Start: 6 Jan 2021, 10am End: 9 Jan 2021, 10am					
Total			\$352.71	\$24.69	\$377.40

If further costs shall incur related to your booking, we will contact you with any appropriate charge via a separate invoice.

As soon as the vehicle has been handed over to you and is under your care during your booking period, you are responsible for the vehicle

Should there be any new damages found during the return handover vehicle check, you will be liable for the damages, cost of repair or insurance claim excess (from \$3,000 onwards).

Domicile: Singapore
Audi Centre Singapore
281 Alexandra Road Singapore 159938

GST ID: 19-9902271-W
CO: 199902271W

Website: www.audiondemand.com.sg

Email: contact@audiondemand.com.sg


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SJY4620J

Date of Accident

07/12/2020 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **AIG**Period of Insurance **04/05/2020 - 03/04/2021**Requested By **SHARIFAH NUSAYBAH (PREMI...**Requested Date **07/12/2020 14:46****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20013526/Ags3

15 DECEMBER 2020

WONG NGEE HOCK (HUANG YIFU)

710 WOODLANDS DRIVE 70

#11-51

SINGAPORE 730710

Dear Sir/Madam,

ACCIDENT INVOLVING SJY 4620J & SGQ 1414K ON 07/12/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SGQ 1414K**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Cecilia Chong

Case Handler

DID: 6749 4274

FAX: 6741 4108

EMAIL: ceciliachong@lkkauto.com

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SGQ1414K (2617684295SG)
[SJY4620J]**

TP

CHUA SU SHIA SOPHIA

Dec 7 2020 11:25AM

[WONG NGEE HOCK (HUANG YIFU)]

Premium Automobiles Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent
on 19/04/2021 16:28 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$2958.20) - SGQ1414K - Claim Handler:
Tan, Bennie-WZ

Approved:2958.20:SUBJ TO ALL DOCS/BILLINGS IN ORDER, SETTLE AT BEST.
RENTAL VEHICLE IN LOR CLAIM IS BELOW 1600CC.