

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 December 2020 12:18 PM
To: Yee doo
Cc: Admin A; sanfumotor0243; Motorclaim; Zuhaidah Samsuri
Subject: RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBB8785G AND SHC2291C ON 09/11/2020 *** LKK REF: CC4/III20013506/Upa3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Yee doo <yeedoo@sanfumotor.com.sg>

Sent: Monday, 14 December 2020 10:22 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; sanfumotor0243 <sanfumotor0243@gmail.com>; Motorclaim <motorclaim@iii.com.sg>; Zuhaidah Samsuri <aida@iii.com.sg>

Subject: RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBB8785G AND SHC2291C ON 09/11/2020 *** LKK
REF: CC4/III20013506/Upa3

Dear Mei Kwan,

Thanks for reply , shall wait for it

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744 6010 I Co.Reg.No. 200612487G

Business Hours : Mon-Fri: 9am to 7pm I Sat: 9am to 6pm I Sun & Public Holidays Closed



----- On Mon, 14 Dec 2020 10:19:12 +0800 **Mei Kwan (LKKAuto)** <Meikwan@lkkauto.com> wrote

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong.

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yee doo <yeedoo@sanfumotor.com.sg>

Sent: Monday, 14 December, 2020 10:16 AM

To: Zuhaidah Samsuri <aida@iii.com.sg>; SUR <sur@lkkauto.com>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; sanfumotor0243 <sanfumotor0243@gmail.com>; Motorclaim <motorclaim@iii.com.sg>
Subject: RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBB8785G AND SHC2291C ON 09/11/2020

Dear,

Kindly let us know if the liability is clear so that we can start repair.

Have attach the TP result.
Hope can get hear from you soon.
Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

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---- On Tue, 08 Dec 2020 13:33:50 +0800 **Zuhaidah Samsuri** <aida@iii.com.sg> wrote ----

LKK,

Please seek mandate in merimen.

Best Regards
Aida Samsuri
Motor & Work Injury Claims Dept
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 257 Fax: 6224 4174
Email: aida@iii.com.sg
Co. Reg Number: 198703792K

From: Yee doo [mailto:yeedoo@sanfumotor.com.sg]
Sent: Tuesday, 8 December, 2020 12:14 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; sanfumotor0243 <sanfumotor0243@gmail.com>; Zuhaidah Samsuri <aida@iii.com.sg>
Subject: RE: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBB8785G AND SHC2291C ON 09/11/2020

Dear,

surveyor already came down for survey the bike on 08.12.2020, May i know if the liability is clear?

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744 6010 I Co.Reg.No. 200612487G

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---- On Mon, 07 Dec 2020 18:13:07 +0800 **Motor Claim - III**
<motorclaim@iii.com.sg> wrote ----

Dear Sir / Mdm,

Please conduct a survey on TP vehicle FBB8785G and let us have your report urgently.

This claim will be handled by Ms Aida.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 264

From: Yee doo <yeedoo@sanfumotor.com.sg>
Sent: Monday, 7 December 2020 6:09 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: sanfumotor0243 <sanfumotor0243@gmail.com>
Subject: Re: FW: ACCIDENT INVOLVING OUR INSURED VEHICLE FBB8785G AND SHC2291C ON 09/11/2020

Dear,

then we choose LKK Auto Consultants Pte Ltd

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44, Autobay@Kaki Bukit,
Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744
6010 I Co.Reg.No. 200612487G

Business Hours : Mon-Fri: 9am to 7pm I Sat: 9am to
6pm I Sun & Public Holidays Closed



---- On Mon, 07 Dec 2020 18:07:05 +0800 **Motor Claim - III** <motorclaim@iii.com.sg> wrote ----

Dear Sir / Mdm,

My apologies for the confusion.

Please select your list of surveyors again.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank you.

Best Regards,

Derrick Tan
Motor & Work Injury Claims
Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building,
Singapore 049711
Tel: 6347 6100, Ext – 264

From: Yee doo
<yeedoo@sanfumotor.com.sg>
Sent: Monday, 7 December 2020 6:00 pm
To: Motor Claim - III

<motorclaim@iii.com.sg>

Cc: sanfumotor0243

<sanfumotor0243@gmail.com>

Subject: RE: ACCIDENT INVOLVING OUR
INSURED VEHICLE FBB8785G AND SHC2291C
ON 09/11/2020

Dear,

We will choose From Team Adjusters Pte Ltd

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

1 Kaki Bukit Ave 6, #02-43/44,
Autobay@Kaki Bukit, Singapore 417883

Tel: (65) 6744 7753 I Fax: (65) 6744
6010 I Co.Reg.No. 200612487G

Business Hours : Mon-Fri: 9am to
7pm I Sat: 9am to 6pm I Sun & Public
Holidays Closed



---- On Mon, 07 Dec 2020 17:55:51 +0800

Motor Claim - III

<motorclaim@iii.com.sg> wrote ----

**ACCIDENT ON 09/11/2020
INVOLVING FBB8785G &
SHC2291C(III)**

Dear Sir / Mdm,

We acknowledge receipt of your
email.

We propose using one of the
following motor surveyors:

- Automobile Inspection
Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters
Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters

- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Thank You.

Best Regards,

Derrick Tan
Motor & Work Injury
Claims Department
India International
Insurance Pte Ltd
 64 Cecil Street, #04/#05 IOB
 Building, Singapore 049711
Tel: 6347 6100, Ext – 264

From: Yee doo
 <yeedoo@sanfumotor.com.sg>
Sent: Monday, 7 December 2020 5:21 pm
To: Motor Claim - III
 <motorclaim@iii.com.sg>
Cc: sanfumotor0243
 <sanfumotor0243@gmail.com>
Subject: ACCIDENT
 INVOLVING OUR INSURED
 VEHICLE FBB8785G AND
 SHC2291C ON 09/11/2020

Dear,

Need to help my client make a claim.
 We would hope that you can arrange a **PRE-Survey for the bike FBB8785G**
 The bike is already here in workshop.
 I have attach some documents for your information

Thank you

Yee Doo I 9157 2386

[Sanfu Motor Pte Ltd](#)

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Autobay@Kaki Bukit, Singapore
417883

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Closed



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Registration No. 198703792-K

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