



**Kah Motor Co. Sdn. Bhd.**

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4

Singapore 408610

Tel : +65 6841 3838

Fax : +65 6748 0770

www.honda.com.sg

M/s MS First Capital Insurance Ltd  
36 Robinson Road  
#16-01 City House  
Singapore 068877

Date: 01/02/2021

Your ref: D20004938MFSH

Attn: Motor Claims Department / Vic Sanghilan

Our ref: SMT2326M

Dear Sir / Madam,

**THIRD PARTY DIRECT SETTLEMENT**

**ACCIDENT INVOLVING SMT2326M AND SHD3829R ON 03.12.20**

We refer to the items(s) marked ( ✓ ) below:

- ( ✓ ) We refer to Your Email dated 08.12.20
- ( ✓ ) We enclose herewith the repair invoice / Third Party Direct Settlement Agreement.
- ( ✓ ) Kindly forward the discharge voucher for our client's signature within 2 weeks via email to cslim@honda.com.sg or faeaz@honda.com.sg
- ( ) We return your discharge voucher duly completed.
- ( ✓ ) Kindly expedite settlement the following:-

Repair Cost	<b>S\$2,449.27 Payable To Kah Motor Co Sdn Bhd</b>
Loss of Use	<b>S\$60.00 X 3 Days = S\$180.00 Payable To Tan Yeong Sheng (Chen YongSheng)</b>
Rental	NIL
LTA Search	NIL
GIA Search	NIL
Other	NIL
- ( ✓ ) Kindly let us have your cheque made in favour of the above mentioned names(s) for our transmission as soon as possible.
- ( ✓ ) Letter of Authority

Thank you.

Yours faithfully,

You Po Soon

## LETTER OF AUTHORITY

TO WHOM IT MAY CONCERN

ACCIDENT INVOLVING (OWNER'S VEHICLE NO.) SMT2326M

& (THIRD PARTY'S VEHICLE NO.) SHD3829R

ON 3/12/2020 ALONG Open Space Carpark Blk 18 St George's RD

- I hereby authorize Kah Motor Co Sdn Bhd and its agents or any person authorized by Kah Motor to do all or any of the following.
- To submit, resolve and make any claims(s) which I may have against the 3<sup>rd</sup> party insurers.
- To execute, sign discharge voucher / indemnity forms and all necessary documents in connection with and arising out of the above claim

Any payment should be made in favour of my name / Kah Motor Co Sdn Bhd



Owner Signature

(Co stamp & authorized signature if it's Co. registered vehicle)

Name : Tan Yeong Sheng

NRIC No : S7409213F

Vehicle No : SMT2326M

Date : 3/12/2021

WITHOUT PREJUDICE to:

**DISCHARGE RECEIPT**

Any Personal Injury Claims

CLAIM REFERENCE : D20004938MFSH  
ACCIDENT DATE : 03/12/2020  
ACCIDENT LOCATION : OPEN SPACE CARPARK BESIDE BLK 18 ST GEORGE'S ROAD  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : KIM SOO NAN  
INSURED VEHICLE : SHD 3829R  
INVOLVED PARTY : SMT 2326M  
SETTLEMENT SUM : \$2,629.26

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TAN YEONG SHENG

Signature and Date :

 09 APR 2021

WITNESS :



Signature and Date :

 9/4/21



# Service Tax Invoice

## Kah Motor Co. Sdn. Bhd.

(A Member of Oriental Holdings Berhad)

15 Ubi Road 4, SINGAPORE 408610

Ubi Parts Centre

Phone No. : +65 6841 3838 Fax No. :

GST Reg No. M200050223  
Company Ref. No. S60FC1380G

MS FIRST CAPITAL INSURANCE LIMITED  
MOTOR CLAIMS DEPT  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE, 068877

Customer Code : CU0129743

Payment Term : 30 Days

Invoice No. : SINV-BS21000159  
Invoice Date : 29/01/21  
Order No. : SVO20064585  
Reference :  
Job Card No. : 75451  
Date/Time Received : 04/12/20 / 8:34:17 AM  
Licence No. : SMT2326M  
Model : HRV DX-SIN CVT YM 2018  
Car Chassis No. : JHMRU1810JX202543  
Car Engine No. : L15B5672551  
Mileage : 5123  
Service Advisor : YOU PO SOON 1884  
Served By : PSYOU  
Page : 1

								7% GST Amount incld	
No.	Description	Qty.	UoM	U. Price	Disc %	Amount	Amount	GST	
	TP DIRECT SETTLEMENT (J/NO: 75451 )								
	OWNER: TAN YEONG SHENG								
	OWNER INSURER: T/MARINE								
	ACC DATE: 3/12/2020								
	SURVEYED BY: MARCUS CHUA								
	DATE: 9/12/2020								
	REF NO:								
	TP INSURER: MS. FIRST CAP.								
	TP VEH: SHD3829R								
BOSUN	0760 SUNDRIES	1	Hours	20.00		20.00	1.40	21.40	
BML01I	EXT- INSPECT FR LIGHTING MECHANISMS &	1	Hours	120.00		120.00	8.40	128.40	
	YJ FOCUS								
	HEADLIGHTS.(N)								
BKBH01S	EXT- STRAGHTEN ALIGN BULKHEAD & RENEW	1	Hours	650.00		650.00	45.50	695.50	
	YJ DAMAGE PARTS.								
BP02R	EXT- SPRAY PAINTING ON REPAIRED OR	1	Hours	700.00		700.00	49.00	749.00	
	YBH REPLACED AREAS.(2P)								
04711-T7A-J00ZZ	FACE,FR.BUMPER	1	Each	487.90	25	365.92	25.61	391.53	
71140-T7A-J00	BEAM,R.FR.BUMPER UPPER	1	Each	32.50	25	24.37	1.71	26.08	
91505-TM8-003	CLIP,BUMPER	22	Each	2.30	25	37.95	2.66	40.61	
71130-T7A-J00ZZ	BEAM COMP,FR.BUMPER	1	Each	249.50	25	187.12	13.10	200.22	
71121-T7A-G01	BASE,FR.GRILLE	1	Each	224.30	25	168.22	11.78	180.00	
75700-T5A-000	EMBLEM H	1	Each	16.40	25	12.30	0.86	13.16	
90301-ST0-003	NUTPUSH 3MM	2	Each	2.10	25	3.15	0.22	3.37	
Sum Labor						1,490.00	104.30	1,594.30	
Sum Item						799.03	55.94	854.97	
Total SGD						2,289.03	160.24	2,449.27	
Total Payable (SGD)								2,449.27	

Printed by PSYOU on 29 Jan 2021 at 2:19:06 PM

This is a computer generated invoice. No signature is required. Please review your bill and advise us of any errors or omissions.  
Kah Motor reserves the right to deliver a subsequent bill for any charge omitted. GST Amount is calculated from individual line(s).

Payment due upon Payment Terms as stated above. Please make payment strictly in accordance with payment terms.  
Interest will be charged at 2% per month on overdue amounts.

## Asher Sng (LKKAUTO)

---

**From:** Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Monday, 5 April 2021 11:28 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A  
**Subject:** FW: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M LKK REF : CC4/FCI20013491/es3  
**Attachments:** TP LOD.pdf; LKK Survey Report.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged


Dear Asher,

Pls offer as per below :

COR – \$2,449.26  
LOU - \$100 to \$180 (\$50 x 2 to 3 days)  
Total - \$2,549.26 to \$2,629.26

Regards

Chris Lim  
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: [ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

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**From:** Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>  
**Sent:** Monday, 5 April 2021 10:49 am  
**To:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M LKK REF : CC4/FCI20013491/es3

Dear Asher,

We refer to your below email and the contents were noted.

Please be informed that this matter is now handled by Mr Chris.

Thank you.

Dear Chris,

FYNA please.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)  
|Company Regn. No. 195000106C  
A Member of **MS&AD** Insurance Group

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---

**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Saturday, 3 April 2021 9:44 pm  
**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** [MANDATE REQUEST] RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M LKK REF : CC4/FCI20013491/es3

Your ref : **D20004938MFSH**  
Our ref : CC4/FCI20013491/Ues3q2

Dear Sirs,

**ACCIDENT INVOLVING SHD 3829R (OI) AND SMT 2326M (TP) ON 03/12/2020**

We refer to the above matter.

The accident occurred when our insured reversed and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **KAH MOTOR CO SDN BERHAD** " at **\$ 2,629.26 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 3,701.14	\$ 2,449.26
2. Loss of Use (3days x \$60)	\$ 180.00	\$ 180.00 (3days x \$60)
<b>Total</b>	<b>\$ 3,881.14</b>	<b><u>\$ 2,629.26</u></b>

\*\* Third party invoice is difference by \$0.01 due to GST.

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Asher Sng (LKKAuto)

**Sent:** Wednesday, 27 January 2021 10:32 AM

**To:** 'Vic Alpeh S. Sanghilaan' <[VicSanghilaan@msfirstcapital.com.sg](mailto:VicSanghilaan@msfirstcapital.com.sg)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M LKK REF : CC4/FCI20013491/es3

Hi Vic,

We refer to the above matter.

Enclosed a copy of the preliminary advice and third party estimate for your easy reference.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Tuesday, 8 December 2020 10:46 AM

**To:** You Po Soon <[psyou@honda.com.sg](mailto:psyou@honda.com.sg)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M LKK REF : CC4/FCI20013491/es3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, our ref CC4/FCI20013491/es3

**"Best Wishes for Merry Christmas & Happy New Year 2021"**

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** You Po Soon [<mailto:psyou@honda.com.sg>]

**Sent:** Tuesday, 8 December 2020 9:46 AM

**To:** Vic Alpeh S. Sanghilan; Admin A

**Cc:** Jason Tea

**Subject:** RE: [EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M

Dear Vic,

We refer to the above accident and your email /fax of (date).

We confirm that liability was clear and fully in our client's favour and he/she is wishing to do a direct settlement with **MS FIRST CAPITAL INSURANCE LIMITED** with regard to the above accident.



With this agreement, Kah Motor will proceed with the repairs to our client's vehicle and thereafter submit our final repair invoice and other supporting documents in relation to our client's claim. Upon receipt of the documents, **MS FIRST CAPITAL INSURANCE LIMITED** will make payment in favour of 'Kah Motor Co. Sdn. Bhd.'

We trust the above clarifies.

Thank you and have a Nice Day.

Best Regards,

You Po Soon  
Bodyshop Service Advisor  
Kah motor Co. Sdn Bhd  
15, Ubi Road 4  
Singapore 408610  
E-mail : [psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)  
TEL : 9678 6493

---

**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 8 December 2020 9:44 AM  
**To:** You Po Soon <[psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** [EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M

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WITHOUT PREJUDICE

Dear Sir,

We refer to your below email.

We agree on direct settlement subject to damage consistency, quantum and number of repair days to be based on our Surveyor recommendations.

Thank you.

Dear LKK,

Kindly refer to the above matter and please proceed to handle under Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)

|Company Regn. No. 195000106C

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**From:** You Po Soon <[psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)>

**Sent:** Tuesday, 8 December 2020 7:41 am

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M

Dear Vic,

May I know the liability for this direct settlement case?

Thank you

Best Regards,

You Po Soon

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610

E-mail : [psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)

TEL : 9678 6493

---

**From:** You Po Soon

**Sent:** Monday, 7 December 2020 5:48 PM

**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>

**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M

Dear Vic,

Attached video for your reference,

Thank you

Best Regards,

You Po Soon

Bodyshop Service Advisor

Kah motor Co. Sdn Bhd

15, Ubi Road 4

Singapore 408610

E-mail : [psyoun@honda.com.sg](mailto:psyoun@honda.com.sg)

TEL : 9678 6493

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**From:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Sent:** Monday, 7 December 2020 5:42 PM  
**To:** You Po Soon <[psy@honda.com.sg](mailto:psy@honda.com.sg)>  
**Cc:** Jason Tea <[JasonTea@msfirstcapital.com.sg](mailto:JasonTea@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M

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Without Prejudice

Dear Sir,

We refer to your below email.


Our Insured vehicle is SHD3829R DOA on 03/12/2020.

Kindly furnish us a copy of your client's video footage for our record.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg)  
|Company Regn. No. 195000106C  
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**From:** You Po Soon <[psy@honda.com.sg](mailto:psy@honda.com.sg)>  
**Sent:** Monday, 7 December 2020 5:04 pm  
**To:** Vic Alpeh S. Sanghilan <[VicSanghilan@msfirstcapital.com.sg](mailto:VicSanghilan@msfirstcapital.com.sg)>  
**Cc:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M

Dear Vic,

As email below didn't mention your insured number, may I confirm for your insured number for this case?

Thank you

Best Regards,

You Po Soon

Bodyshop Service Advisor  
Kah motor Co. Sdn Bhd  
15, Ubi Road 4  
Singapore 408610  
E-mail : [psyou@honda.com.sg](mailto:psyou@honda.com.sg)  
TEL : 9678 6493

---

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Monday, 7 December 2020 2:38 PM  
**To:** You Po Soon <[psyou@honda.com.sg](mailto:psyou@honda.com.sg)>  
**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG);  
[VICSANGHILAN@MSFIRSTCAPITAL.COM.SG](mailto:VICSANGHILAN@MSFIRSTCAPITAL.COM.SG)  
**Subject:** SURVEYOR APPOINTED; OUR REF : D20004938MFSH ; YOUR REF: SMT2326M

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Dear Sir/Madam

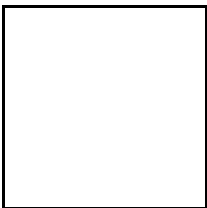
PRI Request For **SMT2326M** Accident Involving On 03-12-2020 AT 08:05:00HRS.

Please find below details for your reference

- **Claim number :** D20004938MFSH
- **Insured vehicle number :**
- **Accident date :** 03-12-2020
- **Third-party vehicle number :** SMT2326M
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** SANGHILAN VIC ALPEH SUMAGANG

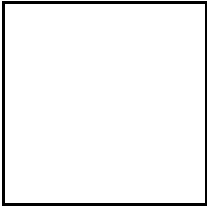
**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849

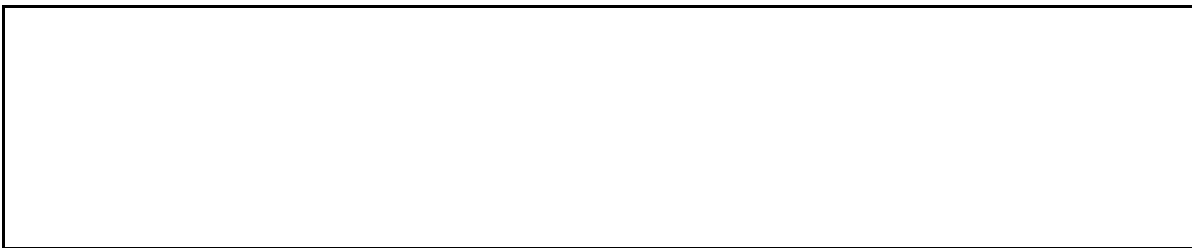


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