Shiau Chan (LKKAuto)

From: Zheng Hanyang hanyang.zheng@ergo.com.sg>

Sent: Wednesday, 24 March 2021 9:50 AM

To:

FW: Claims ref no. CDMCG20001823 TCS REF: AAD2012-048--Accident involving Subject:

GBK1369Z & SHC5895R on 04.12.20

Attachments: AAD2012-048 - LOD.pdf

Dear LKK,

Please expedite TP survey report via Merimen

Data Classification: Confidential, C3

Warmest Regards, Zheng HanYang Assistant Manager **ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard, #04-01 Suntec Tower Three Singapore 038988 DID.: +65 6829 9176

hanyang.zheng@ergo.com.sg



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From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Tuesday, 23 March 2021 5:50 pm

To: Zheng Hanyang hanyang.zheng@ergo.com.sg

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Claims <claims@transcab.com.sg>

Subject: FW: Claims ref no. CDMCG20001823 TCS REF: AAD2012-048--Accident involving GBK1369Z & SHC5895R on

04.12.20

Without prejudice

Dear HanYang

Please advise your offering soon so that we can expedite and process the claims.

Thank You Best Regards, Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111 Tel: 6287 6666 Fax: 6287 7764

From: ERGO Insurance Pte. Ltd. (Claims Department) [mailto:claims@ergo.com.sg]

Sent: Friday, 26 February, 2021 11:07 AM

To: Zheng Hanyang hanyang.zheng@ergo.com.sg

Cc: Phoebe Xie <phoebe.xie@ergo.com.sg>; Wai Yin Ng <waiyin.ng@transcab.com.sg>

Subject: Claims ref no. CDMCG20001823 TCS REF: AAD2012-048--Accident involving GBK1369Z & SHC5895R on

04.12.20

Hi Wai Yin

We acknowledge receipt of your documents. My colleagues will look into this soon.

Warmest Regards, Pauline Soh Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988 DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Friday, 26 February 2021 10:58 am

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Cc: Claims < claims@transcab.com.sg>

Subject: TCS REF: AAD2012-048--Accident involving GBK1369Z & SHC5895R on 04.12.20

Without prejudice

Dear Sir

We are making a claim against your client GBK 1369Z.

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

*Due to COVID-19 virus, all correspondence will be by way of email only. Please let me know if you need the original signature copy of the documents.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

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