# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933 Tel: 6243 1373 Fax: 6243 1376 (GST Reg. No. 201427944N)

Date : 05/02/2021

Your Ref : SLF3914U

To : LONPAC INSURANCE BHD

Attn : Motor Claims Department

Dear Sir/Mdm,

RE: ACCIDENT INVOLVING VEHICLE SMP1890C & SLF3914U ON 04/12/2020 AT ALONG CTE TOWARDS SLE AFTER AMK AVENUE 5 EXIT.

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.218024 @ S\$40,446.00 (Inclusive Of 7% GST)
- 2) Loss of Use @ S\$6,000.00 (30 Days x S\$200)
- 3) LTA Search @ \$\$7.45
- 3) Towing Fee @ \$\$50.00
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

#### LETTER OF AUTHORITY

Name : PRIME CAR LIMO PTE LTD
Address : 61 WB1 AVE 2 #01-03
AUTOMOBILE MEGAMART S(408598)
Contact No :
TO: LONPAC INSURANCE BHD
Dear Sirs,
ACCIDENT INVOLVING SMP 1890C AND SLF 3914U ON 04/12/2020 AT/ALONG CTE TOWARDS SLE APTER AME AVES EXIT.
AT/ALONG CTE TOWARDS SLE AFTER AME AVES EXIT.
I/We, PRIME GAR LIMO PTE LTD, am/are the registered owner of motor car no SMP 1890C
Please note that I have assigned all compensations monies due to me/us in the above said accident to M/S MG SOLUTION PTE LTD.
I/We , hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to M/S MG SOLUTION PTE LTD and forward your settlement cheque to M/S MG SOLUTION PTE LTD whom I had authorized to collect the said compensation monies.
Thank you
1
Signature of Claimant  Witness By



# LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VP05/023973 DATE : 14 MARCH 2021

#### DISCHARGE VOUCHER

I/We, PRIME CAR LIMO PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SLF3914U the sum of Singapore Dollar Forty Three Thousand Only (\$43,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMP1890C and SLF3914U on 04 DEC 2020 along CTE TWDS SLE AFTER AMK AVE 05 EXIT.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ YEO KENG PENG AND/OR YEO YI WEI STENPHEL) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to MG SOLUTION PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

PRIME GAR LIMO PTE LTD

Name of vehicle owner /Date

# MG SOLUTION PTE LTD



23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #02-03 Singapore 415933
Tel: 6243 1373 Fax: 6243 1376
(GST Reg. No. 20-1427944-N)

# TAX INVOICE

Bill To:

LONPAC INSURANCE BHD

NO.100 BEACH ROAD #19-00 SHAW TOWER SINGAPORE 189702 INVOICE No: TI 219039

**PB No**: 218024

Date: 23-March-2021

ATTN: MOTOR CLAIMS DEPARTMENT

Vehicle Number: SMP 1890C

QTY	DESCRIPTION	AMOUNT
QTY 1	DESCRIPTION  To carried out accident repair as per surveyor's recommendation (Lump Sum)	### 37,800.00
	BEFORE GST 7% GST TOTAL	

Cheque should be made payable to MG Solution Pte Ltd

Co's stamp & Authorised Signature

#### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

07 Dec 2020 / 15:47:59

Receipt Date/Time: 07 Dec 2020 / 15:47:59

### Tax Invoice/Receipt

Receipt No.: ITNET-00000-201207-002792

Previous Receipt No. :

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST
Result of Insurance Enquiry - SLF3914U As at 04 Dec 2020/23:30:00 Insurance Co: LONPAC INSURANCE BHI Insurance Enquiry - SLF3914U	D	331 (34)	(04)	(S\$)
Enquiry Fee 20201207154653387097		7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	20201207154705277	Direct Debit: eNE (Internet Banking		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

PEOPLE'S VEHICLE SERVICE PTE LTD

# BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717 TEL: 6743 1987 (3 LINES ) FAX: 6743 0013 Reg No: 200415052W

Email: peoplevehicle@gmail.com

\	2526
	No:PB
	ALE/WORK ORDI

Date: ...

201 -00 S AMOUNT: \$ Model No: Vehicle No: .... Messrs: Remark: From: .0.

Tyre Replacement/ Patching

Changing of Battery

Accident/Breskapun

Multi/Basement

Jump Start

With Load/Cargo Box Crane Up/Winch Out

King Dally to lift up

Flat Bed

Low Body Kit

Repo

注意:本公司对所施之中畅,在進行中如有任何损失或收壞,一概由平主自行資宜。 NOTE:Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

經 手 人 Authorised by: ....

收货人 Received by: ......

Cancellation Charge (After 15 minutes)

Cancellation Charge (Reach Location)

Jurong Island/Cargo Complex

Door Opening Service Collect Document/Key Woodlands/Tuas Checkpoint

#### **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 25 March 2021 8:25 AM

To: KENNY LIM CHING GHEE
Cc: MT\_Claim\_SG; Admin A

Subject: RE: [SEEK MANDATE] - Accident involving SLF3914U (OI) & SMP1890C on

04/12/2020 - Oref: 20/20/VP05/023973 LKK REF: CC4/LPC20013476/Aps3 (Part

2/2) [External Confidential]

Hi Kenny,

We refer to the above matter.

We have settled the matter at a global sum of \$43,000.00(all-in) with third party.

We will proceed to close file and submitted all the relevant documents to your good office once DV received.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Sent:** Thursday, 11 March 2021 10:47 AM

**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 - Oref: 20/20/VP05/023973 LKK REF: CC4/LPC20013476/Aps3 (Part 2/2) [External Confidential]

## Lonpac External - Confidential

Dear Hsiao Tong

Please proceed to settle the claim as per your recommendations.

Thank you.

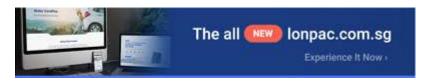
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Hsiao Tong (LKKAuto) < <u>chewht@lkkauto.com</u>>

**Sent:** Friday, 5 March 2021 11:32 am

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: [SEEK MANDATE] - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 - Oref: 20/20/VP05/023973 [External Confidential] LKK REF: CC4/LPC20013476/Aps3 (Part 2/2)

Dear Sirs/Mdm,

Enclosed here with all the relevant documents for your perusal. (Part 2/2)

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> | Fax: 6741

4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 5 March 2021 11:31 AM To: 'KENNY LIM CHING GHEE' Cc: MT Claim SG; Admin A

Subject: [SEEK MANDATE] - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 - Oref:

20/20/VP05/023973 [External Confidential] LKK REF: CC4/LPC20013476/Aps3 (Part 1/2)

Your ref: **20/20/VP05/023973** Our ref: CC4/LPC20013476/Aps3q2

Dear Sirs/Mdm,

#### ACCIDENT INVOLVING SLF3914U(LONPAC) /SMP1890C(TP) / OTHERS ON 04/12/2020

We refer to the above matter.

We have highlighted to your good office on 16/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 5 vehicles chain collision whereby our insured was the 4<sup>th</sup> car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "MG SOLUTION PTE LTD" at \$43,203.45(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 80,342.56	\$ 40,446.00
2. Loss of Use (30days x \$200.00)	\$ 6,000.00	\$ 2,700.00 (27days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 50.00	\$ 50.00
Total	\$ 86,400.01	<u>\$ 43,203.45</u>

Surveyor recommended 21 days for repair + 1PRS + 3Sunday + 2PH = 27days

Market Value	: \$ 97,000.00 (est)
LTA Rebate	: \$ 50,518.00 (est)
Nett Value	: \$ 46,482.00 (est)

Enclosed here with all the relevant documents for your perusal. (Part 1/2)

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 26 January 2021 9:33 AM

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT Claim SG <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -

Oref: 20/20/VP05/023973 [External Confidential] LKK REF: CC4/LPC20013476/Aps3

Dear Sirs/Mdm,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741

4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) < suli@lkkauto.com > Sent: Wednesday, 16 December 2020 9:23 AM

To: 'KENNY LIM CHING GHEE' < kennylim@lonpac.com>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: 'MT Claim SG' <mt claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -

Oref: 20/20/VP05/023973 [External Confidential] LKK REF: CC4/LPC20013476/Aps3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 1890C at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

#### **Enclosed for your perusal is:**

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

<sup>&</sup>quot;Best Wishes for Merry Christmas & Happy New Year 2021"

<sup>\*</sup> Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

#### Su Li | Admin Support

#### LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax: 6271 8802

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch: Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

**Sent:** Wednesday, 9 December, 2020 6:33 PM

To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>;

assignments@lkkauto.com

Cc: MT Claim SG < mt claim@lonpac.com >

Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -

Oref: 20/20/VP05/023973 [External Confidential]

#### **Lonpac External - Confidential**

Dear Summer

Please see attachment for a copy of our Insured's GIA report for your perusal.

Thank you.

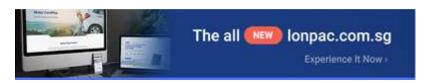
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 7 December 2020 4:58 pm

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>; 'SUR' < sur@lkkauto.com>;

assignments@lkkauto.com

Cc: MT Claim SG <mt claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -

Oref: 20/20/VP05/023973 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE Sent: Monday, 7 December, 2020 4:44 PM To: 'SUR'; assignments@lkkauto.com

Cc: MT Claim SG

Subject: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -

Oref: 20/20/VP05/023973 [External Confidential]

#### **Lonpac External - Confidential**

Dear team

Please arrange for a PRS of third party vehicle SMP1890C at MG Solution Pte Ltd. They have requested for Adrian Ling.

FYI, our Insured has yet to report the accident todate.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: MG Solution < mg3solution@gmail.com > Sent: Monday, 7 December 2020 4:01 pm

To: GERALD POH WEE BIN <<u>geraldpoh@lonpac.com</u>>; MT\_Claim\_SG <<u>mt\_claim@lonpac.com</u>> Subject: SMP1890C (PRE-INSPECTION); YOUR RE SLF3914U (LONPAC)-DOA ON 04122020

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
----------------------	------------------------------

Best Regards,

Ms Hong

#### MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4(South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel: 6744 4165

Fax: 6744 4604

Co. Reg. No. 201427944N