

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 March 2021 11:32 AM
To: 'KENNY LIM CHING GHEE'
Cc: 'MT_Claim_SG'; Admin A
Subject: RE: [SEEK MANDATE] - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 - Oref: 20/20/20/VP05/023973 [External Confidential] LKK REF : CC4/LPC20013476/Aps3 (Part 2/2)
Attachments: TP LOD_SMP1890C_.pdf

Dear Sirs/Mdm,

Enclosed here with all the relevant documents for your perusal. (Part 2/2)

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 5 March 2021 11:31 AM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 - Oref: 20/20/20/VP05/023973 [External Confidential] LKK REF : CC4/LPC20013476/Aps3 (Part 1/2)

Your ref: **20/20/20/VP05/023973**

Our ref : CC4/LPC20013476/Aps3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLF3914U(LONPAC) /SMP1890C(TP) / OTHERS ON 04/12/2020

We refer to the above matter.

We have highlighted to your good office on 16/12/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a 5 vehicles chain collision whereby our insured was the 4th car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer "MG SOLUTION PTE LTD" at **\$43,203.45(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 80,342.56	\$ 40,446.00
2. Loss of Use (30days x \$200.00)	\$ 6,000.00	\$ 2,700.00 (27days x \$100.00)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
4. Towing Fee	\$ 50.00	\$ 50.00
Total	\$ 86,400.01	\$ 43,203.45

Surveyor recommended 21 days for repair + 1PRS + 3Sunday + 2PH = 27days

Market Value	: \$ 97,000.00 (est)
LTA Rebate	: \$ 50,518.00 (est)
Nett Value	: \$ 46,482.00 (est)

Enclosed here with all the relevant documents for your perusal. (Part 1/2)

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, 26 January 2021 9:33 AM

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 - Oref: 20/20/20/VP05/023973 [External Confidential] LKK REF : CC4/LPC20013476/Aps3

Dear Sirs/Mdm,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 16 December 2020 9:23 AM

To: 'KENNY LIM CHING GHEE' <kennylin@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 - Oref: 20/20/20/VP05/023973 [External Confidential] LKK REF : CC4/LPC20013476/Aps3

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMP 1890C at M/s MG SOLUTION PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Wednesday, 9 December, 2020 6:33 PM
To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>;
assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -
Oref: 20/20/20/VP05/023973 [External Confidential]

Lonpac External - Confidential

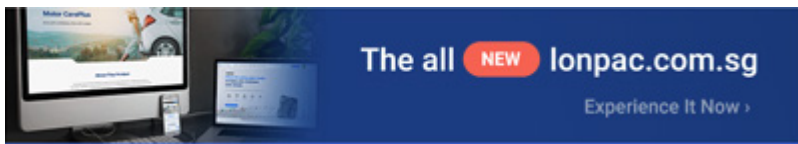
Dear Summer

Please see attachment for a copy of our Insured's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 7 December 2020 4:58 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>; 'SUR' <sur@lkkauto.com>;
assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -
Oref: 20/20/20/VP05/023973 [External Confidential]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE
Sent: Monday, 7 December, 2020 4:44 PM

To: 'SUR' ; assignments@lkkauto.com

Cc: MT_Claim_SG

Subject: New Assignment (PRS) - Accident involving SLF3914U (OI) & SMP1890C on 04/12/2020 -
Oref: 20/20/20/VP05/023973 [External Confidential]

Lonpac External - Confidential

Dear team

Please arrange for a PRS of third party vehicle SMP1890C at MG Solution Pte Ltd. They have requested for Adrian Ling.

FYI, our Insured has yet to report the accident to date.

Thank you.

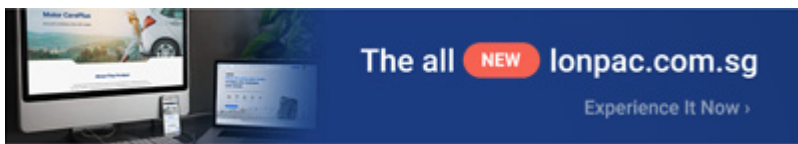
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: MG Solution <mg3solution@gmail.com>

Sent: Monday, 7 December 2020 4:01 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: SMP1890C (PRE-INSPECTION) ; YOUR RE SLF3914U (LONPAC)-DOA ON 04122020

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

ADRIAN LING WAI PING	LKK AUTO CONSULTANTS PTE LTD
----------------------	------------------------------

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4(South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604

Co. Reg. No. 201427944N