# **Nivitha (LKK Auto)**

Best regards, Zenrick

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> Sent: Monday, 7 December 2020 3:08 PM To: Claims Assistance - VAG Singapore; Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com) Cc: Zheng Hanyang; Phoebe Xie **Subject:** RE: Claims ref no. CDMCG20001813 TP Claim DOA 03/12/2020 SLX8079C (Direct Asia) against your insured YQ2003T (ERGO) Hi LKK. Please conduct this survey request. (Note: Survey vehicle only, LOD will be handled by Ergo) Kindly inform us if you are not able to attend it. Thank you Warmest Regards, Pauline Soh Executive **ERGO Insurance Pte. Ltd.** 5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985 DID.: +65 6829 9194 pauline.soh@ergo.com.sg | www.ergo.com.sg A Munich Re company ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers. in f Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused. From: Claims Assistance - VAG Singapore <claims@vag.sg> Sent: Monday, 7 December 2020 10:58 am To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> Subject: Re: Claims ref no. CDMCG20001813 TP Claim DOA 03/12/2020 SLX8079C (Direct Asia) against your insured YQ2003T (ERGO) Hi Pauline FormTeam Consultancy Pte Ltd or LKK Auto Consultants Pte Ltd

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## **WEST Service, Tuning & Accident Reporting Centre**

48 Toh Guan Road East, #05-136 Enterprise Hub, Singapore 608586

## **NORTH Service & Accident Reporting Centre**

160 Sin Ming Drive, #04-17 Sin Ming AutoCity, Singapore 575722

## **EAST Service & Accident Reporting Centre**

8 Kaki Bukit Ave 4, #02-11 Premier@Kaki Bukit, Singapore 415875

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On Mon, Dec 7, 2020 at 9:22 AM ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg> wrote:

Dear Zenrick,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

### **ERGO Insurance Pte. Ltd.**

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Claims Assistance - VAG Singapore <claims@vag.sg>

Sent: Friday, 4 December 2020 5:22 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) < claims@ergo.com.sg>

Subject: TP Claim DOA 03/12/2020 SLX8079C (Direct Asia) against your insured YQ2003T (ERGO)

Without Prejudice

Dear Sir/Mdm

Please arrange for a survey for this vehicle and revert to us on liability clearance. Note that the car is drivable and not in the workshop at the moment.

Best regards,

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