

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI2101 - 0007 / SMK9089Z
Your Ref : SKC1826G
Date : 14th January 2021

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

AXA Insurance Pte Ltd
8 Shenton Way
#24-01 AXA Tower
Singapore 068811

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SMK9089Z & SKC1826G AT AYE TOWARDS KEPPEL ON 02.12.2020 @ 11:50HRS

We are instructed by **TEOH KOIE HIANG** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SMK9089Z** was damaged by vehicle **SKC1826G** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs (With 7% GST)	\$ 15,836.00
2) Loss of Use for 16 days (14 + 2 weekends)	\$ 1,920.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 17,758.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 17,758.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

02.12.2020 @ 1150hrs

Involving Vehicles

SMK9089Z & SKC1826G

Along

Aye Tawards Keppel

I/We, the registered owner/driver of vehicle registration no: SMK9089Z

have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Teoh Koi E Hiang

NRIC No.:

S6978678B

Date:

02.12.2020

Assignment

To: New Hock Teck Motor Pte Ltd (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SMK9089Z and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this 02 day of 12 2020.

Signature :

Name :

ID No. :

Address :

WY
Teoh Koie Hiang
S69786788
Blk 32 Eunos Crescent #06-226 S(400032)

Witness Signature :

Witness Name :

Witness ID :

Witness Address :

新 福 德 車 廠
NEW HOCK TECK MOTOR PTE LTD
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit Singapore 417883
Tel: 6747 9241 Fax: 6741 7276
Email: admin@nhtmotor.com
UEN: 201718370K

h sukji chong

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00076142000

Claim No : SNM20D204706

Claimant : TEOH KOIE HIANG

Amount : S\$16,750.00

SINGAPORE DOLLARS SIXTEEN THOUSAND SEVEN HUNDRED AND FIFTY
ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SMK 9089Z

Insured Vehicle No. : SKC 1826G

Date of Loss : 02/12/2020

Place of Accident : ALONG AYE TWDS LOWER DELTA

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SEE WEE TIONG (XUE WEIZHONG)

Driver Name : SEE WEE TIONG (XUE WEIZHONG)

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 16,750.00
	=====
TOTAL	S\$ 16,750.00
	=====

Claimant Name : TEOH KOIE HIANG

NRIC No :

S6978678B

Signature :



Date :

12.04.2021



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Client: TEOH KOIE HIANG

Invoice No : NPL2101-0007

Date : 14-Jan-21

Date of Accident : 2-Dec-20

Vehicle No. : SMK9089Z

Model Type : TOYOTA VIOS

Descriptions		Amount
Lump Sum Repair Cost		14,800.00
GST 7%		1,036.00
Total		15,836.00

SIN DOLLARS: FIFTEEN THOUSAND EIGHT HUNDRED AND THIRTY SIX ONLY



[Accident Reports \(/accident-reports\)](#) **Insurer Enquiry**

[\(/insurer-enquiry\)](#) **Third Party Reports (/third-party-reports)** **Files (/folders)**



INSURER ENQUIRY

% **RESULT**

**Find
insurer**
Vehicle reg. no.

Insurance

SKC1826G

Insurance **China Taiping Insurance**

Date of Accident

Period of Insurance **28/07/2020 - 27/07/2021**

02/12/2020

Requested By **SUKYI CHONG (CHEW MOTOR ...**

Requested Date **02/12/2020 14:43**

Reset

ACCIDENT INVOLVING SKC 1826G / SMK 9089Z / OTHERS ON 02/12/2020

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 3/31/2021 3:02 PM

To: damienseewt@gmail.com <damienseewt@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC6/CTI20013456/Ara3n2

SEE WEE TIONG(XUE WEIZHONG) – BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKC 1826G / SMK 9089Z / OTHERS ON 02/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter. Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 9 April 2021 12:17 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Please proceed to resolve claim at \$17,118.00 (all-in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 31 March 2021 3:21 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKC 1826G (CTI) AND SMK 9089Z (TP) ON 02/12/2020

We refer to the above matter.

The said chain collision involved 6 vehicles whereby our insured was the last vehicle. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "NEW HOCK TECK MOTOR PTE LTD" at **\$ 17,118.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 33,777.35	\$15,836.00 (\$14,800.00 + 7% GST)
2. Loss of Use (16days x \$120.00)	\$ 1,920.00	\$ 1,280.00 (16 days x \$800.00)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 35,699.35	<u>\$ 17,118.00</u>

Surveyor recommended 15days for repair + 1 Sunday = 16days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, March 31, 2021 2:49 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Attached PIR for your perusal.

NOTICE :

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 31 March 2021 10:52 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear Adeline

Kindly advise the status of the investigation.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, March 15, 2021 2:24 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

[Strictly Confidential]

Dear Jaslin

Please be informed that we are still pending for police investigation result.

However, investigation report was forwarded to you earlier.

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, 15 March 2021 2:17 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear Adeline

Kindly advise what's the status of the investigation.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Monday, 8 February 2021 5:15 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

[Strictly Confidential]

Dear Jaslin

Attached herewith investigation report.

Still pending for police investigation result.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 5 February 2021 3:01 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear Adeline

Kindly advise status of investigation.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 9 December 2020 2:59 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

[Strictly Confidential]

Dear Jaslin

Attached herewith our insured's report.

Please be informed that we have appointed investigator to conduct investigation for this accident.

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Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 8 December 2020 3:19 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204706/C02/SKC1826G/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 7 December 2020 3:07 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 9089Z at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)