

## Mei Kwan (LKKAuto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Wednesday, 9 December, 2020 2:59 PM  
**To:** Claims Dept of CTI; Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A  
**Subject:** RE: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020  
**Attachments:** OI SAS report- SKC1826G.pdf  
**Categories:** HMK

[Strictly Confidential]

Dear Jaslin

Attached herewith our insured sas report.

Please be informed that we have appoint investigator to conduct investigation for this accident.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 8 December 2020 3:19 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D204706/C02/SKC1826G/CHNGPW / FW: Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D204706/C02/SKC1826G/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 7 December 2020 3:07 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SKC1826G (OI : CTI - TBA) and SMK9089Z (TP : LKK REF - CC6/CTI20013456/Ara3) on 02/12/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SMK 9089Z at M/s New Hock Teck Motor Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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