

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 7 December 2020 2:20 PM
To: Zoom Autowerks; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM20D204690/C02/YP9772R/LEWLC & YOUR REF: SGV4701K -TO CONDUCT PRS
Attachments: SGV 4701 K.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Our insured yet to lodge the accident report.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Monday, December 7, 2020 2:10 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D204690/C02/YP9772R/LEWLC & YOUR REF: SGV4701K -TO CONDUCT PRS

Dear All,

Kindly arrange LKK Marcus for the survey.

On Mon, Dec 7, 2020, 11:47 Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM20D204690/C02/YP9772R/lewlc

Your reference: SGV4701K

Dear Sirs / Madam,

ACCIDENT INVOLVING YP9772R & SGV4701K ON 05/12/2020

We refer to your email of 05/12/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, December 7, 2020 11:28 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; zoomautowerks@gmail.com

Subject: OUR REF: SNM20D204690/C02/YP9772R/LEWLC & YOUR REF: SGV4701K -TO CONDUCT PRS

Dear Jenny,

Please conduct **PRS- SGV4701K** soonest possible and our Insured has not filed SAS Report.

Officer In Charge- Jenny Lew– 6389 6172

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Saturday, December 5, 2020 11:37 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection for SGV 4701 K // Accident on 05/12/2020 @ 13:40HR at along Loading/Unloading Bay of Blk 613A Tampines North Drive 1 involving Vehicle Number SGV 4701 K & YP 9772 R

Dear Sir/Madam,

We are instructed by Prestige Karz Leasing Pte Ltd to notify you of a road traffic accident on 05/12
/2020

at about 13:40HR along Loading/Unloading Bay of Blk 613A Tampines North Drive 1 involving our client's vehicle registration number SGV 4701 K and vehicle registration number YP 9772 R driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -