NATIONAL Assessment Centre	Services.	we! 1 Jan'05] JN	0920C7000E			
Date In: 3/12/2 - 12 (4)	Jeb description		Date & Time Complet	ed	Done	pỳ.
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1111/10/10/10	i-Motor W/O	(Within: OD 2hrs				
OD (TP)' Reporting Only	i-Photo Uploa	ded				
	Assessment/Sur	vey Report				
TP Insurer:	Ass't Report by	Fax / Hand to	o Owner/Wksp			
Preferred Wksp / INC Assign Wksp / QW: (			Tel:	Fax:		)
TP Particulars: Veh No: SMS	79071	. INC(	)/Non-INC(	)		
Owner / Driver: (			Tel:		)	
Policy No: ( ) Perio	od: (	)	Cover Type: (			
Confirmed by : (		Date:	Time:		)	
			0%; P: 21-79%. P:	30-100%	ان	
	arranty: YES (	)/NO(	)			
Excess: (\$ ) Loading: \$1,000	) ( ) / \$2,000 (	)		<u> </u>	77. 77.	
General Remarks:-	W		HATTAL THE PARTY OF THE PARTY O	<u> </u>	<u> </u>	····
( ) Walk-In Customer: Customer's inform		fidential & St	nctly NO rater of repair			
( ) Total Loss Case : to e-mail Insurer			owing Co: (			)
Drive-In ( )/ Towed-In ( ); Invoice:	YES( )/N	0( ),1			(888884 100)	<u></u>
Remarks: (INC hotline: 6788 6616)			Date&Time Complet	47	Done	by
1) Apply for Transport Allowance ( )/Co	urtesy Car (	, t	, A			
2) QC Check / Post Repair Inspection	( )				7.	
3) Upload Resurvey Photo [Repair Cost > \$30	00] ( )	-	<u></u>			
Injury:						
Date/Time Actions					Soane.	Congress of the congress of th
			•			
	1					
•				79888A	Anit (S)	Amt (3)
NA206622			paration Checklist	( A A A A A A A A A A A A A A A A A A A	fü Bill	Add Bill
Claimant's Particulars :-		1) AR : Acciden	t Reporting (\$30); Assessment (\$100); If	NC (\$80)		
		3) TF : Towing I	Fee .	\$40/\$45		
Driver/Owner:		4) FT : Follow-T	Through Survey (Resurvey)	\$120 \$30		
Contact No:		For claiming	against INC Only (wef 10 Ja	n 2005) \$75		
Damaged Portion:		6) TR: Re-inspe 7) N1: Idac DA	+ SMRT Survey	. \$160		
		8) NTUC Additi	ional Services:-			
C Checked by (Engr-In-Charge):	16	*NS: Courtes	y Car / Tpt Allowance	<b>\$</b> 5		
The first of the control of the cont	Bolinia (al Maria de Carlos de	*N6: Repair ( *N7: Fost Rep	pair Inspection	\$25		
Auditors! Comments ::		+N8: DV / Co	ollect Excess Coordination	\$5 \$20		
at. <u>):</u>		TP (N11): The second of the se	P (Non INC) against INC	30	-	M3# #2#2 W
at. 2/3;		Invoice dated	Fee Ch Fee Ch		MENT	
		Invoice dated	,	40.00 (S. 10.00)		

A supplied to the

SN0920C7000E / National Assessment Centre Services [408933] ENTRY DATE & TIME: 07/12/2020 12:40 (SGT)
SUBMITTED BY: Celine Fong Wai Li VERSION: 1 (07/12/2020 12:40 (SGT))



# **SINGAPORE ACCIDENT STATEMENT**

#### IMPORTANT NOTICE

Please report correctly the details of the accident to speed up the claims process.

2. This Form must be completed by the Policyholder and/or the Authorised Driver

- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### ACCIDENT STATEMENT

Date of Submission 07/12/2020 12:40 (SGT) Date of Accident 04/12/2020 15:35 (SGT) Exact Location of Accident Chartwell Dr, Singapore Additional Location Information Country/State of Loss Singapore

#### **DETAILS OF OWN VEHICLE**

Vehicle Registration Number SMK2475M

#### INSURED/POLICYHOLDER

Is company? Name Of Registered Owner RAMLI BIN ISMAIL NRIC No SXXXX495A Email Address ramli.ismail59@gmail.com Mobile Phone No (Phone) +65-97342801 Alternative Phone No

#### VEHICLE PARTICULARS

Manufacturer Mitsubishi Model Outlander Variant ..... Exact purpose for which vehicle was being used at time of Private hire accident Are you claiming under your own insurance policy for repair to

No - Claiming third party your vehicle?

Vehicle Category Private hire

#### INSURANCE COMPANY

Name of Insurance Company NTUC Type of Coverage Comprehensive ..... Fleet Policy Policy Number 5116894999 Cover Note Number

#### DRIVER

Name of Driver RAMLI BIN ISMAIL NRIC No SXXXX495A 22/10/1959 Date Of Birth Occupation Outdoor

Date Of Driving Pass 12/07/1986 Driving experience 34 YEARS AND 5 MONTHS Gender Mobile Number (Phone) +65-97342801 Alt. Phone Number Email Address ramli.ismail59@gmail.com Address **BLK 308 WOODLANDS AVENUE 1** Address complement #06-333 Postcode 730308 Is the driver the policyholder? Yes If No, Relationship of the Driver with the Insured Does Driver Own Other Vehicles? Vehicle Registration Number of Other Vehicle Owned by Driver Insurance Company of Other Vehicle Owned by Driver GENERAL INFORMATION OF THE ACCIDENT Type of Accident Collision - Major/Minor Rd Weather Conditions Clear Road Surface Dry OTHER INFORMATION Was any foreign vehicle involved in the accident? No Number of vehicles involved in the accident Was anybody injured in the Accident? Yes Was any injured conveyed to hospital by ambulance? No Was any other material or property damaged? Yes Number of Passengers (Including Driver) Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? No PASSENGER 1 Name **STEPHANIE** Gender Female DETAILS OF POLICE ACTION Was the accident reported to the police? No Was notice of intended Prosecution given? No If yes, against whom? CIRCUMSTANCES OF ACCIDENT REFER TO STATEMENT. ATTACHMENT(S) Are accident photos available for attachment? Yes Was there any video captured by Car Camera? Yes Was there any audio recorded? No **DETAILS OF OTHER VEHICLE PROPERTY 1** Vehicle Registration Number SMS7907J Vehicle Manufacturer Vehicle Model ..... Vehicle Variant Vehicle Colour Vehicle Category Private car Name of Driver Contact Number

Address	-
Address complement	-
Postcode	· -
Insurance Company Name	_
Nature Of Damage	-
Details of property damaged in accident	8=
No. Of Passenger (Including Driver)	7/2

## INJURED PERSONS DETAILS

#### INJURED 1

Name of injured person	STEPHANIE
Address	-
Address Complement	-
Post Code	_
Approximate Age Years Old	-
Injuries Sustained	BODY
Injured person in which vehicle?	SMK2475M
Were seat belts worn?	Yes
Was this injured conveyed to hospital by ambulance?	No

#### SKETCH PLAN

### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of
- 8. Consent under the Personal Data Protection Act (PDPA)

understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"], the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

for complying with requirements any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Reporting Centre Personnel's S Name:

NRIC/FIN No .:

CHARTWELL DRIV	
<b>→</b>	B
A SMK 2475M	Billmedway
B SMS 79075	DRIVE

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 4/12/20. I was driving SMK 2475M along chartwell Drive driving stright.  Suddenly vehicle Sms 79075 came out of the small Road medway drive and hit onto my right rear rim & fender.  One Passarger was in my car.
along chartwell Drive driving stright.
Suddenly vehicle Sms 79075 comie out
of the small Road medway drive and
hit onto my right rear rint & fender.
One l'assarger was in my car.
. 3
Location: CHARTWELL Drive.  Time: 3.36 pm.  DATE: HIZZO.
lime. 3:36 pm.
UATE 4/12/20.
DECAMITION OF
Welder the foregoing particulars are true in all processed

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Reporting Centre Personnel's Name.

EHICLENO: SMK 24	75 M. MAKE & MODEL: Mct.
ATE OF ACCIDENT	H / 12 / 2020.
ME OF ACCIDENT	3.36 AM (PM).
OCATION OF ACCIDENT	CHARTWELL Drive,
act Purpose use during accident	
AME OF OWNER	RAMILI BIN SMAIL
ELP NO	97342801
RIC	37175495A.
LAIM TYPE	OD / THIRD PARTY // Reporting Only
RIVATE HIRE	YES/NO?
ISURANCE CO.	HTUC.
YPE OF CAVERAGE	comprehensive / Third Party / Third Party Fire & Theft
OLICY NO.	5116894999
AME OF DRIVER	As above / If No:
RIC	as above / If No:  as above Any passengers: one (hmg).
ATE OF BIRTH	22/10/1959. Stephonil.
CCUPATION	Outdoor / Indoor
ATE OF DRIVING PASS	12/07/1986.
ENDER	(Male / Female
CONTAC NO.	ces above Office: - Home: -
DDRESS	BIK 308 woodlands the 1 #06-333 (73030
DRIVER HAVE ANY OWN Vehic	Jesto D If ves : Reg No:
RELATIONSHIP	Employee / (PNo: OWN!
WEATHER CONDITION	Clear / Raining / Other:
ROAD SURFACE	Dry Wet / Other:
ANY INJURIES	No/If yes: Who? Passengers Stephanie complain back Pain after accident. one day.
CONTAC NO.	back pain after accident. one day.
POLICE REPORT	No / If yes: Where?
VEHICLE B NO.	3ms 7907 J. Any Passenger: one/two.
NAME	
CONTAC NO.	
VEHICLE C NO.	Any Passenger:
VEHICLE D NO.	Any Passenger:
VEHICLE E NO.	Any Passenger:
VEHICLE F NO.	- Any Passenger:
ANY WITNESS	
WITNESS CONTACT NO.	
Have you been approach by unk	snown person soliciting (s)
offering accident claims assistan	YES / NO
onering actions trains assistant	
	6 Speed Autowerte PIL
PARTICULAR WORKSHOP	Sme Motor Fte Ltd b Spedantouarter @ amail com
TELP NO	1 Keki bukit ave 6 #02-15 Anson 9067 >17 2
CONTACT PERSON	Autoba @ kaki bukit
EAVNO	Singapore 417883

<b>eBao</b> Tech										Genera	alClaim
Hello, NAC_PAYA_UBI_80	0601		THE SAME OF THE SA				· Chang	ge Languag	e • Chan	ge Password	› Log Out
My Desktop	Polic	y Query									
Notice of Loss	Policy N	0.				Date	of Accident		04/12/2020 1	5:35	
	Vehicle	No.(For Motor)	SMK24	75M		Certif	ficate Number	r [			
						Search					
	Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
	0	5116894999		RAMLI BIN ISMAIL	S2175495A	GPC	drivo CLASSIC	SMK2475M	SMK2475M	01/04/2020	31/03/2021
						Continue					

Sequer	nce Date of Endorseme	nt	Endorseme	at Tuna	Endorsement	Ctatus	<b>Endorsement Content</b>
Tendors	ements						
▶ Insure	d Object: SMK2475M						
Jnit No.		Relate Numb	ed Policy per	5116894999			
Address 4		Addre	ess Type	Singapore addres	s	Post Code	730308
ddress 1	BLK 308 #06-333	Addre	ess 2	WOODLANDS AV	ENUE 1	Address 3	SINGAPORE 730308
Policyl	nolder Mailing Address						
Certificate Info							
Open Policy Info							
Co- nsurance Flag	No						
Agent	TELESALES-DIRECT MARKETIN	C Agent Tel.			GST Flag	Υ	
Singapore OD Excess	2000	Singapore TP Excess	1500				/Inexperience Driver Excess
xcess		Premium Outside	O				
Additional	0	Excess OS	0				
Third Party	1500	Own damage	2000		Windscreen Excess	100	
Excess Type	Per Accident	All Claims Excess					
Policy ssue Date	25/03/2020	Effective Date	01/04/202	20 00:00	Expiry Date	31/03/2021 2	3:59
Product Name	PRIVATE CAR INSURANCE	Plan			Group Policy Flag	N	
ddress	BLK 308 #06-333 WOODLANDS	S AVENUE 1 SI	NGAPORE 7	30308			
Certificate No.							
olicy No.	5116894999	Name	RAMLI BIN	NISMAIL	NRIC	S2175495A	

#### Claim Handling Accident MT/1112595 5116894999 SMK2475M GST Registration No. Certificate No. Policyholder NRIC S2175495A Product Code PRIVATE CAR INSURANCE Cover Type drivo CLASSIC Loading 0 Contact No.(Mobile) Contact No.(Office) Contact No.(Home) eCode Email Address Special Remark No ○ Yes No ○Yes KFK TCA eCode Reason NCD Protection No NCD Entitlement(%) Private Hire Yes Accident Details 07/12/2020 12:41 Accident Report Within 24 hrs Accident Type Collision - Major Minor Road Report Date 04/12/2020 Date of Accident Time of Accident hh:mm Country of Accident Singapore Reporting Centre Orange Force ICM No. Chartwell Dr Accident Location Total Excess Applicable Excess Type Per Accident Windscreen Excess 100.00 1,500.00 OD Standard Excess 2,000.00 TP Standard Excess YIED OD Excess 0.00 YIED TP Excess 0.00 Driver is Covered? Total OD Excess Applicable Total TP Excess Applicable 2000.00 1,500.00 **▽** Benefits GST Registered Information GST Registration Date GST Registered No GST Registration No **GST Status Verified** Modification History Policyholder Mailing Address WOODLANDS AVENUE 1 Address 3 SINGAPORE 730308 Address 4 Address Type Singapore address Post Code 730308 Related Policy Number 5116894999 OI Driver Info Driver Name RAMLI BIN ISMAIL Driver Type Main Driver Unnamed driver Name Driver NRIC S2175495A Driver DOB 22/10/1959 Register Date of Driver License 12/07/1986 Driver Age 61 Driving Experience 34 Contact No.(Home) Contact No.(Mobile) Contact No.(Office) Address 1 BLK 308 Address 2 WOODLANDS AVENUE 1 SINGAPORE 730308 Address 4 Address Type Singapore address Post Code Unit No. 06-333 Does he own a Singapore Registered car? O Yes No Driver Vehicle No. Driver Insurer Company Declaration Breathalyser or Blood Test Reading? Any injury? ● Yes ○ No Modification History Claim 001 New OD-MX Claim Type \* V RAMLI BIN ISMAIL S2175495A Contact No. (Mobile) 97342801 Contact No.(Home) NIL Contact No.(Office) 62656033 RAMLI.ISMAIL59@GMAIL.COM SMK2475M Please Select V Claimant Type Claimant Type \* Please Select Type of Benefit \* Claimant Name \* Claimant NRIC \* Claim Description SMK2475M / SMS7907J ON 4 Dec 2020 Name of Preferred Workshop Preferred Workshop Contact No. Not at Fault V Insured Liability \* Require Finalisation Preferered Repair Option Received V V 07/12/2020 00:00 Date Registered 07/12/2020 12:43 Claim Close Date Date Received Report Taken By Jackson Print AK letter Save Submit Attachment MT/1112595 Accident No. 07/12/2020 12:46 Last Doc. Received ● Yes ○ No Upload Date Urgency \* Confidential Description ' Browse... Clear Please Select v NO ∨ Normal V Browse... Clear Please Select V NO V ∨ Normal V NO ∨ Normal V Browse... Clear Please Select Browse... | Clear | Please Select V NO V Browse... Clear Please Select V NO V V NO ∨ Normal V Browse... Clear Please Select

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ALTSCHMENT  Uploaded By/Date  Category  Urgency  Description  Mag Sent?  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI CES) on 07 Dec 2020 12:46  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI CES) on 07 Dec 2020 12:45  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI CES) on 07 Dec 2020 12:45  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI CES) on 07 Dec 2020 12:44  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI CES) on 07 Dec 2020 12:44  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7  NAC_PAYA_UBL_800601( NATIONAL ASSESSMENT CENTRE SERVI Photos Normal Photos 2020-12-7	NO.	NAC_PAYA_UBI_800601( NATIO CES) on 07 D	NAL ASSESSMENT CENTRE SERVI Dec 2020 12:43	Photos		Normal	Photos 2020-12-7	
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		Uploade	d By/Date	Category	9	Urgency	Description	