

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 10 December 2020 9:56 AM
To: 'Teo, Grace'; Chan, Shu Hui Agnes
Cc: SUR
Subject: RE: LKK(KK) \ CMTD2003542/AGC - SMU6467H (PRE-INSPECTION) ; YOUR REF : GBF5807B (SOMPO)-DOA : 03/12/2020

Dear Agnes,

Please be informed that we have inspected the vehicle SMU 6467H on 07/12/2020.

We are pending for estimate from repairer.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 7 December 2020 3:12 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments <assignments@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>
Subject: RE: LKK(KK) \ CMTD2003542/AGC - SMU6467H (PRE-INSPECTION) ; YOUR REF : GBF5807B (SOMPO)-DOA : 03/12/2020

Dear Grace,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 7 December 2020 3:00 PM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Cc: 'SUR' <sur@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: LKK(KK) \ CMTD2003542/AGC - SMU6467H (PRE-INSPECTION) ; YOUR REF : GBF5807B (SOMPO)-DOA : 03/12/2020

Hi Nivitha,

Please inform the third party.

We have no objection if third party agree.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, December 7, 2020 12:11 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; assignments@lkkauto.com

Cc: 'SUR' <sur@lkkauto.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: LKK(KK) \ CMTD2003542/AGC - SMU6467H (PRE-INSPECTION) ; YOUR REF : GBF5807B (SOMPO)-DOA : 03/12/2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Please be informed that the appointed surveyor Mr. Kenneth is on leave today.

May we arrange Mr. Marcus to survey this vehicle?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 7 December 2020 11:02 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; assignments@lkkauto.com

Cc: 'SUR' <sur@lkkauto.com>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>

Subject: RE: LKK(KK) \ CMTD2003542/AGC - SMU6467H (PRE-INSPECTION) ; YOUR REF : GBF5807B (SOMPO)-DOA : 03/12/2020

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that the appointed surveyor Mr. Kenneth is on leave today.

May we arrange Mr. Marcus to survey this vehicle?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 7 December 2020 10:33 AM

To: MG Solution <mg3solution@gmail.com>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: LKK(KK) \ CMTD2003542/AGC - SMU6467H (PRE-INSPECTION) ; YOUR REF : GBF5807B (SOMPO)-DOA : 03/12/2020

Without Prejudice

Our Reference : CMTD2003542/AGC

Your Reference: **SMU6467H**

Hi Ms Hong,

We refer to your Notice of Accident dated 04/12/2020.

*Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/agnes.chan@sompo.com.sg.*

As spoken, we will appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SMU6467H** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: MG Solution <mg3solution@gmail.com>
Sent: Friday, December 4, 2020 5:30 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: SMU6467H (PRE-INSPECTION) ; YOUR REF : GBF5807B (SOMPO)-DOA : 03/12/2020

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Dear person in charge,

Please refer to attach file and arrange for pre-inspection.

we prefer our single joint expert as below:

LKK AUTO CONSULTANTS PTE LTD ADRIAN LING WAI PING
--

Thank You.

Best Regards,

Ms Hong

MG SOLUTION PTE LTD

23 Kaki Bukit Avenue 4 (South Wing)

#02-03B Vicom Inspection Centre

Singapore 415933

Tel : 6744 4165

Fax : 6744 4604



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