

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1901584
Your Ref : D20004124MFSH
Date : 18/08/2021

MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SGS4334C and your Insured SHC8566X ON 07/10/2020 13:00 ALONG YISHUN ST 21 OSCP

We refer to the above matter.

Please assess through your Insured's (SHC8566X) report and our Client (SGS4334C) – ONG WEE SIONG's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) LTA Search

The above vehicle was surveyed by Kenneth Kong appointed by MS 1ST CAP on 09/12/2020.

We would quantify our claim as below:-

Cost of Repair : \$1,337.50
Loss Of Use : \$120.00 (2 X \$60) Surveyor recommend 2 days.
LTA Search : \$7.45
=====

Total	: \$1,464.95
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Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,


Ah Lim Motor Company

Kee Mui Hong

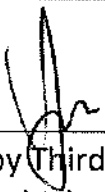
Authorization to Act

I, OHG WEE SIONG (the third party claimant) of 209 Yishun St 21 #04-131 S760209 (address), owner of S6S4334C (Vehicle No) hereby authorize **Ah Lim Motor Company** (the workshop) to act for me in respect to my claim for the repair cost and / or rental and / or loss of use (Claim) for my vehicle no S6S4334C that was damaged pursuant to the accident which occurred on 07/10/2020 (date) along Yishun St 21 OSCP (location) involving the vehicle no SHC8566X (the accident).

I further authorize the workshop to settle the above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive the payment further to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.


Dated this 08 day of OCT (month) 20 20 (year)


Signed by Third party claimant
Owner vehicle no: S6S4334C


Signed by the Workshop

Personal Data Protection Act 2012

I/ we acknowledge and consent to Ah Lim Motor Company collecting, using and disclosing and / or processing my/our personal data to Third Party service providers and/or Insurance company my / our personal data for the purpose of processing the claims and related insurance / claim matters.


Owner signature

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004124MFSH
ACCIDENT DATE : 07/10/2020
ACCIDENT LOCATION : 209 YISHUN STREET 21, SINGAPORE 760209
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHAN KOK FEE
INSURED VEHICLE : SHC 8566X
INVOLVED PARTY : SGS 4334C
SETTLEMENT SUM : \$1,444.95

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : ONG WEE SIONG

Signature and Date :

 24/9/2021 X

WITNESS : **AH LIM MOTOR COMPANY**
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170

Signature and Date :



AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877
TEL: 62222311 FAX: 62223542
ATTN: Motor Claim Department

Final No: AL1905371
Claim No: MC1901584
Date: 18 Aug 2021
Policy No: P1822083
Veh Reg No: SGS4334C
Make/Model: CHEVROLET CRUZE
NB 1.6D 6AT
Chassis No: KL1JA69E9GK343875
TP Ins Co: MS IST CAP

Your Ref No: D20004124MFSH
Claim Type: Third Party
Accident Date: 07/10/2020

Tax Invoice-Final Repair Cost to Vehicle No :SGS4334C

Description	Quantity	List Price	PAGE:1
			Amount
		S\$	S\$
As agreed to proceed repair at Lump Sum Repair			S\$ 1,250.00
Add GST @ 7%			87.50
Total Amount payable			S\$ 1,337.50

TOTAL: SINGAPORE DOLLAR ONE THOUSAND THREE HUNDRED THIRTY SEVEN AND CENTS FIFTY ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 09/12/2020

For AH LIM MOTOR COMPANY

E. & O. E.

AUTHORISED SIGNATURE


Zila
Ah Lim Motor Company



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Dec 2020 / 17:25:49

Receipt Date/Time : 03 Dec 2020 / 17:25:49

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201203-003195

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHC8566X				
As at 07 Oct 2020/13:00:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHC8566X Enquiry Fee 20201203172501957709	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
400610XXXXXX7963		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



SINGAPORE
POLICE FORCE

Traffic Police
At the Airport
Singapore 620065
Tel: 65 6547 0000
Fax: 65 6547 4883
email: tp@spf.sps.gov.sg

Our Ref: TP/P/44323/2020
Date: 11 February 2021

Ong Wei Siong
Blk 209 Yishun St 21
#04-131
Singapore 760209

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING S054334C AND SHC8566X ALONG YISHUN STREET
21 ON 07/10/2020 AT ABOUT 1300 HRS**

I refer to the above accident.

1. Please be informed that we have completed our investigations which revealed that the driver of **SHC8566X** had committed the following offence:
(i) Careless Driving under Section Sec 65(1)(a) of the RTA Cap 276 P/U Sec 22(5)(a) of the RTA.

Action has been initiated against the driver for the said offence.

2. If you have any clarification, you may contact the Investigation Officer, SSS Imman Bin Mohamed Said at office number: 6547 6145.

3. Thank you.

Yours faithfully,

**HEAD INVESTIGATION
TRAFFIC POLICE
SINGAPORE POLICE FORCE**

This is a computer-generated letter. No signature is required.

Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Sent: Thursday, 9 September 2021 9:25 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: [MANDATE GIVEN] MSFCIL Ref: D20004124MFSH/1 Claim Documents for our client SGS4334C DOA: 07/10/2020 with MS 1ST CAP INSURED SHC8566X
Attachments: TP LOD.pdf; LKK Survey Report.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

We refer to your below email.

You have our mandate to settle the matter from **\$1,444.95 - \$1,464.95 (all in).**

Kindly start to offer LOU @ \$50 x 2 days.

Thank you.

Kind Regards,

Vic Sanghilaan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilaan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 8 September 2021 8:24 pm
To: Vic Alpeh S. Sanghilaan <VicSanghilaan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: MSFCIL Ref: D20004124MFSH/1 Claim Documents for our client SGS4334C DOA: 07/10/2020 with MS 1ST CAP INSURED SHC8566X

Your ref : **D20004124MFSH**
Our ref : CC4/FCI20013397/Kes3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 8566X (OI) AND SGS 4334C (TP) ON 07/10/2020

We refer to the above matter.

The accident occurred when our insured reversed into parking lot and hit third party parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **AH LIM MOTOR COMPANY** " at **\$ 1,464.95 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 4,914.94	\$ 1,337.50
2. Loss of Use (2days x \$60)	\$ 120.00	\$ 120.00 (2days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 5,042.39	<u>\$ 1,464.95</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Thursday, 19 August 2021 10:07 AM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Mui Hong @ Ah Lim Motor <muiehong@ahlimmotor.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: MSFCIL Ref: D20004124MFSH/1 Claim Documents for our client SGS4334C DOA: 07/10/2020 with MS 1ST CAP INSURED SHC8566X

WITHOUT PREJUDICE

Your Ref: MC1901584

MSFCIL Ref : D20004124MFSH/1

LKK Ref: CC4/FCI20013397/Kes3

Dear Zila,

Accident involving SHC8566X & SGS4334C on 07.10.2020.

We acknowledge receipt of your letter of claim dated 19.08.2021.

Please be informed that this matter is handled by LKK.

Thank you.

Dear Asher,

FYNA action please.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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We appreciate your kind understanding. Stay safe.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Wednesday, 18 August 2021 4:09 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: Claim Documents for our client SGS4334C DOA: 07/10/2020 with MS 1ST CAP INSURED SHC8566X - MSFCIL Ref : D20004124MFSH

Dear Claims,

Pls see attached - Claim Documents for our client SGS4334C DOA: 07/10/2020 with MS 1ST CAP INSURED SHC8566X - MSFCIL Ref : D20004124MFSH

Pls assist to offer on the claim.

Thanks !

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Wednesday, 7 July 2021 10:47 AM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Mui Hong @ Ah Lim Motor <muiehong@ahlimmotor.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: [EXPRESS SETTLEMENT via LKK] MSFCIL Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.

WITHOUT PREJUDICE

Dear Zila,

We refer further to your below email.

We agree on direct settlement subject to damage consistency, quantum and number of repair days to be based on our Surveyor recommendations.

Thank you.


Dear Asher,

FYNA please.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
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We appreciate your kind understanding. Stay safe.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Monday, 5 July 2021 2:07 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Mui Hong @ Ah Lim Motor <muiehong@ahlimmotor.com.sg>
Subject: RE: Our Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.
Importance: High

Hi Vic,

Any update on the investigation result?
Today is the 5th July.
Pls advise on the liability.
Thanks !

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Monday, 28 June 2021 2:12 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: RE: Our Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.

Without Prejudice

Dear Zila,

We refer to your below email and the contents were noted.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Monday, 28 June 2021 1:51 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: RE: Our Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.

Importance: High

Hi Vic,

As spoken to you a while ago, kindly update me once again on the liability.

As I have mentioned to you, my client needs to send his car for inspection urgently.

Kindly update me by 5th July.

Thanks !

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Friday, 25 June 2021 10:33 AM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Subject: RE: Our Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.

Without Prejudice

Dear Zila,

We refer to your below email and the contents were noted.

Please be informed that we are looking into the matter and will get back to you for an update in due course.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 65073848 | DID : 65073846 | Fax No. : 65073849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

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We appreciate your kind understanding. Stay safe.

From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Friday, 25 June 2021 9:38 am

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: RE: Our Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.

Importance: High

Hi Chris,

Kindly advise me on the liability as this case has been pending quite long.

Thanks !

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Friday, 19 March 2021 10:14 AM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: RE: Our Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.

Dear Zila,

We refer to your email below.

We had spoken to our insured driver, he mentioned that he too receive a letter from traffic police but was not sure of the content.

Kindly wait for us to get back to you while we try to get the letter from our insured driver.

Thank you.

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Sent: Friday, 19 March 2021 8:58 am

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Subject: Our Ref : D20004124MFSH / Your Ref: SGS4334C / Accident involving SHC8566X & SGS4334C on 07/10/20.

Importance: High

Hi Chris,

Pls refer to the email below.

My insured has PIR letter from the police.

Kindly advise liability for this case soonest.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Gavin Ong <gavin.wsong@gmail.com>

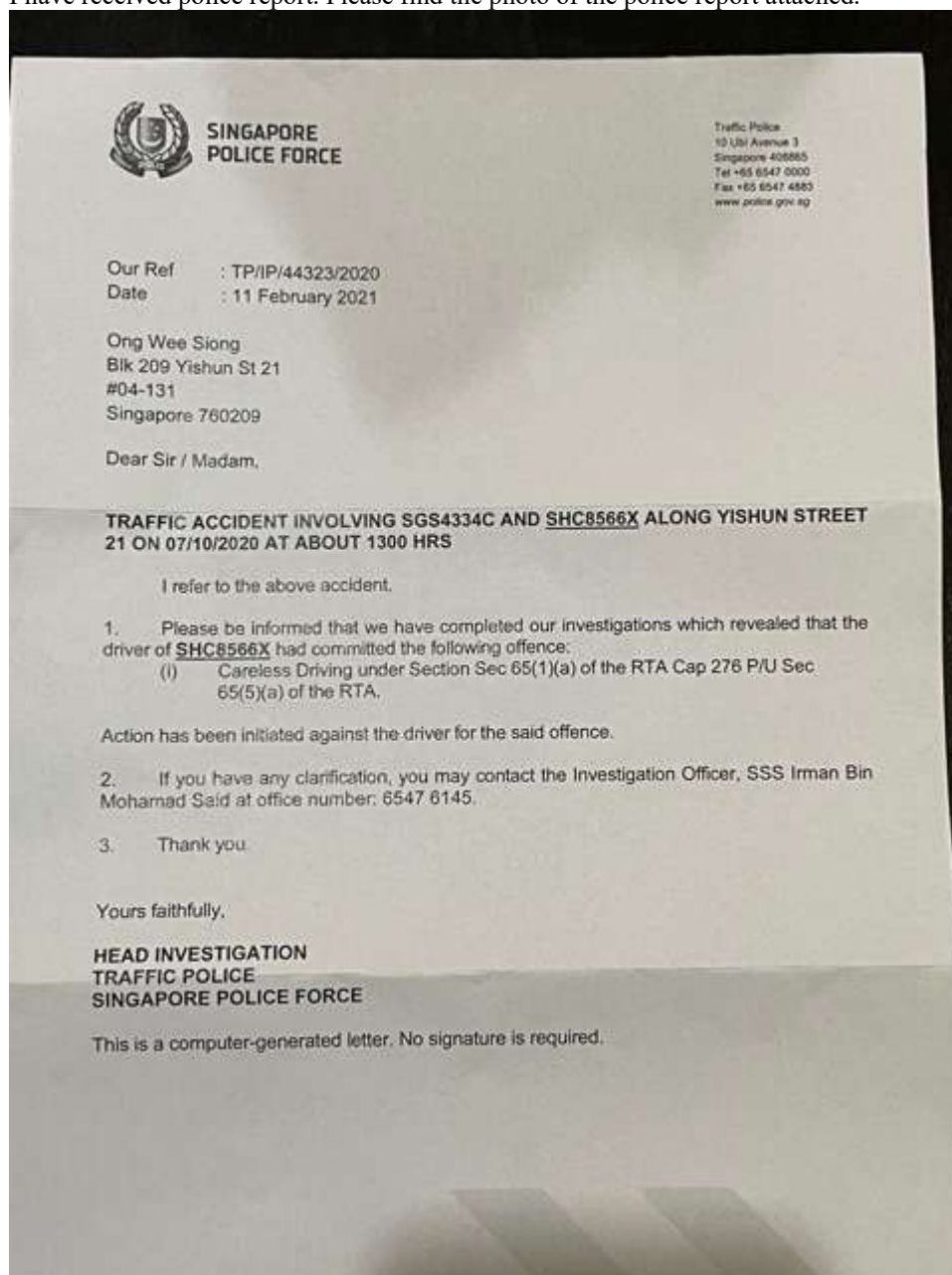
Sent: Thursday, 18 March 2021 7:21 PM

To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>

Subject: Re: Vehicle SGS4334C L202010157029.pdf

Hi Zila,

I have received police report. Please find the photo of the police report attached.



Thank you.

Gavin Ong
Sent from my iPhone

On 18 Jan 2021, at 1:35 PM, Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg> wrote:

Hi Mr Gavin,

Just to check if OI police officer has got back to you on the investigation result.
If you receive any letter from the police, pls send me a copy of it.
The OIC from the ins just called me about it.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Gavin Ong <gavin.wsong@gmail.com>
Sent: Wednesday, 6 January 2021 12:52 PM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Subject: Vehicle SGS4334C L202010157029.pdf

Thank you.

Gavin Ong
Sent from my iPhone