

Re: 2nd Reminder : Claim Documents for our client SKK4796Y accident with AIG Insured - SMS8453U on 01/12/2020

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 18/5/2021 2:34 PM

To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

 1 attachments (192 KB)

DV_SKK 4796Y.pdf;

Without Prejudice

Dear Mui Hong,

Apologised for late reply.

We confirm settlement at **\$892.74(all-in)** as per your LOD.

Please duly sign the **documents** enclosed and return to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>

Sent: Wednesday, 28 April 2021 4:55 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: 2nd Reminder : Claim Documents for our client SKK4796Y accident with AIG Insured - SMS8453U on 01/12/2020

Dear Hsiao Tong,

Pls advise if AIG OIC has given mandate ?

Pls advise who is the OIC for the above case ? Based on my numerous cases with AIG Vide DS, most settlements come very swiftly and promptly as all my cases are usually liability clear, COR confirmed with AIG surveyor and LOU / Rental submitted as per protocol.

As such I am surprised that a standard claim is taking so long to seek AIG mandate .

Pls do assist to offer soonest as the first LOD was emailed to your office on 28/01/2021 → 3 months ago !!

Thanks

Best Regards,

Kee Mui Hong
Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, 15 April 2021 5:03 PM
To: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Reminder : Claim Documents for our client SKK4796Y accident with AIG Insured - SMS8453U on 01/12/2020

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We are seeking mandate from AIG for this matter.

We will follow up and get back to you. Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Sent: Thursday, 15 April 2021 4:54 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-B <admin-b@lkkauto.com>
Subject: Reminder : Claim Documents for our client SKK4796Y accident with AIG Insured - SMS8453U on 01/12/2020

Dear claims,

Pls assist to offer on the claim.

Till date we have yet to hear from your office on any offer or acknowledgement.

Pls advise soonest

Best Regards,

Kee Mui Hong
Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170

From: Mui Hong @ Ah Lim Motor
Sent: Thursday, 28 January 2021 4:25 PM
To: Hsiao Tong - LKK (chewht@lkkauto.com) <chewht@lkkauto.com>; admin-a@lkkauto.com; Admin-B <admin-b@lkkauto.com>
Subject: Claim Documents for our client SKK4796Y accident with AIG Insured - SMS8453U on 01/12/2020

Dear claims,

Pls see attached the Claim Documents for our client SKK4796Y accident with AIG Insured - SMS8453U on 01/12/2020

Pls advise your offer.

Thanks

Best Regards,

Kee Mui Hong
Ah Lim Motor @ AMK
10, Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint S568047
Tel : 6483 1244 Fax : 6483 6170