



MY CAR CONSULTANT PTE LTD

Address: 60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Email: Admin@mycar.sg

(Company Registration No: 201605878Z)

23rd Dec 2020

Our reference: SMN9256S

Your reference: GY3146D

AIG(Singapore) Pte Ltd

#07, Shenton Way, 16

Singapore 079120

Attn: Motor Claims Department

BY HAND

Dear Sir/ Madam,

Claimant : LUMENS AUTO PTE LTD

Address : 22 SIN MING LANE #01-74/75 MIDVIEW CITY S573969

We are instructed by the above named to claim damages against your insured/your insured's driver in connection with a road accident on 01/12/2020 along involving our client's vehicle registration number **SMN9256S** and vehicle registrations number GY3146D driven by you/your insured's driver at the material time.

As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:-

Cost of Repair	:	\$4,494.00
Loss of Rental	:	
(\$150 X 06 Days)		\$900.00
GIA Search	:	\$29.00
LTA Search		\$7.49
Total	:	\$5,430.49

A copy of each of the following supporting documents are enclosed:-

- a) Our client's Accident Report/Police Report;
- b) COE/PARF Certificates;
- c) Owner / Driver's IC & Driving License;
- d) Letter Of Authorisation;
- e) Rental Agreement & Official Receipt;
- f) LTA Search Results & Official Receipt;

The demand herein is in respect of our client's claim for damages pertaining to their motor vehicle and any settlement following or subsequent of this demand shall not prejudice our client's claim in respect of damages and consequential loss in relation to personal injuries.

Yours faithfully,



.....
My Car Consultant



MY CAR CONSULTANT PTE LTD (Co Reg no: 2016058782)
53 Ubi Ave 1 #01-33 Paya Ubi Industrial Park S408934
Tel: +65 9888 8885 / +65 8330 0060

LETTER OF AUTHORIZATION

In consideration of Repairer Workshop My Car Consultant Pte Ltd, 53 Ubi Avenue 1, Paya Ubi Ind Park #01-33 Singapore 408934

I/We, LUMENS AUTO Pte Ltd of NRIC/Passport number/ROC number: 20M26961K, Owner of vehicle no. SMN9256S hereby authorize you to commence claim, settle and receive whatever amount payable by the insurance company and/or third party or to commence legal proceedings, if necessary, in my/our name for the cost of repair and loss of use, etc. I/We agree to assign the whole proceeds of my/our third party claim to you and my/our solicitors (to be appointed by you on my/our behalf) shall accept this as my/our irrevocable authorisation to pay the amount compensate direct to you after deduction of their costs on a solicitor and client basis. I/We undertake to co-operate fully with you and my/our solicitors to see the claim to a successful conclusion.

I/We hereby instruct and authorize you to claim direct from my/our insurance company on my/our behalf for all monies due to you, I undertake to pay you for the excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my/our behalf in the event that my/our claim is unsuccessful.

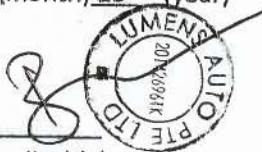
I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We irrevocably authorise you to appoint such a firm of solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim.

I/We undertake to inform you and/or the solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

In the event the third party's insurers forward me/us the settlement monies, I undertake to pay you the sum claimed in relation to my property damage claim.

Dated this 01 (day) of 12 (month) 20 (year)



Owner's signature/Company stamp (if applicable)

Name:

NRIC/FIN/UEN No:

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, MY CAR CONSULTANT PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$4,820.00 (Global Sum) for vehicle no. SMN 9256S that was damaged pursuant to the accident which occurred on 01/12/2020 (date) along SLE EXIT 9 involving vehicle no/s GY 3146D.

This is pursuant to the inspection conducted on 04/12/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUMENS AUTO PTE LTD (the third party claimant") of vehicle no. SMN 9256S make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMN 9256S (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Jan (month) 2021 (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

INVOICE

AIG ASIA PACIFIC INSURANCE PTE LTD

Invoice Date
24 Dec 2020

Invoice Number
MCC2020-1134

Reference
SMN9256S

My Car Consultant Pte.
Ltd.
60 Jalan Lam Huat 05-21
Carros Centre
737869
SINGAPORE

Description	Quantity	Unit Price	Tax	Amount SGD
COSTS OF REPAIRS	1.00	4,200.00	7%	4,200.00
Subtotal				4,200.00
TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%				294.00
TOTAL SGD				4,494.00

Due Date: 24 Dec 2020

DBS CURRENT A/C - 018-904614-2

PAYNOW UEN - 201605878Z

CHEQUE PAYABLE TO - MY CAR CONSULTANT PTE LTD

INTEREST OF 1.5% PER MONTH WILL BE CHARGEABLE FOR OVERDUE PAYMENTS.

PAYMENT ADVICE

To: My Car Consultant Pte. Ltd.
60 Jalan Lam Huat 05-21
Carros Centre
737869
SINGAPORE

Customer AIG ASIA PACIFIC INSURANCE
PTE LTD

Invoice Number MCC2020-1134

Amount Due 4,494.00

Due Date 24 Dec 2020

Amount Enclosed

Enter the amount you are paying above



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Dec 2020 / 15:48:52

Receipt Date/Time : 03 Dec 2020 / 15:48:52

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201203-002680

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GY3146D As at 01 Dec 2020/17:30:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GY3146D Enquiry Fee 20201203154709501830	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SJU2486P As at 01 Dec 2020/11:45:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SJU2486P Enquiry Fee 20201203154709561667	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
409636XXXXXX7897		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 December 2020 2:24 PM
To: kstteam@singnet.com.sg
Subject: ACCIDENT INVOLVING GY 3146D(AIG) AND SMN 9256S AT/ALONG WOODLANDS AVE 12 ON 01/12/2020

14 Dec 2020

M/s KST AUTO RENTAL PTE LTD

[By Email Only]

Dear Sir/Madam,

You Ref: GY3146D

Our Ref: CC4/AIG20013382/Qps3

ACCIDENT INVOLVING GY 3146D(AIG) AND SMN 9256S AT/ALONG WOODLANDS AVE 12 ON 01/12/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMN9256S against your insurance policy.

Based on the accident report and accident scenario, liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Dec 2020 15:51	Clm Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	04 Dec 2020 15:51	Clm Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	04 Dec 2020 15:51	Clm Created	Reg No: SMN9256S. Acct Date: 2020/12/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: My Car Consultant Pte Ltd - Ubi (HQ)	[A] Lee Su Li
4	04 Dec 2020 15:51	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	04 Dec 2020 15:51	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/15	[A] Lee Su Li
6	04 Dec 2020 15:51	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	04 Dec 2020 15:51	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	04 Dec 2020 15:52	Label Added	(19):Fastlane.	[A] Lee Su Li
9	04 Dec 2020 15:52	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	09 Dec 2020 09:25	Adj Adjuster Assigned	ACCUSER4 -> OI SUN PIN	[A] Lee Su Li
11	10 Dec 2020 21:24	Clm Registration Modified	Acct Time:00:00:00-> 17:00:00.	[I] AIG OneClaim Integration User
12	25 Jan 2021 11:36	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	25 Jan 2021 11:36	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	25 Jan 2021 11:36	Clm Dtl Modified	JPJ Reg. Date: -> 2019/08/30.	[A] JOANNE LEE KHANG MIN
15	25 Jan 2021 11:36	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	26 Jan 2021 14:40	Adj Mandate Request	Cur.Req:4901.45:Liability: 100%(BOLA 27) *Quantum: (a)CORw/GST: \$4,494.00 + (b)LOU(5days x \$8 0.00): \$400.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$4,901.45 *4 recommendation repair days + 1 Sunday = 5days *For your approval please.	[A] CHEW HSIAO TONG
17	28 Jan 2021 17:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/12/15. Mandate Remarks: please proceed with settlement @ \$4,901.45 (COR-\$4,494.00 LOU-\$400 LTA-\$7.45) ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
18	28 Jan 2021 17:07	Adj Mandate Set	Approved:4901.45:please proceed with settlement @ \$4,901.45 (COR-\$4,494.00 LOU-\$400 LTA-\$7.45) ** subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2651719	04 Dec 2020 16:00:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMN9256S	GY3146D	11.00
2656681	24 Dec 2020	Video Upload	Motor	AIG Asia	AIG Asia	SMN9256S	CHEW HSIAO	xx.xx

1/31/2021

Merimen e-Claims

	14:46:10			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		TONG	
2656683	24 Dec 2020 14:46:51	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMN9256S	CHEW HSIAO TONG	xx.xx
2663927	25 Jan 2021 11:36:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMN9256S	GY3146D	11.00