# **Denise Tay (LKKAuto)**

From: Denise Tay (LKKAuto)

Sent: Monday, 7 December 2020 10:40 AM

To: Admin-D (LKKAuto); 'Ye, Yong Kang Melvin'; SUR; assignments

Cc: 'Teo, Grace'

**Subject:** RE: Ref : CMTD2003515/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YL

7733M DOA: 02.12.2020

Dear Sir/Madam.

Please be informed that we have inspected the vehicle YL 7733M on 4.12.20.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 4 December 2020 10:21 AM

To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments

<assignments@lkkauto.com>

Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>

Subject: RE: Ref: CMTD2003515/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YL 7733M DOA: 02.12.2020

Dear Sir/Mdm,

Thank you for the assignment.

#### **BEST REGARDS**

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<sup>\*</sup> Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg>

Sent: Friday, 4 December 2020 10:04 AM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Teo, Grace <grace.teo@sompo.com.sg>

Subject: FW: Ref: CMTD2003515/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YL 7733M DOA: 02.12.2020

Dear LKK,

Please make arrangement to conduct the survey for YL7733M on a without Prejudice Basis and revert with your preliminary report upon completion of survey to us.

Thank you.

## Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

# Best Regards

## Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Ye, Yong Kang Melvin

Sent: Thursday, December 3, 2020 4:15 PM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Teo, Grace

<grace.teo@sompo.com.sg>

Subject: RE: Ref: CMTD2003515/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YL 7733M DOA: 02.12.2020

Without Prejudice

Dear Shiying,

We will appoint LKK auto to conduct the survey on a without Prejudice Basis.

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Dear LKK,

Please make arrangement to conduct the survey for YL7733M on a without Prejudice Basis and revert with your preliminary report upon completion of survey to us.

Thank you.

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Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards

Melvin Ye

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From: Ong Shiying <<a href="mailto:shiying.ong@fastechauto.com.sg">shiying.ong@fastechauto.com.sg</a>

Sent: Thursday, December 3, 2020 2:35 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>; Teo, Grace

<grace.teo@sompo.com.sg>

Subject: RE: Ref: CMTD2003515/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YL 7733M DOA: 02.12.2020

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# Without Prejudice

Dear Melvin,

Please arrange (LKK Auto Consultants) to conduct the pre-repair survey.

Thank You

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ye, Yong Kang Melvin [mailto:melvin.ye@sompo.com.sg]

Sent: Thursday, December 3, 2020 2:24 PM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>>; Teo, Grace

<grace.teo@sompo.com.sg>

Subject: Ref: CMTD2003515/MYE RE: REQUEST FOR PRE-REPAIR INSPECTION FOR YL 7733M DOA: 02.12.2020

Our Reference: CMTD2003515/MYE

Date: 03.12.2020

**Without Prejudice** 

Attention: FASTECH AUTO

Dear Shi Ying,

### ACCIDENT INVOLVING YL7733M & GBJ1272Z ON 02.12.2020

We refer to your Notice of Accident dated 03/12/2020.

Please be informed that Melvin Ye is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### **Pre-Repair Survey**

|   |                      |                       | Selection (Indicate as |
|---|----------------------|-----------------------|------------------------|
|   | Motor Surveyor       | Surveyor              | tick)                  |
|   |                      | Kenneth Kong Seng     |                        |
| 1 | LKK Auto Consultants | Cheong                |                        |
|   |                      | Marcus Chua Kang Seng |                        |
| 2 | Priority Services    | Jimmy Lee             |                        |
|   |                      | Lawrence Ng           |                        |
|   |                      | Jeffrey Ong           |                        |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

# Working From Home with effect from 06 April 2020 till further notice

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Best Regards
Melvin Ye

Claims Division

**D**: 6322 4667 | **T**: 6461 6555



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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Wednesday, December 2, 2020 4:41 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>> Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR YL 7733M DOA: 02.12.2020

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# Without Prejudice

Dear Sir / Madam,

Your insured's vehicle: GBJ 1272Z.

Date of accident: 02/12/2020

Please arrange Pre-repair Inspection for my client's vehicle no: YL 7733M.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least  $\underline{10 \text{ motor surveyors}}$  within 2 days of the notice.

Thank you

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.



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