Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Friday, 4 December 2020 11:35 AM

To: 'Teo, Grace'; 'Henry, Irene James'

Cc: 'Ye, Yong Kang Melvin'; SUR

Subject: RE: LKK(KK) \ CMTD2003500/IJH - Notice of Accident & Pre-repair Inspection -

Accident Involving SBB777H & SLM6987C along Sungei Kadut Avenue towards

Woodlands Road on 28.11.2020

Attachments: SLM6987C IA.pdf

Dear Irene,

Enclosed herewith preliminary advice of SLM 6987C.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 4 December 2020 9:13 AM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Henry, Irene James' <irene.henry@sompo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: LKK(KK) \ CMTD2003500/IJH - Notice of Accident & Pre-repair Inspection - Accident Involving SBB777H & SLM6987C along Sungei Kadut Avenue towards Woodlands Road on 28.11.2020

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Friday, 4 December 2020 8:01 AM

To: Willow Tuang < wtuang@gmail.com; Henry, Irene James < irene.henry@sompo.com.sg; 'admin-d@lkkauto.com; 'assignments@lkkauto.com; 'SUR' < sur@lkkauto.com; 'Sur@lkkauto.com;

Cc: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg>

Subject: LKK(KK) \ CMTD2003500/IJH - Notice of Accident & Pre-repair Inspection - Accident Involving SBB777H & SLM6987C along Sungei Kadut Avenue towards Woodlands Road on 28.11.2020

Resend

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Teo, Grace

Sent: Friday, December 4, 2020 8:01 AM

To: Willow Tuang wtuang@gmail.com; Henry, Irene James irene.henry@sompo.com.sg

Cc: Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg >

 $\textbf{Subject:} \ \mathsf{LKK}(\mathsf{KK}) \setminus \mathsf{CMTD2003500/IJH} - \mathsf{Notice} \ of \ \mathsf{Accident} \ \& \ \mathsf{Pre-repair} \ \mathsf{Inspection} - \mathsf{Accident} \ \mathsf{Involving} \ \mathsf{SBB777H} \ \& \ \mathsf{Accident} \ \mathsf{Ac$

SLM6987C along Sungei Kadut Avenue towards Woodlands Road on 28.11.2020

Without Prejudice

Our Reference: CMTD2003500/IJH

Your Reference: SLM6987C

Hi Janice,

We refer to your email reply of 02.12.2020.

We will appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange Mr. Kenneth to survey SLM6987C on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Irene.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

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From: Willow Tuang < wtuang@gmail.com>
Sent: Wednesday, December 2, 2020 6:09 PM
To: Teo, Grace < grace.teo@sompo.com.sg>

Subject: Re: PRI \ CMTD2003500/IJH - Notice of Accident & Pre-repair Inspection - Accident Involving SBB777H & SLM6987C along Sungei Kadut Avenue towards Woodlands Road on 28.11.2020

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Dear Grace,

We refer to your email of even date.

We are agreeable of appointing Kenneth Kong Seng Cheong from LKK Auto Consultants as a Single Joint Expert.

Our client's vehicle is available for pre-repair survey at:

Venue	:	Guan Motor Works
		176 Sin Ming Drive #02-03
		Sin Ming AutoCare
		Singapore 575721

Tel: 6453 6111 (AH HENG)

Regards

Janice Poh

of CK TEO & CO

Tel: 65354788

Fax: 65354245

On Wed, Dec 2, 2020 at 3:11 PM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2003500/IJH

Your Reference: SLM6987C

Date: 02/12/2020 Without Prejudice EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S CK TEO & CO

Dear Willow/ Janice,

ACCIDENT INVOLVING SBB777H & SLM6987C ON 28.11.2020

We refer to your Notice of Accident dated 02/12/2020.

Please be informed that Ms. Irene Henry is the handler of this case who can be contacted at 63224 618/irene.henry@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Kenneth Kong Seng Cheong	
	Marcus Chua Kang Seng	
Priority Services	Jimmy Lee	
	Lawrence Ng	
	Jeffrey Ong	
In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 202	20.
Kindly direct invoices and business correspondence to our new registered address.	

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555



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From: Willow Tuang < wtuang@gmail.com>
Sent: Wednesday, December 2, 2020 2:48 PM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Subject: Notice of Accident & Pre-repair Inspection - Accident Involving SBB777H & SLM6987C along Sungei Kadut

Avenue towards Woodlands Road on 28.11.2020

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Dear Sir,

Enclosed is a copy each of the following:

- a. Notification of Accident & Pre-Repair Inspection;
- b. GIA Report of our Client; and
- c. LTA result

Regards

Tuang Willow

CK TEO & CO Tel: 65354788 Fax: 65354245



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