## **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 29.12.2020

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

## ACCIDENT INVOLVING VEHICLES : SLR 7545L / YQ 2484M ON 03.12.2020

We are the authorized repair workshop for the owner of motor vehicle no: SLR 7545L , which was involved in the captioned accident with your insured vehicle no: YQ 2484M . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1)	Cost of Repair (inclusive of GST)
2)	Loss of Use (5 days + 1 Sunday X S\$100)

3) GIA Search Fee

\$ 7,022.00		
\$ 2.00		
\$ 600.00		
\$ 6,420.00		

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

b) GIA Search Result

c) Letter of Authorisation, etc...

d) GIA Report

e) I/C & Driving Licence

f) Insurance Certificate

g) Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

DATE : (3.12.2020	
TO : Ching Taiping Insurance Singapore Pte Ltd	
RE : ACCIDENT INVOLVING VEHICLE NO. SIR 35451 / YO 1484M	
RE : ACCIDENT INVOLVING VEHICLE NO. SLR 7545L / YQ 1484M	
ALONG Weedlands Ava 2 F. do DVF	
ALONG Woodlands Ave 3 Twds BKE	
ON <u>03.12.2020</u>	
I/We, A.K. Ong Engineering Pte Ltd	
of (NRIC No./ROC No.) [999080850	
of 65 Sims Avenue #01-09 Yi Kiu Factory Building Singapore 387418	
owner of vehicle no. SLR 7545L in consideration of M/s FASTECH AUTO	
PTE LTD repairing my/our vehicle <u>\$\lambda \lambda \la</u>	
authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever	
amount settled/payable by the Insurance Company and/or third party or to commence legal	
proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,	
etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and	
all claimed and/or settled shall belong to them absolutely.	
I/We further agree and undertake to indemnify them against the above-mentioned claim cost	
which may arisen therewith.	
winds also delevids.	
A. K. ONG ENGINEERING PTE	OF THE
No. 65 Sims Avenue #01-09 Yi Xiu Factory Building Singapore 387418	
Signature of Owner: Tel: 6842 1396 / 6846 1611 Fax: 684	12 1395
A K ONG ENGINEEDING DIE LID	
Name of Owner: A. K. ONG ENGINEERING PTE LTD	

\*\*\* This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00087512000 Claim No : SNM20D204774/C02/YQ2484M/TOHHS

Claimant : A. K. ONG ENGINEERING PTE LTD

Amount : \$\$7,022.00

DOLLARS SEVEN THOUSAND AND TWENTY TWO ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLR 7545L Insured Vehicle No. : YQ 2484M

Date of Loss : 03/12/2020

Place of Accident : WOODLANDS AVE 3 TWDS BKE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : GOLDEN LANDSCAPE & CONSTRUCTION PTE LTD

Driver Name : TAN TIAN TECK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages	S\$	
(2)	Cost of Repair/Excess	S\$	6,420.00
(3)	Loss of Use/ <del>Rental/Earning</del>	S\$	600.00
(4)	GIA/Police Reports/		
	Investigation Results/Search Fees	S\$	2.00
(5)	Medical Reports/Expenses	S\$	
(6)	Survey Fees/Towing Fee/Disbursement	S\$	
(7)	Cost including Disbursement	S\$	
		====	
	TOTAL	 S\$	7,022.00
		====	

Claimant Name: A. K. ONG ENGINEERING PTE LTD

NRIC NO : \$77687714

Signature

Date

17-4.2021

## **TAX INVOICE**

# **FASTECH AUTO PTE LTD**

1 Kaki Bukit Ave 6 #01-48 Autobay Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Tax Invoice: 22121

Date

:29.12.2020

Vehicle No

:SLR 7545L

Make/Model : TOYOTA HARRIER Chassis/Eng# :

Accident Date : 03.12.2020

Claim No

Reference

: 1220 -22121

Policy No

Amount

To proceed on lump sum repair

S\$

6000.00

E. & O. E.

Total: S\$

6000.00

GST @ 7% : S\$

420.00

Amount Due: \$\$

6420.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**Accident Reports** 

(/accident-reports)

**Insurer Enquiry** 

(/insurer-

enquiry)

**Third Party Reports** 

(/third-party-reports)

Files (/folders)



**INSURER ENQUIRY** 

Find insurer

Vehicle reg. no.

YQ2484M

**Date of Accident** 

03/12/2020

Reset

## % RESULT

Insurance

Insurance ...... China Taiping Insurance

Requested By ...... ALLAN TANG (KIM CHWEE AUT...

Requested Date ...... 03/12/2020 15:15

#### ACCIDENT INVOLVING YQ 2484M AND SLR 7545L ON 03/12/2020

Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Thu 1/7/2021 11:59 AM

To: office@golden-landscape.com <office@golden-landscape.com>

**Our Ref: CC6/CTI20013345/Uea3** 

07 JAN 2021

#### GOLDEN LANDSCAPE & CONSTRUCTION PTE LTD

Dear Sir/Madam,

#### ACCIDENT INVOLVING YQ 2484M AND SLR 7545L ON 03/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

China Taiping Insurance (Singapore) Pte Ltd c.c.

(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

### Asher Sng (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 10 March 2021 5:46 PM

**To:** Asher Sng (LKKAuto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: [MANDATE REQUEST] RE: SNM20D204774/C02/YQ2484M/TOHHS / FW: Direct

Settlement - Accident Involving YQ2484M AND SLR7545L (TP: LKK REF -

CC6/CTI20013345/Uea3) on 03/12/2020

Follow Up Flag: Follow up Flag Status: Completed

LKK REF - CC6/CTI20013345/Uea3 CTI REF - SNM20D204774/C02/YQ2484M/TOHHS

**Dear Sirs** 

We refer to the above matter.

Please proceed to resolve the property damage claim at \$7,022.00.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>. Any inconvenience caused is much regretted.

#### **Best Regards**

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平狮城 TaipingSG

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Sent:** Friday, February 26, 2021 2:11 PM

**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: [MANDATE REQUEST] RE: SNM20D204774/C02/YQ2484M/TOHHS / FW: Direct Settlement

- Accident Involving YQ2484M (OI: CTI-TBA) AND SLR7545L (TP: LKK REF-

CC6/CTI20013345/Uea3) on 03/12/2020

Your ref: SNM20D204774

Our ref : CC6/CTI20013345/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$7,022.00 (all-in).

The summary is as follows: -

	<b>Amount Claimed</b>	Amount Revised		
1. Cost of Repairs (with GST)	\$ 28,286.73	\$ 6,420.00		
2. Loss of Use (6days x \$100)	\$ 600.00	\$ 600.00 (6days x \$100)		
3. LTA Search Fee	\$ 2.00	\$ 2.00		
	Total\$ 28,888.73	\$ 7,022.00		

Enclosed here with all the relevant documents for your perusal.

#### For your approval please.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Sent: Wednesday, 16 December 2020 2:20 PM

**To:** Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Asher Sng (LKKAuto) < <u>AsherSng@lkkauto.com</u>>;

Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

**Subject:** O/R: SNM20D204774/C02/YQ2484M/TOHHS / FW: Direct Settlement - Accident Involving YQ2484M (OI: CTI - TBA) AND SLR7545L (TP: LKK REF - CC6/CTI20013345/Uea3) on 03/12/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM20D204774/C02/YQ2484M/TOHHS.

Dear Alfred,

Pls revert LKK.

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sq.cntaiping.com">claimsdept@sq.cntaiping.com</a> or fax at <a href="mailto:6224-7175">6224-7175</a>. Any inconvenience caused is much regretted.

Thank you

### **Chong Boon Sen**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 15 December 2020 11:42 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YQ2484M (OI: CTI - TBA) AND SLR7545L (TP: LKK

REF - CC6/CTI20013345/Uea3) on 03/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 7545L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

## "Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd** 

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)