

## Mei Kwan (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Wednesday, 16 December 2020 3:28 PM  
**To:** Admin A; Mei Kwan (LKKAuto)  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** SNM20D204774/C02/YQ2484M/TOHHS / FW: Direct Settlement - Accident Involving YQ2484M AND SLR7545L (TP : LKK REF - CC6/CTI20013345/Uea3) on 03/12/2020  
**Attachments:** REPORT OF YQ2484M.pdf  
**Categories:** HMK

**LKK REF - CC6/CTI20013345/Uea3**  
**CTI REF - SNM20D204774/C02/YQ2484M/TOHHS**

Dear Sirs

We refer to your email of 15 December 2020.

Attached herewith Insured's SAS report (YQ2484M) for your attention and further assistance.

Please let us have a copy of your Preliminary advice.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, December 16, 2020 2:20 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; AsherSng@lkkauto.com; Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM20D204774/C02/YQ2484M/TOHHS / FW: Direct Settlement - Accident Involving YQ2484M AND SLR7545L (TP : LKK REF - CC6/CTI20013345/Uea3) on 03/12/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM20D204774/C02/YQ2484M/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 15 December 2020 11:42 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving YQ2484M (OI : CTI - TBA) AND SLR7545L (TP : LKK REF - CC6/CTI20013345/Uea3) on 03/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 7545L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***"Best Wishes for Merry Christmas & Happy New Year 2021"***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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