Summer Lee (LKK Auto)

From: Teo, Ericweihong < Ericweihong. Teo@aig.com>

Sent: Thursday, 3 December, 2020 5:42 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

Cc: Lim, Kok-Chong; Abu Kassim, Noor Mariesa; Hor, Yinrul; Subramaniam, Divyashni aigencrypt PRE-REPAIR INSPECTION REQUEST – SLS3196G vs SMV769X (OI) on

D.O.A.: 30/11/2020

Attachments: 0975 SAS.pdf; aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR

INSURED VEHICLE... (720 KB); SP0R20C1000A_01-12-2020_191422.pdf

Hi,

Please refer to the enclosed request from **Kuru & Co**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Please be informed that insured has yet to file GIA report.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore – Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: Kuru & Co < kurulegal@yahoo.com.sg Sent: Thursday, December 3, 2020 4:06 PM

To: Claims Admin Support < <u>ClaimsAdminSupport@aig.com</u>> **Subject:** [EXTERNAL] Our Ref: L.20.0975.AT//Your Ref: SMV769X

This message is from an external sender; be cautious with links and attachments.

Dear Sirs

We refer to your email of even date.

Our client is agreeable to the following surveyor as the SJE: Adrian Ling/LKK Consultants Pte Ltd

Please arrange for your surveyor to survey our client's vehicle at the following address:

DC's Automotive Pte Ltd 1 Kaki Bukit Ave 6

#02-39 Blk A AutoBay@Kaki Bukit Singapore 417883

Tel: 9767 7794/Donald

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey.

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards Anne Kuru & Co

150 South Bridge Road #04-06 Fook Hai Building Singapore 058727

Tel: 6532 2009 Fax: 6532 2007

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