

Nivitha (LKK Auto)

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Thursday, 3 December 2020 4:24 PM
To: Hock Wah Motor Pte Ltd; assignments@lkkauto.com
Subject: RE: TP CLAIM_TP CLAIM_SF3839X & SLU4185X_DOA: 28/11/2020 // EQI REF: DM20HO01797/JT & SLU4185X_DOA: 28/11/2020 // EQI REF: DM20HO01797/JT
Attachments: SF3839X_SAS.pdf

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Anysia

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

Please assist on PRS assignment.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Jaime Tay
Executive | Claims

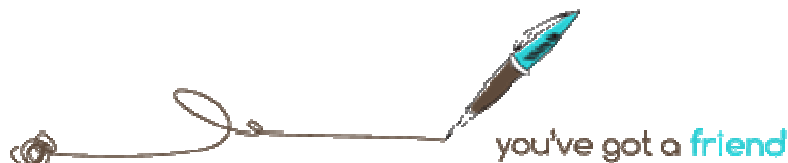


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>
Sent: Thursday, 3 December 2020 3:04 pm
To: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Subject: RE: TP CLAIM_SF3839X & SLU4185X_DOA: 28/11/2020 // EQI REF: DM20HO01797/JT

Dear Jaime

We would like to appoint LKK Auto to conduct survey for above mention vehicle.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Sent: 03 December 2020 14:13

To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Subject: RE: TP CLAIM_SF3839X & SLU4185X_DOA: 28/11/2020 // EQI REF: DM20HO01797/JT

Without Prejudice

Save As To Costs

Dear Sir,

Liability is down on our insured. We welcome direct settlement.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please **revert within 2 working days** if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd

Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	Tel: 6256-3561 Fax: 6741-4108
7) JP Knights Pte Ltd Tel: 63450068 Fax: 63445328	8) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070
9) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432	10) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

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Regards,

Jaime Tay
 Executive | Claims



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From: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>

Sent: Thursday, 3 December 2020 9:23 am

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Subject: TP CLAIM_SF3839X & SLU4185X_DOA: 28/11/2020

Dear sir/madam

Attached herewith our client's GIA report that claim against your insured SLU4185X.

Please revert on liability.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

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