

Nivitha (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 3 December 2020 4:21 PM
To: Jeong Choon Hwee (Auto Svcs/ARC/ARC/Buses); Admin A (admin-a@lkkauto.com); Admin-D (LKKAuto (admin-d@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: Phoebe Xie; Zheng Hanyang
Subject: Claims ref no. CDMCG20001790 Survey SMB1605J

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 | Suntec Tower Five | Singapore 038985
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg




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From: Jeong Choon Hwee (Auto Svcs/ARC/ARC/Buses) <JeongCH@smrt.com.sg>
Sent: Thursday, 3 December 2020 10:31 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: RE: Survey SMB1605J

Hi Pauline,

 Accident Date and
Time

11/30/2020



3:00 PM

Regards,
Edy

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: 03/12/2020 09:39
To: Jeong Choon Hwee (Auto Svcs/ARC/ARC/Buses) <JeongCH@smrt.com.sg>
Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: RE: Survey SMB1605J

Hi Edy

Please provide date of accident.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Jeong Choon Hwee (Auto Svcs/ARC/ARC/Buses) <JeongCH@smrt.com.sg>
Sent: Thursday, 3 December 2020 9:20 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: AutoSvs-ARC (Bus) <AutoSvs-ARCBus@smrt.com.sg>
Subject: Survey SMB1605J

Hi,

Kindly arrange to survey the vehicle **SMB1605J** within 48 hours according to GIA guide line, involving your insured **YQ1634D**

Insurance Company : **ERGO**
Vehicle in **Woodlands. SMRT Depot**

****Please do arrange LKK for survey.***
GIA Still in progress

Regards,
Edy Jeong
9154 1195

SMRT Automotive Services Pte Ltd



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